SCOPECARD Distribution: Key Messages

- Starting on January 1st, WFP will begin replacing all SCOPECARDs (“sim cards”) that households currently have (except Registered Refugees)
- This new SCOPECARD Distribution exercise will take a total of 6 months, starting in Teknaf and moving upwards to Ukhiya
- These new SCOPECARDs will be based on UNHCR data
  - This means that the new SCOPECARD will now match the information on your UNHCR Family Attestation Card (“data document”)
- This is to eliminate the issue that many households have faced where the SCOPECARD family size or Collectors on the card do not match your UNHCR documents
- Moving forward, WFP will continue to automatically update your SCOPECARD if you update your family information with UNHCR
  - This means that if your family composition changes (e.g., join households, split households, add members, remove members, etc.), you no longer have to inform WFP
  - WFP will update your SCOPECARD automatically
- Once you receive your new SCOPECARD, please note that your old SCOPECARDs will no longer work
  - Therefore, when it is your time to receive the new SCOPECARDs, please return the old ones back to WFP
- All new SCOPECARDs will be distributed at the WFP e-voucher outlet or GFD point where you receive food every month
  - WFP will not set up other sites for card distribution
  - IOM will not be distributing SCOPECARDs
  - SCOPECARDs can only be collected at WFP e-voucher outlets or GFD point
  - You will receive your new SCOPECARD on the same day as your normal mobilization date
- WFP and partners will put up SCOPECARD Distribution Schedule posters at every WFP e-voucher outlet and GFD point
  - Please consult the schedule to know when you will receive your new SCOPECARD
- If you have any further questions, please visit your nearest WFP e-voucher outlet Help Desk or review the Frequently Asked Questions (FAQ) document