**Community Feedback**

**RUMOURS**

One elderly woman said that she is “confident that Ebola exists only in Congo and not in South Sudan. She has heard about Ebola on the radio because no one has ever approached her to talk about the disease. She added that, all she knows is that when one is bleeding through the ears, nose and mouth they have Ebola. She said that she will not eat bush meat as advised on the radio.”

Elderly - IDP Site in Hai Mission, ECSS&S Yei Municipality

A community elder said that, “traditionally, there are ways of casting a spell or a curse to stop it from ever coming to the communities of South Sudan.”

Yei Municipality

"Can Ebola mix with honey after hunting wild animals and then go honey harvesting?"

Hunter in Rongi along Kaya Road

**EBOLA VIRUS DISEASE**

**We Need To Know More on Ebola**

Market vendors said that the community mobilisers who carry out sensitization do not give them satisfactory information on the Ebola. They only tell them to wash their hands, not to shake hands, avoid putting on dead people’s clothes and not to share sharp objects. They said that they need more awareness on the Ebola from organisations tasked to do that.

Market Vendors, Lomuku 1 Yei Municipality

**EVD Awareness**

The community in Jezira Mukaya County said they lack awareness on Ebola. They requested for health implementing agencies to raise create awareness about the disease.

Market Vendors, Lomuku 1 Yei Municipality

**I Need More On Ebola!**

Several pregnant mothers said they had an idea about the EVD. However, they asked for more awareness about the disease.

Yei Civil Hospital, Yei Municipality

**Thanks For The Points of Entry Surveillance**

A Headman from Logo in Otogo County is grateful that South Sudan Red Cross has set up Ebola surveillance points along “panya roads” in Logo.

ECSS&S Compound, Hai Mission

**Stop Ebola At the Border!**

An elderly woman appealed to all agencies handling health related activities to stop the Ebola disease at the border, so it doesn’t come to South Sudan.

Elderly - Jezira, Mukaya County

**More Awareness On Ebola**

Vulnerable people living in Yei Municipality asked for more information on the Ebola Virus Disease. They said they need to know more about how to protect themselves from the disease.

Vulnerable - Yei Municipality

**We Need Medical Support**

The vulnerable living in Hai Erap and Kinji areas said they find difficulty in accessing medical services due to their challenged state. They requested for medical facilities for people with special needs in South Sudan because they are unable to go across the borders.

Adults - Vulnerable, Hai Erap and Kinji

**Temporary Health Facility**

Staff working at the Jezira PHCC, currently providing medical services to IDPs are concerned that they could lose the location where the facility is based. They requested for agencies to get them a permanent place to establish the health facility.

Jezira, Mukaya County

**Help! Health Workers Could Leave**

The community in Jezira is worried that they could lose the staff who are volunteering at the facility. They said the staff is poorly paid and could move on to better jobs. They requested intervention from health implementing agencies or partners.

Adults - Jezira, Mukaya County

**HEALTH**

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Adults - Jezira, Mukaya County

**INTERNEWS**

In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

**Yei e-Bulletin**
Community Feedback

Provide Psychosocial Support
Vulnerable people in Hai Kinji said that they are traumatized by the way they are treated. They requested humanitarian agencies to provide psychosocial support to help them stabilize.
Vulnerable – Hai Nyakama, Hai Kinji and Hai Jigomoni

Thank You ECSS&S, UMCOR, Humanity & Inclusion
People with special needs from Jigomoni, Erap and Hai Nyakama appreciated the education and training department of ECSS&S, UMCOR and Humanity & Inclusion for the grants and assistive devices. They said that the partners who have rendered help should continue doing the same.
Vulnerable – Hai Jigomoni, Hai Erap and Hai Nyakama

Use The Information To Benefit Us
Vulnerable people in Jigomoni, Hai Erap and Hai Nyakama complained that many agencies which visit them do not go back after interviewing them or collecting information from them. They want those agencies to make the information actionable so that it can benefit them.
Adults, Hai Jigomoni, Hai Erap and Hai Nyakama

Help! We Lack Assistive Devices
People living with disabilities said that they face challenges of mobility. They asked the responsible agencies to provide them with assistive devices or repair the ones they have.
Adults, Hai Leben, Yei Municipality

Wave, Hygiene and Sanitation

Handwashing Points Needed
People in a trading centre in Jezira Mukaya County said that they lack handwashing points in the areas. There is none in the market and the school.
Adults – Jezira, Mukaya County

Lack of Dignity Kits In Schools
School going girls decried the lack of dignity kits in their schools. They attributed absenteeism and absconding from school to lack of hygiene kits. They want organisations or authorities to help them with sanitary kits to enable them stay in school.
Girls – EMSS & YDSS, Yei Municipality

Nutrition

Food Rations Not Enough
IDPs residing around the Mission area said that they did not receive enough food rations to last them for a month. They said that the 15kgs of sorghum and 4kgs of beans they received per person is not enough to last a month. They requested for more food to last for at least a month and added that they are concerned about being unable to access more food after the last food distribution.
Adults – IDP Site in Hai Mission, ECSS&S Yei Municipality

When The Food Arrived, It Wasn’t enough
IDPs in Kondeko Boma, Yei County said that after waiting for 8 days without any assistance, they received food, but it wasn’t enough to sustain them for long. They said they need food assistance to last them for long.
Adults – Kondeko, Yei Municipality
Community Feedback

Give Food First, Instead Of Buckets!
The Headman of the Kondeko Boma said that agencies should help people with food items instead of giving out things like buckets to the IDPs. He added that people can use the non-food items when hungry.

Elder - Kondeko, Yei Municipality

When We Are Hungry, Babies Suffer!
Lactating mothers complained that the food that they were given is not enough for them as mothers. They were given porridge, soya and plumpy nuts. They said they are under weight and it affects milk production for their babies. They requested for an increase in the food rations.

Mother – Yei Civil Hospital, Yei Municipality

Less Food Less Weight
A pregnant mother said that she weighs less than she used to because of poor nutrition and lesser rations. She added that she used to be self-sufficient nutritionally. She said that on top of her three children, she has two more children to cater for. She asked for support with skills training or financial assistance to people like her to start their own businesses.

Mother – Yei Civil Hospital, Yei Municipality

Limited Manpower
Doctors in the nutrition department at the Yei Civil Hospital said they lack enough manpower in places like Mugo, Mukaya, Lasu and Kobwa. They called for peace to prevail for them to be able to access those areas easily.

Yei Civil Hospital, Yei Municipality

Test Us, Then Feed Us
A pregnant mother expressed concern that whenever she goes to receive food items from the hospital, she never gets tested for any disease but only gets weighed and then given food. She called on the hospital to test pregnant mothers before giving them food items.

Pregnant Mother – Yei Civil Hospital, Yei Municipality

Thanks, Motherly Hospital Staff
A mother at the Yei Civil Hospital expressed gratitude to the hospital staff for looking after her malnourished child whom she left behind to go and look after her other children.

Adult – Yei Civil Hospital, Yei Municipality

Thanks for The Support, But Please Do More
IDPs staying at the Episcopal Church of South Sudan & Sudan compound thanked agencies for the non-food items. They requested for more support now that there has been another arrival of IDPs.

ECSS&S Compound, Hai Mission

Non-Food Items

Shortage of Non-Food Items
IDPs in Kondeko said that they received buckets but there was shortage of soap. The need more soap for all the internally displaced.

Adults – Kondeko, Yei Municipality
Community Feedback

MATERNAL HEALTH

Maternal Health
Two mothers who underwent caesarean section at Yei Civil Hospital questioned why they were operated upon, yet they usually give birth normally. One of the mothers wondered why her pregnancy took longer than 9 months yet she always attended antenatal care. She called on mothers to attend antenatal sessions as early as possible and deliver from hospitals to avoid complications.

Adults - Yei Civil Hospital, Yei Municipality

Avoid Last Minute Deliveries
A midwife at the Yei Civil Hospital said that pregnant mothers should avoid last minute rushes to hospital to have their babies delivered to ease the work of the hospital staff.

Adult - Yei Civil Hospital, Yei Municipality

Lack Of Staff and Resources
A midwife at the Yei Civil Hospital said that they lack enough staff and resources to carry out their work effectively.

Adult - Yei Civil Hospital, Yei Municipality

Give More Time for Maternity Leave
An employee working with a humanitarian agency said that they don’t get enough time for maternity leave. She said that agencies should allow mothers enough time to be with their babies before returning to work.

Martha Health Center, Yei Municipality

EDUCATION

Our Children Lack Educational Facilities
People with special needs said their children lack educational facilitation. They requested for assistance from agencies giving educational support.

Adults, Hai Nyakama, Yei Municipality

Struggling With Education
A teacher volunteering at Jezira God’s Love Nursery and Primary School said that teachers and pupils lack tea and food at the school. He said that the salary is little and is always delayed. Being IDPs is making it even harder for them to support their families. The school also lacks furniture and teaching schemes.

Adult - Teacher, Jezira God’s Love Nursery and Primary School – Mukaya County

We Lack Scholastic Materials
A pupil at Jezira God’s Love Nursery and Primary School said that they lack scholastic materials and uniform. The pupil asked for assistance from humanitarian agencies.

Child - Mukaya County

Lack Of Laboratories and Libraries
Students at Emmanuel Model Secondary School and Yei Day Secondary School are worried about the lack of laboratories and libraries in their schools. This they said affects their science lessons.

Youth - EMSS & YDSS, Yei Municipality

Frequent Rotations Not Good
Students at Emmanuel Model Secondary School and Yei Day Secondary School complained that rapid rotations of teachers in schools is affecting their studying. They said they do not get enough time to get used to the new teachers.

Youth - EMSS & YDSS, Yei Municipality

Kindly Come, Assess and Assist
Several students in Emmanuel Model Secondary School and Yei Day Secondary School raised concerns about the lack of many things in their schools. The asked humanitarian agencies responsible for education to visit their schools, make assessments and find ways of assisting.

Youth - EMSS & YDSS, Yei Municipality

LIVELIHOOD

Regulate Market Prices
Market vendors said that high commodity prices are affecting their businesses. They requested for authorities to find a way of stabilizing the prices so that their businesses can grow.

Market vendors, Narus/Widows Feed Yourself Market, Hai Lomuku 1, Yei Municipality

Give Us Business Support
The vulnerable people in Hai Leben asked partners to provide them with small business support. They added that they need to be helped carry out peer-to-peer training to help grow their business acumen.

Vulnerable - Hai Leben, Yei Municipality

We Need Life Skills Training
People with special needs said that they lack skills to help them manage their lives. They requested agencies responsible for the vulnerable to provide them with trainings in order for them to start businesses to support themselves.

Vulnerable, Hai Jigomuni & Hai Erap
In Yei, Internews works with the community to collect feedback, rumors and misinformation on the Ebola response and produces audio messages for narrowcasting and radio broadcasting and produce weekly e-bulletins for media and humanitarian partners.

Community Feedback

**PEACE**

**Do More on Peace, Please**

One of the IDPs residing at the ECSS&S compound request agencies tasked to work on the advancement of peace in the country to do more so that they have peace so they can go back to their places of origin. She thanked the church for the assistance it has offered to the IDPs.

ECSS&S Compound, Hai Mission

**In Their Own Words**

**The Director General State Mistry of Health**

Internews talked to the Director General State Mistry of Health who appreciated the work being done by the humanitarian agencies in partnership with the state institutions to prevent and mitigate the risk of a potential EVD outbreak in South Sudan by strengthening the resilience of health actors and communities in high-risk areas. He requested for additional funding to reinforce the ongoing activities. He also reassure everyone that the state is prepared for any emergency and called upon the community to increase on their vigilance and report any suspected case to the nearest health facility. The Director General however added that the ministry still lacks emergency vehicles like ambulances. He called for humanitarian agencies to involve students in the Ebola emergency response. Regarding the issue of malnutrition, he commended partners like SSUHA and ACROSS for the work they have done to bring malnutrition levels down through increased awareness and provision of food items. He advised pregnant mothers to attend antenatal care clinics to avoid complications when giving birth.

**A Single Isolation Centre**

The Director General Ministry of Health Yei River State said that, there is only one isolation centre the entire state. He expressed concern that in case of an Ebola outbreak they state could face a big challenge. He suggested that two more isolation centres be established.

State Ministry of Health Yei Municipality

**Plan to Increase Screening Points**

The Director General State Ministry of Health Yei River State said that the ministry and its partners are planning to create more screening points along the “panya” routes in the state and increase on the training about Ebola awareness.

State Ministry of Health Yei Municipality