



SOMALIA

FOOD SECURITY CLUSTER

Strengthening Humanitarian Response

Real Time Learning

KM-13 Response

Feb. 2018

Time-Line



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- **December 29-30th 2017 (Eviction Event)**
- **Assessment data available**
 - **DRC: December 31 2018**
 - **Joint Assessment Report: January 02 2018**
 - **NRC eviction incident report**
- **January 3-5 2018: FSC email to Mogadishu membership and targeted emails at Nairobi-level Leadership of possible responders;**
- **NRC takes the lead @ field level coordination;**
- **January 8th 2018- Profile of responders established;**
- **January 11th Coordination meeting held @ WFP**
- **January 14th-15th joint action: verification/validation/communication/coordination**

Response Takes Shape



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| Agency | HHs | Intervention Modality | Transfer size (\$) | Duration Months | District |
|----------------|-------|-----------------------|--------------------|-----------------|----------|
| DRC | 2,430 | UCT | 65 | 2 | Kahda |
| NRC | 3,000 | MPG | 70 | 2 | Kahda |
| SCI | 200 | UCT | 81 | 3 | Kahda |
| CWW | 1,150 | UCT | 70 | 1 | Kahda |
| Mercy Corps | 500 | UCT | | 3 | Daynile |
| Human Appeal | 272 | Food-in kind | | 1 | Daynile |
| Islamic Relief | 500 | Food-in kind | | 1 | Daynile |
| WFP | | UCT | 80 | | |

January 11th- In Position To Coordinate

Better Late Than Never



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- **Understandably- took time for some actors to confirm (i) target caseload (ii) transfer value (final confirmations on the day of the Coordination Meeting)**
- **Agenda-**
 - **Clarifications: transfer values, duration of assistance, targeted areas;**
 - **Harmonization of transfer values (possibility);**
 - **Communication to communities- rational of different transfer values (put in touch with AAP Specialist FSC);**
 - **Complaints Response Mechanisms: what is in place, how can we harmonize?;**

Better Late Than Never



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- **Meeting set:**
 - **Some organizations registered and distributing**
 - **Some organization using different community approaches, however...NRC, DRC, CWW, and SCI**
 - **agreement on/achievement:**
 - **Joint meeting at the sites.**
 - **Joined up communication on transfer values- highlight various objectives (food security vs multi-purpose) with local administration, committees and Communities;**
 - **Need to have joint verification exercise, sharing list (1st to register will maintain their list, while other looks for new caseload-(SCI to target Shabelle site)**
 - **Joint Validation exercise**
 - **Those who had not registered yet (Islamic Relief, HINNA, Mercy Corps) agreed to target a different site with joint assessment and verification (Daynile site);**
 - **Different organizations were able to see how best they could allocate resources to met un-met needs and/or compliment (e.g. WFP distributed High Energy Biscuits to 23,340 individuals and one wet-feeding site to assist evicted people with wet meals)- CCS and SIHO .**

Lesson Learnt...



- **Hard to negotiate/agree transfer values (post-facto);**
- **Effectiveness of joint verification (approximately 1000 duplications of registration captured/corrected);**
- **FSC coordinated top and bottom (communication with VCs and Nairobi-leadership to ensure buy-in and coherence);**
- **Relatively quick confirmation (actors, transfer values, timeframe)- allowed FSC time to guide agenda-setting at the field (flag risk, highlight mitigation)**
- **Remote guidance to VCs can steer response and set agendas to improve exercise. Strong, competent VCs make a big difference (great work- NRC)**
- **Joined up communication strategy on transfer value reduced confusion with community.**
- **Gaps: did not think of the need to highlight potential fake NGOs (people who sold tokens to beneficiaries);**
- **Behaved well, agreed and compromised throughout.**
- **What is the exit strategy?**

Doing things differently...



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- **We might have had one organization undertake the registration for the entire event, followed by a joint verification by all interested organizations.**
 - **Interoperability between registration systems;**
 - **Harmonization of approach to community engagement and information-sharing protocols**
 - **Joint communication strategies and harmonized transfer values**