



World Food Programme

SAVING
LIVES
CHANGING
LIVES



Information session on
referral of Protection
cases to WFP for food
assistance

World Food
Programme-
NIGERIA

Food Security Sector Meeting Borno – 6th April 2021

How WFP integrates Protection and Accountability to Affected Populations

Protection in WFP means
“designing and carrying out food
assistance activities that do not increase
the protection risks faced by the crisis-affected
populations receiving assistance. Rather, food
assistance contributes to the **safety,**
dignity and **integrity** of vulnerable people”

How WFP integrates Protection and Accountability to Affected Populations

Livelihoods, nutrition and food security are threatened by armed conflict, displacement, competition over scarce resources (water and land), inequality and discrimination in access to basic services based on area of origin, gender, language etc.



This food insecurity leads to people adopting **negative coping mechanisms** such as sale and exchange of sex and child labour which perpetuate protection risks.



WFP = understand and mitigate protection risks, barriers, challenges and negative coping mechanisms that hinder safe, dignified and meaningful access to food assistance.



WFP Protection and Accountability Policy

1. We will work with affected populations to understand who is most in danger and why;
2. We will work with affected populations to understand how they can be safe when they get food assistance from us;
3. We will ensure affected populations participate in decision-making processes that affect their life and access to assistance;
4. We will provide information to affected populations in a format and language they can understand;
5. We will ensure that affected populations can voice concerns and opinions through complaints and feedback mechanisms.

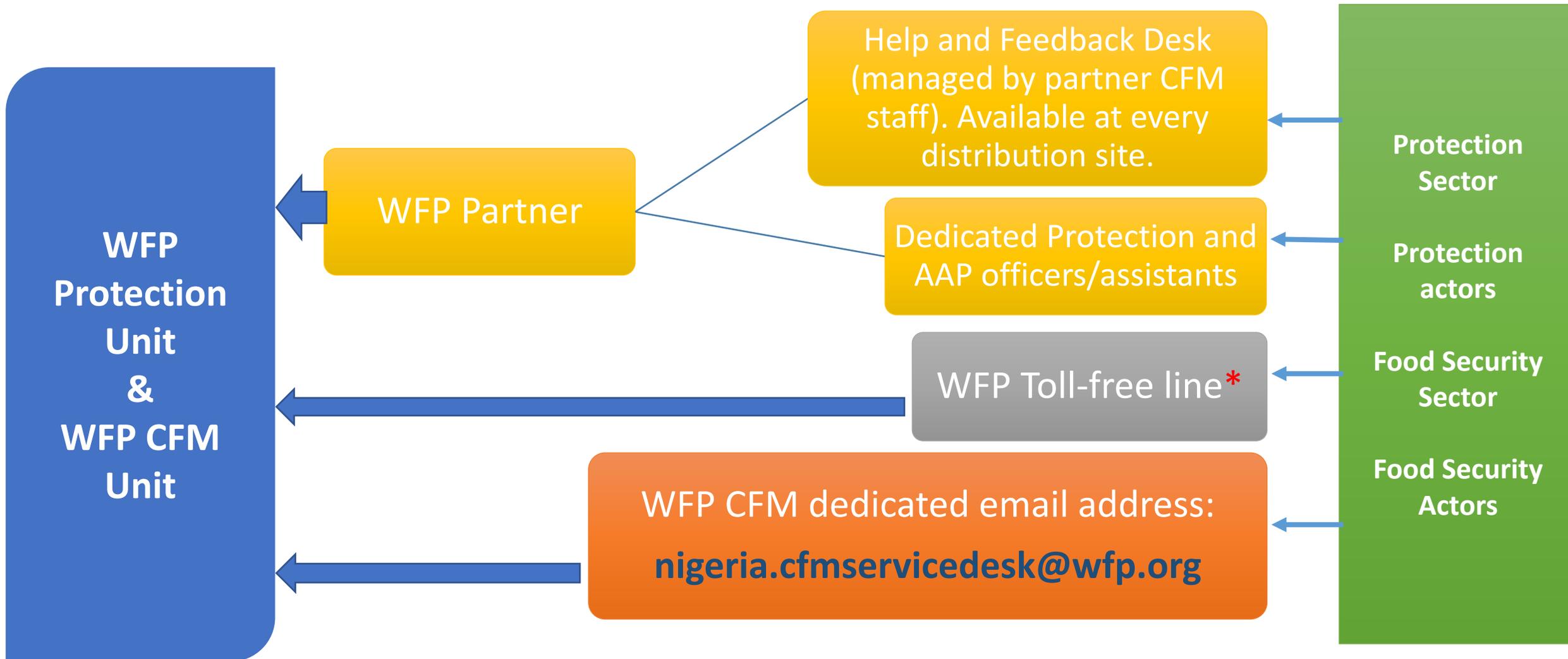
What is a referral?

“the process of directing an individual to a secondary service provider, in this case WFP and partners, because the person requires assistance that is beyond the expertise or the scope of work of the referring service provider.”

Guiding principles

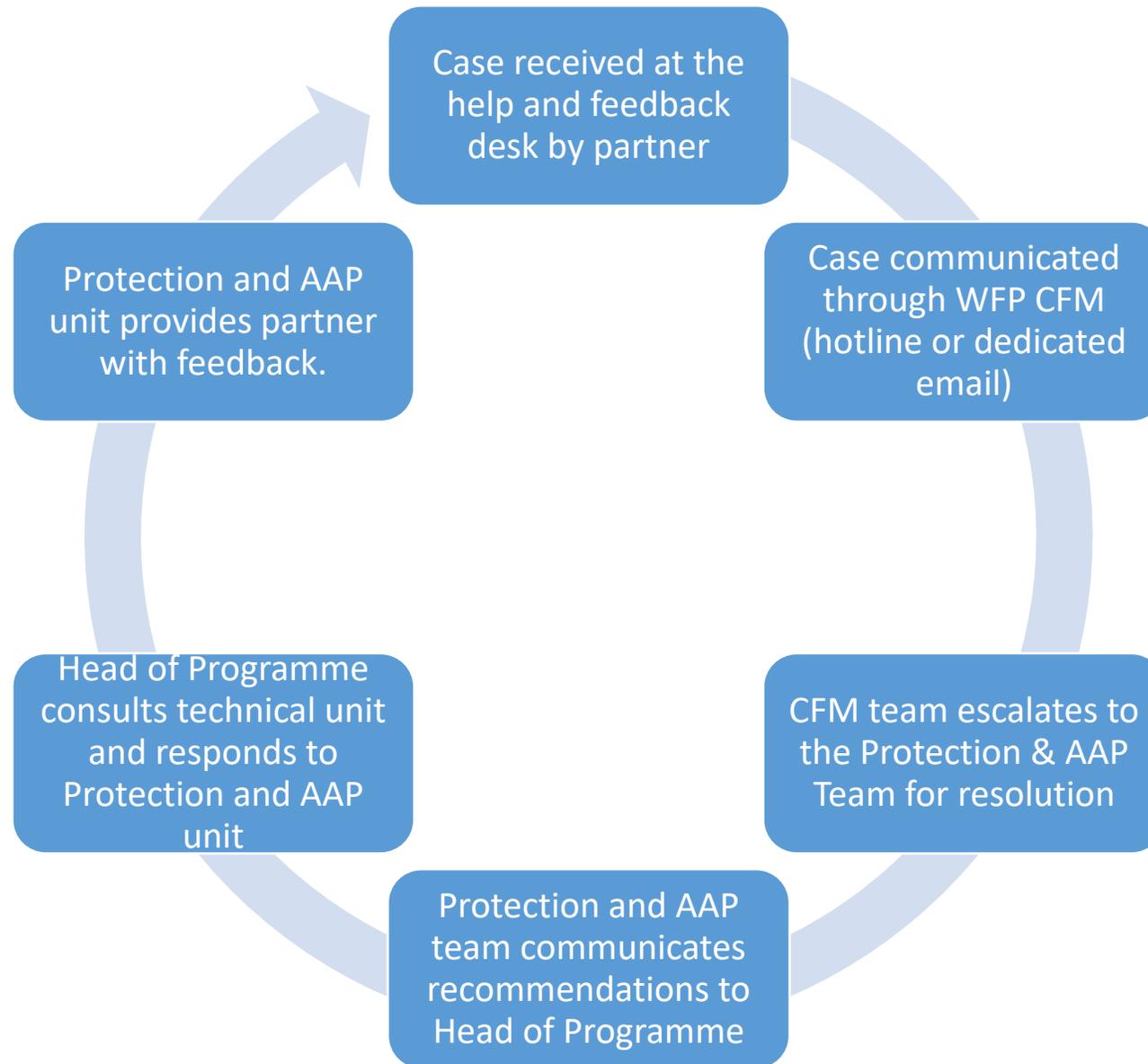
- a) rights-based approach that considers age, gender, diversity (incl. disability), language factors
- b) Prioritise safety
- c) Avoid exposing people to further harm
- d) Respect the wishes, choices, rights, and the dignity of the person(s) at risk or in need
- e) Ensure informed consent before collecting and sharing information
- f) respect the confidentiality of the affected persons and their families at all times
- g) Ensure non-discrimination and impartiality
- h) zero tolerance on Sexual Exploitation and Abuse (SEA)
- i) WFP and partners must respect each other’s roles, expertise, capacities and internal procedures

Through WFP Complaints and Feedback Mechanism



* Not working at the moment

WFP internal escalation process

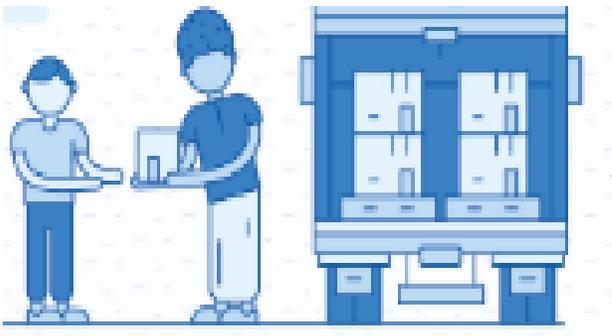


Scenario 1: Child Protection



Moussa is an unaccompanied minor. He arrived in GSSS camp in May 2019.

He was registered by WFP and Partner with a man he is not related to.



The man he was registered with left the camp and took the ration card. Moussa has not had food in three months. Moussa reports to the protection desk.



In consultation with Child Protection WFP registers Moussa for safe assistance.

Protection desk refers to WFP/partner and provides advice on how to register Moussa safely.



Scenario 2: Case of Gender-based Violence (GBV) Referred to WFP for Assistance

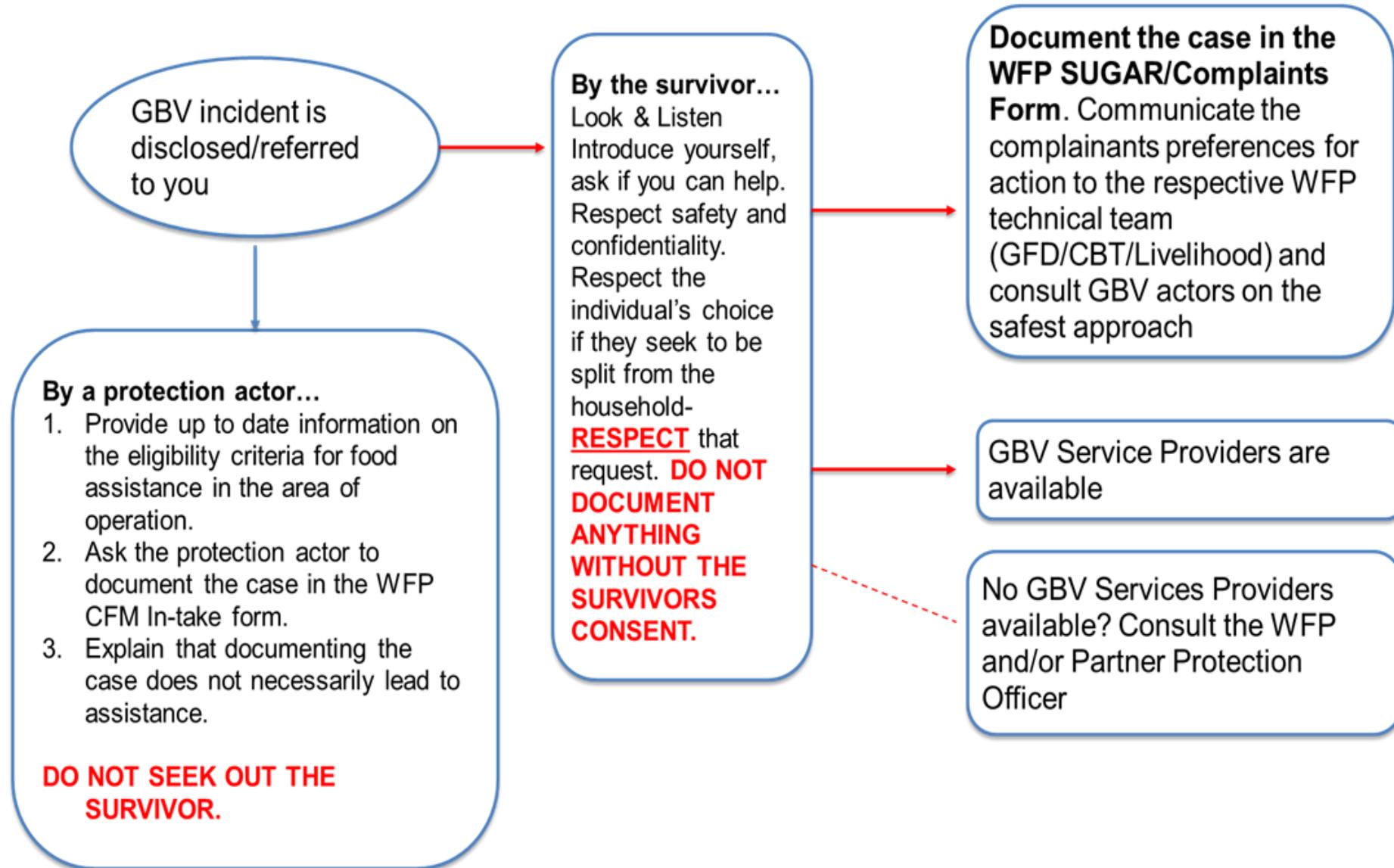
Examples

Scenario 1: A GBV service provider refers a 16-year-old girl who has been moved from camp A to camp B for her safety.

Scenario 2: A Women and Girl Friendly Space refers a case who expressed food assistance as an immediate basic need.

Scenario 3: A household in a host community where WFP provides food assistance who is engaging in transactional sex to meet food needs but was not selected through the community-based process.

Scenario 4: A household is registered for a livelihood programme. Three months into the programme the head of the household refuses to share his entitlement with his wife. The wife calls WFP hotline to report the case.



Scenario 3: Case of Sexual Exploitation and Abuse

Examples

Scenario 1: A woman reports to a GBV service provider that she was sexually assaulted in a deserted warehouse by a casual worker employed by a WFP partner

Scenario 2: Through a child-protection committee, a CP partner identifies a 16-year-old IDP girl who has a sexual relationship with a WFP contracted security guard. The girl is pregnant.

Immediate response from personnel receiving complaint/allegation of SEA:

- provide a safe and confidential environment
- conduct an immediate safety, health and psychosocial needs assessment
- refer survivor/complainant using the GBV referral pathway
- using the inter agency PSEA intake and referral form, record only the necessary information. PROTECT the form. DO NOT try to ascertain whether the allegation is true or make any investigation into the allegations

Report the complaint confidentially to your agency PSEA Focal Point or Manager or Investigative Body, as soon as possible, within 24 hrs.

Refer the complaint to the PSEA coordinator as soon as possible: nga.psea@humanitarianresponse.info

Or contact the WFP PSEA Focal Points:

Simone PARCHMENT, Senior PSEA FP: simone.parchment@wfp.org

Stefania RIGOTTO, Alternate PSEA FP: stefania.rigotto@wfp.org

OIG confidential hotlines or directly to the Inspector General, the Director of Investigations or any other OIGI investigator: Direct: +39 06 6513 3663; FoodSat: 1301 3663 or Hotline@wfp.org

QUESTIONS?

Thank you

WFP Contact details:

BORNO & ADAMAWA

Stefania RIGOTTO, Protection & AAP Advisor – stefania.rigotto@wfp.org

YOBE

Eric KITSA, Protection & AAP Officer – eric.kitsa@wfp.org

