What We Heard This Week
Feedback from the Community

Peace Progress Appreciated in PoC
Residents in PoC appreciated former belligerent parties for implementing the agreement. They hoped for normalcy so they can return to their original residencies.

Adult, Sector 2, lock 8 ●

Thanks, IOM, For Benches!
Farmers in PoC have expressed gratitude to camp management for providing them with benches.

Adult, Sector 2, block 8 ●

Business Space Requested
A farmer listening group voiced its concerns due to lack of space to sale products. They requested CCCM agencies to perhaps allocate a place for selling vegetables.

Adult, Sector 2, lock 8 ●

Crops Irrigation Methods Requested
A Farmer group reported that they can plant vegetable crops if they are supported with irrigation. The requested FSL cluster to provide them with generator pump to use during dry seasons.

Adult, Sector 2, lock 8 ●

School Latrines Need Decommissioning
Students and youths listening group in Lich primary raised concerns about the smell and flies from old latrines. They requested any WASH partners to the decommissioning.

Children & youth, Sector 5, block 7 ●

Hygiene Kits Supply for Schools Appreciated
A listening group with hygiene club members at Lich primary have expressed their gratitude to Concern Worldwide for providing kits on weekly basis.

Children, Sector 5, block 7 ●

Water Containers for Schools Requested
Teachers and children raised concerns due to lack of containers for drinking water during school hours. They requested education cluster to provide them with the requested items.

Youth & children, Sector 5, block 1 & 7 ●

Thanks, DRC, For Cheaper Soap!
Residents in Bentiu town thanked DRC for helping women to produce soap production at low cost.

Adult, Bentiu town ●

Good Services PIDO!
Residents of Bentiu town have expressed gratitude to People Initiative development Organization (PIDO) for organizing training on land act.

Adult & youth, Bentiu town ●

Please! Do Something to Stop Cattle Raiding.
Population of Nhialdiu said cattle raiding is a threat to peaceful coexistence. They asked any concerned authorities to do something to stop it.

Adult & Elderly, Nhialdiu ●

Data collected from:
- 421 females (48%)
- 455 males (51%)

This week Internews collected 51 unique feedbacks:
- School Age (11-18 years old) 4%
- Youth (18-35 years old) 18%
- Adults (over 35 years old) 78%

Internews interacted with 866 people through:
- Listening Group 78%
- Focus Group Discussion 12%
- Informal Meeting 10%

Kondial FM staff records PSA from SGBV cluster prior to upcoming End Child Marriage Campaign in Bentiu. Photo@Internews
In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiki Tusime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

Kondial 97.2 FM
Weekly Program Highlights

UNMISS - CAD PROGRAM: Updates on Progress of Revitalized Peace
Former warring parties continue to update public on progress made regarding implementation of the revitalized peace. Through coordination with Civil Affairs division in Bentiu, Kondial FM hosted peace advisers from government and SPLA/M IO to give updates on the progress of peace and recent meeting between President Kiir and Dr. Riek Machar in Juba. While on the radio, Northern Liech adviser for peace Hon. Kuichiang Kuol told the audience that Kiir and Machar meeting in Juba signals that peace is progressing well. He assured listeners that all outstanding issues would be handle amicably without return to war. On the same program SPLM/A IO peace adviser Hon. George Gatloy said they are cantoning their forces and that unified army for the country will be formed. He added that IO and government are now working together in greater Bentiu to ensure that peace is implemented smoothly. Both leaders appealed for public to support peace. Several callers expressed their gratitude to peace partners for updates and asked for continuation of peace program on radio.

WOMEN SHOW: 30 Women Trained in Soap Making
Access to soap will no longer be difficult in Northern Liech. A group of women trained by the Danish Refugee Council are locally producing soap in Bentiu town. While appearing on radio, DRC’s FSL manager Viola Moyo confirmed that they had trained 30 women who are now making 30 cartons of soap a day. The NGO worker said the skilled women make money to support their families and help the rest of residents to buy soap at an affordable price. Josephine Nyachuong who represented the group appreciated DRC for the skill. She announced on radio that a bar of soap is sold at SSP 300 and she informed the buyers to find them at DRC’s women center located in Bentiu town. Regina Nyagak a member of the group said that she is happy because she knows how to make soap for herself and generate incomes for family members. Several group members and customers interviewed on Kondial FM program have appreciated usual support from humanitarian partners and DRC.

SPECIAL HEALTH PROGRAM: HIV Awareness
“HIV doesn’t kill people immediately if one follows doctor’s advice”. This phrase was used by HIV campaigners during the show on Kondial FM. Health specialists from IOM conducted 4-day training on HIV awareness. After the training, a team of doctors came to Kondial FM to explain what the HIV is, signs and symptoms, prevention and its treatment. While on the show, IOM HIV/AIDS specialist Silvano Karibe told the public that HIV cases are on the rise due to crisis which triggered poverty. The health expert confirmed 1.6% as the latest statistics of people living with virus in greater Unity. Among the victims are women and others with vulnerabilities, the doctor added. On the same program, doctor Everlyn Letio had publicly disclosed that she has been living with the virus for last 20 years, but nothing changed in her life because she properly uses advice from doctor. The health team advised audience to abstain from unsafe sex and encouraged everyone to know their HIV status so that those with virus can be given free ARVs at health facilities. Several callers were astonished to hear directly from person with the virus. All appreciated the topic and requested its continuation.

Community Feedback
Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>2%</td>
</tr>
<tr>
<td>Disease</td>
<td>2%</td>
</tr>
<tr>
<td>Education</td>
<td>8%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>2%</td>
</tr>
<tr>
<td>FSL</td>
<td>20%</td>
</tr>
<tr>
<td>Health</td>
<td>4%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>31%</td>
</tr>
<tr>
<td>Peace</td>
<td>2%</td>
</tr>
<tr>
<td>Shelter</td>
<td>8%</td>
</tr>
<tr>
<td>WASH</td>
<td>22%</td>
</tr>
</tbody>
</table>

Detailed: WASH
This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Subcategory</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>16%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>2%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>4%</td>
</tr>
</tbody>
</table>
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

Refugees in Ajuong Thok say that there is a phenomenon of mosquito spreading in the camp and ask for the spraying of pesticides at the water points by Mentor Initiative to reduce the mosquitoes.

Residents in Ajuong Thok said the mosquito prevalence has increased due to rains and it poses danger to their lives because they do not have mosquito nets. They requested the humanitarian agencies to provide mosquito nets to protect them from malaria.

Adults in Ajuong Thok said the mosquito prevalence has increased due to rains and it poses danger to their lives because they do not have mosquito nets. They requested the humanitarian agencies to provide mosquito nets to protect them from malaria.

Refugees said many of the people who received seeds this cultivating season went back to Nuba Mountains and did not plant here in Pamir camp. They added that it impacted the opportunity for others who have a desire to cultivate. They appeal to the IRC to verify people first before the seeds are distributed next year.

Residents in Ajuong Thok demanded education agencies to provide a meal at the school to save the time and distance covered to look for food.

Students in Ajuong Thok said the water tap is being closed at nights. They asked Samaritan Purse to allow them to access to water at night by keeping the water tap open.

Community Peace Committee in Need of Working Tools

A group affiliated with the Peace Committee in Pamir say they are having difficulties with the police during the night patrols. They mentioned that police officer lack work tools as uniform that shows they are working for peace committees. They also asked to be given torches by humanitarian agencies, especially from UNHCR.

Families in Ajuong Thok complained that many children attending child friendly spaces are dirty. They ask LWF to do awareness with the parents on the importance of hygiene for the children’s health.

What We Heard This Week

Feedback from the Community

Students Want Food Provided at Schools

Refugee students Soba High School demanded education agencies to provides a meal at the school to save the time and distance covered to look for food.

Adults, block 23, Ajuong Thok

Any additional mosquito nets?

Residents in Ajuong Thok said the mosquito prevalence has increased due to rains and it poses danger to their lives because they do not have mosquito nets. They requested the humanitarian agencies to provide mosquito nets to protect them from malaria.

Adults, block 23, Ajuong Thok

Important Seeds Taken Away

Refugees said many of the people who received seeds this cultivating season went back to Nuba Mountains and did not plant here in Pamir camp. They added that it impacted the opportunity for others who have a desire to cultivate. They appeal to the IRC to verify people first before the seeds are distributed next year.

Adults, block 21, Pamir

People in Need of Water at Nighttime

Residents in Pamir said the water tap is being closed at nights. They asked Samaritan Purse to allow them to access to water at night by keeping the water tap open.

Adults, block 63, Pamir

Community Peace Committee in Need of Working Tools

A group affiliated with the Peace Committee in Pamir say they are having difficulties with the police during the night patrols. They mentioned that police officer lack work tools as uniform that shows they are working for peace committees. They also asked to be given torches by humanitarian agencies, especially from UNHCR.

Adults, block 22, Pamir

Families in Ajuong Thok complained that many children attending child friendly spaces are dirty. They ask LWF to do awareness with the parents on the importance of hygiene for the children’s health.

Adults, block 7, Ajuong Thok

Adults, block 23, Ajuong Thok

Adults, block 21, Pamir

Adults, block 63, Pamir

Adults, block 22, Pamir
**HDC Organized Legal Awareness in Ajuong Thok**

Humanitarian Development Consortium (HDC) paralegal for Pamir camp spoke to Jamjang FM and stated that the purpose of organizing legal session is to raise refugees' awareness about legal issues such as child, refugees and women's rights as well as to make the community aware of the right channels through which they can report their complaints. The paralegal appealed to the refugees to report any criminal cases to the concerned agencies. Number of blocks leaders interviewed by Jamjang FM appreciated HDC for organizing public legal education, explaining that such awareness would enable them to understand legal issues.

**Importance of Clean Jerrycans**

In an initiative to educate the community about the importance of washing jerrycans with soaps, Jamjang FM spoke to the leader of block 42 zone F of Pamir camp where he explained that washing jerrycans with soaps is an effective way to protect family members from diseases that can be acquired through dirt. Other mother in the same block said “We have spent more than two months without receiving soaps and this has hindered us from washing our jerrycans. We only depend on ashes to wash jerrycans”. Jamjang FM interviewed families in Pamir who requested Samaritan Purse to provide them with soap.

**Services Provided to Pregnant Women at Hope Hospital**

Health worker at Hope Hospital spoke through Jamjang FM in a pre-recorded program and pointed out that they do provide antenatal care services to the pregnant women during pregnancy. The doctor went on to explain that the antenatal care services includes drugs that strengthen the immunity of the pregnant women and increase the blood. He appealed the pregnant women to keep on going to antenatal care center for better health.

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**Jamjang 89.4 FM Weekly Program Highlights**

In Jamjang, Internews' Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

**Community Feedback**

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- 9% CCCM
- 9% Disease
- 9% Food Distribution
- 4% FSL
- 13% Health
- 30% Non-Food Items
- 9% Peace
- 4% Protection
- 13% Shelter

**Detailed: Disease**

This graph details the feedback on Disease that was received this week.

- Diarrhea: 4%
- Malaria: 4%
What We Heard This Week
Feedback from the Community

Thanks for Re-Opening Child-Friendly Space Centers
Children in PoC appreciated Intersos for reopening their two child-friendly centers in their sector. They said the centers would help them to play with games and perform other useful activities instead of playing at the PoC roads and drainages. They requested the organization to provide additional games which would attract more children to come and play at the center.

Drainages Cleaned and Re-Opened
Residents in PoC thanked CCCM for cleaning and re-opening the drainages and especially the main one near MSF hospital. They said reopening and cleaning the drainages allows water to run outside and reduces the number of mosquitoes.

Pregnant Mothers Requested Treated Mosquito Nets
Pregnant mothers from Malakal town said mosquitoes have become more everywhere in town. The requested from the health cluster to help them with treated mosquito net to protect themselves from malaria.

Food Rations Distributed on Time
Residents from two different locations thanked WFP and World Vision for the food rations they have received for this month. They encouraged the two organizations to continue with their great work. They explained that on time food distribution prevents their family to go to sleep hungry.

“We need to register for our own cards”
The new families who recently returned from Sudan camps to Malakal PoC said they have not yet received humanitarian services because they have not registered after they returned to the PoC. They requested the concerned agencies to help with providing registration cards to allow them to receive humanitarian assistance like other families.

What We Heard This Week
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Protection: Rising Awareness on Unnecessary Spreading of Rumors

Last week, community members spread a rumor about a hyena that interred the PoC. The rumor caused fear, especially to small children. Nile FM protection program producer mobilized community members to bring suggestions on how people should deal with rumors. A community member said that individuals should avoid talking about unverified information in public places. She added that this could prevent the spreading rumors from one location to another. A second person suggested that parents should avoid speaking in front of their children about any unverified rumors. DRC protection officer said that community members should not convey negative rumors because it is causing public fear which leads to insecurity. He urged the community members to report any rumors as soon as they heard to their block or sector leaders so that they could communicate with camp management staff or UNPOL. He concluded that community members should only rely on security information communicated by their community leaders, humanitarians or UNMISS.

Peace and Reconciliation Program: The Importance Of Tolerance In Strengthening The Social Fabric

Nile FM peace and reconciliation program producer brought together community members to make propositions on how the community could work on improving tolerance and strengthening social fabric. A community member suggested that admitting our mistake and forgiving each other could be the only way to bring peace and unity among our people. Another woman explained that women also can play their roles in strengthening the social fabric through forming women peace groups from different ethnic origins. Another person added that people should forget the past and work on the future by not keeping resentment in their hearts. He added that this would bring forgiveness.

WASH Program: The Importance of Environment Cleaning After The Rainy Season

After rains have slowed down a bit this month, Nile FM WASH program producer observed that there is accumulated garbage left on the ground. Community members were asked on air to suggest how the community could work to enhance hygiene in the different sectors of the PoC. A resident suggested that youths should take the initiative and organize a meeting in their respective blocks and sectors to plan for the cleaning of living areas. Another person said women and girls should also clean the yard of their shelters to make the work of youths easies. A thirds community member said after the environment is cleaned, parents should advise their children not to throw garbage into the drainages or roads.

Community Feedback

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<table>
<thead>
<tr>
<th>Category</th>
<th>Feedback</th>
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<tbody>
<tr>
<td>CCCM</td>
<td>15%</td>
</tr>
<tr>
<td>Education</td>
<td>3%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>7%</td>
</tr>
<tr>
<td>FSL</td>
<td>4%</td>
</tr>
<tr>
<td>Health</td>
<td>7%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>11%</td>
</tr>
<tr>
<td>Nutrition</td>
<td>1%</td>
</tr>
<tr>
<td>Peace</td>
<td>4%</td>
</tr>
<tr>
<td>Protection</td>
<td>5%</td>
</tr>
<tr>
<td>Shelter</td>
<td>1%</td>
</tr>
<tr>
<td>WASH</td>
<td>41%</td>
</tr>
</tbody>
</table>

Detailed: WASH

This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Component</th>
<th>Feedback</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>11%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>11%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>19%</td>
</tr>
</tbody>
</table>