

World Food Program (WFP) condemns fraud; there will be serious consequences

Our values are against fraud and corruption. WFP assistance is free of charge to its eligible beneficiaries based on needs and vulnerabilities. We condemn fraud committed by WFP staff and non - staff, cooperating partners, suppliers, beneficiaries and any other third parties. Transparency and accountability are the cornerstones of an effective humanitarian response ensuring that donor resources are used efficiently and effectively by the UN and its government partners. WFP support the swift action to address allegations of fraud and corruption relating to all aspects related to humanitarian response operations.

What is fraud and when does it occur?

Fraud occurs when a person is intentionally dishonest in order to gain something unlawfully or unfairly. It is fraud when someone benefits from this dishonesty directly or indirectly, whether for themselves or for someone else. WFP services to eligible beneficiaries are free of charge.

What are some examples of fraud?

Presenting false information to WFP to gain benefit, such as food or cash assistance, or a job. If you are a non-beneficiary but claiming assistance from us, this is fraud. Selling of assistance provided by WFP for eligible beneficiaries by WFP or partner staff and anyone who is not eligible for this assistance is serious fraud.

Be aware!

Some more examples of fraud:

- If you present false information about your name, country of origin, date of birth, place of birth, religion or ethnicity, you are committing **identity** fraud.
- If you present false documents or fraudulently obtain documents such as registration forms, ration cards to WFP, this is **documentation** fraud.
- WFP assistance is based on needs and vulnerabilities, if you have given false information about your vulnerability, social, economic status to benefit from assistance - this will be considered fraud related to **dishonesty about personal circumstances**.
- You must not provide false information related to family size, ties and relationships - this is **family representation** fraud.
- If you are registering more than once for assistance irrespective of your location, this is fraud as you are taking away assistance from other eligible WFP beneficiaries.
- If you are providing money to WFP staff to be on the beneficiary list, or get a contract as a partner, or a job with WFP, this constitutes fraud.

What will happen if someone commits fraud?

Fraud has serious consequences. WFP condemns all acts of fraud and works to ensure that such acts are detected and dealt with appropriately. If you are found to have committed fraud, there can be range of consequences depending on the nature of the fraud committed. For example, your

entitlements can be affected, your status as a beneficiary with WFP can be affected and in some cases, you could be referred to local enforcement agencies. If it is fraud associated with funds misappropriation and or damage to property associated with WFP, you can be held responsible and WFP will solicit recovery of funds and or property.

What are the different roles and responsibility for addressing fraud concerns?

Reporting fraud is critical to maintaining the integrity of WFP assistance, ensuring most vulnerable are protected and that people receive assistance fairly. We all - WFP staff and non staff, partners, WFP beneficiaries and third parties have an obligation to report fraud. Fraud should be reported even if there is a suspicion.

Does WFP have suitable mechanism to report fraud?

It is WFP's responsibility to ensure that there are suitable ways for raising concerns, making reports and complaints about fraud. We encourage that people report fraud. Complaints about fraud are welcomed and will be treated confidentially to protect the person who complained.

Where should I raise concerns, report and complain?

You are welcome to contact WFP to raise concerns through multiple channels:

Call: free hotline on 8099 from 7 am to 8pm every day except Sundays

Write: an SMS or WhatsApp message (00237) 691 75 60 35

Visit : you can outreach to cooperating partner and WFP field staff to raise a concern

Who can report?

WFP beneficiaries, staff, non-staff and partners, and anyone who has witnessed, experienced or suspected fraud is encouraged to report it.