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What We Heard This Week

Feedback from the Community

**We need safe drinking water in Kak**
Inhabitants of Kak village in Mayendit said they face challenges accessing safe drinking water due to lack of boreholes in the area. They said they will be grateful if any agency drills more boreholes in their village.

- **Mixed group in Kak village, Mayendit**

**Padeah needs assistance**
Women and men said that there are 36 households which recently arrived but lack food and other humanitarian aid. They requested FSL agencies to assist them with the necessary humanitarian services.

- **Adults, Padeah**

**One Clinic in Rubkway is inadequate**
Residents in Rubkway Payam in Mayendit County said there is congestion at the only functioning clinic in the area. They requested for more clinics to help ease the congestion.

- **Adults & Youth, Rubkway**

**Mayendit needs mosquito nets**
The population in Thaker and Dablual expressed fear of malaria causing mosquitoes. They requested the health cluster to distribute nets before rains set in.

- **Adults, Thaker & Dablual**

**Peace progress**
People of greater Koch, Mayendit and Leer told Internews that they are happy with the progress they are witnessing with the revitalized peace agreement. They urged parties involved to continue with its implementation.

- **Adults, Youth & Children, Southern Unity**

**Humanitarian visit was uplifting**
Populations in greater Koch and Leer were grateful to humanitarian agencies which visited their areas to establish the needs of the communities. They have hope the visit will yield positive results.

- **Adults, Leer & Koch**

**Food assistance for returnees**
Local authorities in Dablual Mayendit County were concerned about the lack of food and other humanitarian assistance. They would like agencies to assess their situation and establish the needs of the population.

- **Adults and youth, Dablual**

**Scholastic material needed**
Pupils at Nyueljul Primary School said that they lack scholastic materials. They requested assistance with books, pens, pencils and furniture.

- **Children, Rubkona**

**The new latrines look good**
Members of a listening group thanked IOM for building new latrines in Sector 2 Block 3. They said the new places of convenience look better.

- **Adults & Youths, Sector2, Block3**

**Mayendit needs mosquito nets**
The population in Thaker and Dablual expressed fear of malaria causing mosquitoes. They requested the health cluster to distribute nets before rains set in.

- **Adults, Thaker & Dablual**

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- **Adults and youth, Dablual**

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- **Adults, Leer & Koch**

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- **Children, Rubkona**

**Need for shelter in Thonyor**
Over 200 returnees and residents of Thonyor Payam in Leer County said they lack NFIs to construct places to stay. They are requesting for more support with sheltering material.

- **Adults & youth, Thonyor**
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**Kondial 97.2 FM**

**Weekly Program Highlights**

**CCCM – HOUR**
The discussion about illegal structures in the PoC continues on Kondial FM. The community leadership agreed to work together with the camp management to discourage illegal erection of shelters in the PoC and promised to stop the practice. On the radio show, the CCCM team sought support from by the community to create WASH corridors, space for safe access in case of fire incidents and for new latrines. Callers said that the decision was good but cited lack of privacy in the existing sheltering system forcing them to use verandas as part of accommodation.

**SPECIAL EVENT: International Women’s Day**
Kondial FM took part in the International Women Day celebrations in Bentiu Town. Women came together to show their commitment to the development of their own on the special day. The event was attended by the Northern Liech State Deputy Governor who thanked women for joining the rest of the world in the commemoration. Coinciding with the build up to the events in Bentiu town, the position of Town Mayor was given to a woman. This excited women in both the PoC and outside of the protection site. Two women State Ministers travelled all the way from Leer in Southern Liech to celebrate with their fellow women. Women who attend the event spoke to Kondial FM and said that the celebration is in recognition of the 35% increase in women participation in the national affairs.

**BEYOND BENTIU RESPONSE**
Kondial FM covered about 100 community members who received business support items in Bentiu town. While talking on Kondial FM, the project manager of Rubkona Community and Development Initiative confirmed that his organization distributed the items to support people in starting up businesses to enable them support their families. Beneficiaries confirmed to the station their appreciation for the programmes support to the community.

**YOUth FOR PEACE Show**
Youth engagement in peace initiatives and intermarriages between clans and tribes were mentioned as important channels in maintaining peaceful coexistence. While on the radio show, youth representatives said that the current mistrust created by the conflict among South Sudanese can be neutralized through engaging the youth in education. Another youth leader mentioned that discrimination, tribalism and criminal activities related to cattle raiding could be diffused if intermarriages between clans and tribes are encouraged. All promised to work for peace while several callers thanked the youth for engaging themselves constructively.

**Community Feedback**
Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

- **17% CCCM**
- **3% Culture**
- **13% Education**
- **4% Food Distribution**
- **4% FSL**
- **5% Health**
- **16% Non-Food Items**
- **2% Nutrition**
- **17% Protection**
- **18% WASH**

**Detailed: WASH**
This graph details the feedback on WASH that was received this week.

- **Water 1%**
- **Sanitation [7%]**
- **[10%]**
What We Heard This Week
Feedback from the Community

Residents worried over security threats
Refugees in Ajuong Thok voiced their concerns over the security situation in the area. They said many of them are being threatened by unknown gunmen at night. They asked the security agencies to intensify night patrolling.

Adults, Block 5, Ajuong Thok

Why discriminate against age?
Women in Pamir asked why they are discriminated against based on their age when it comes to training. The women said they applied for a business skills training and were accepted but later rejected due to the age factor. They said even if they are already above 40 years, the training will help improve their lives through the skills acquired.

Adults, Block 1, Pamir

One exercise book can’t be enough
Some students said each one of them received only one exercise book which is not enough compared to the number of lessons they are offering. They asked if the responsible agency can provide more exercise books.

Youth, Block 8, Pamir

What happened to sanitary kits?
A number of women are enquiring why there is no distribution of dignity kits since the end of last year. They said some women are not capable of buying the items for themselves from the market.

Adults, Block 4, Ajuong Thok

Thank you for the murram
People living in Block 1 Pamir camp conveyed appreciations to DRC for the murram they provided in each block for construction and backfilling of pits. They said that each block received 10 trip of murram but also requested DRC to provide new plastic sheets to help them roof their shelters.

Adults, Block 5, Ajuong Thok

No grass! Please offer plastic sheets
Refugees said they continue to face challenges when they go out to bushes to collect grass with the aim of renovating their roofs. They said their plastic sheets are damaged because they’ve been in use since 2017. They need to know when next plastic sheet distribution will take place.

Adults, block 41, Ajuong Thok

Raise awareness on domestic violence
Women in Ajuong Thok said that there is an increase in domestic violence among many couples in the community. Recently, a mother suffered grievous harm as a result of abuse. The women are requesting for more awareness on SGBV and engagement between women and men in an effort to reduce occurrence of such violence.

Adults, Block 41, Ajuong Thok

Increase training in business skills
More youth are interested in acquiring trade skills to enable them manage their businesses effectively and establish new ones. They appealed to the concerned agency to increase the number of people attending business skills trainings. They explained that training in business skills is helpful because it help them gain knowledge and improve their living standards.

Youth, Block 55, Ajuong Thok
### Livelihoods Program: Business skills training kicks off in Jamjang
IRC’s Economic Recovery and Development Department (ERD) organized its first business skills training for 2019. The participants include 23 males and 77 women from the refugees and the host community. In a recorded program broadcast on Jamjang FM, IRC ERD Manager said the three months training is aimed at building the capacity and improve the attendees’ standard of living. Speaking during the occasion, Ajuong Thok youth chairperson expressed happiness with IRC because of improved coordination and selection criteria.

### Women Program: Ministerial delegation inspects women activities in Jamjang
A Senior Inspector in the National Ministry of Gender, Child and Social Welfare visited Jamjang in Ruweng State and was a host on Jamjang FM. The head of the delegation said they came to inspect and assess women empowerment projects in the state in order to provide assistance to improve their living standards. The senior inspector appealed to women in the host community and the refugees to play positive roles in their communities and advance the wellbeing of their people. While the IRC deputy manager of women protection and empowerment (WPE) described their work with government as harmonious. Jamjang County commissioner appreciated the ministerial delegation for visiting the area hoping that the visit will reduce some of the challenges the women are faced with.

### Health Program: Polio vaccination campaign kicks off in Ajuong Thok camp
Polio vaccination campaign was launched in Ajuong Thok and Pamir camps as well in Greater Jamjang County. The drive is part of a nationwide immunization campaign throughout South Sudan. In Ajuong Thok camp, vaccination was conducted by AHA in collaboration with WHO and County Health Department (CHD), while the campaign in Pamir camp was conducted by IRC. Speaking to Jamjang FM, immunization supervisor said the purpose of the vaccination is for prevention because this is the season in which the disease is expected to escalate. Indicating that the vaccination targeted children between 1 to 5 years, the supervisor urged all mothers and families to bring their children to the locations within the Child Friendly Spaces (CFS) in the camps and also look out for door to door vaccinations.

### Community Feedback
Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
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<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>13%</td>
</tr>
<tr>
<td>Education</td>
<td>23%</td>
</tr>
<tr>
<td>FSL</td>
<td>7%</td>
</tr>
<tr>
<td>Health</td>
<td>7%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>7%</td>
</tr>
<tr>
<td>Protection</td>
<td>13%</td>
</tr>
<tr>
<td>Shelter</td>
<td>13%</td>
</tr>
<tr>
<td>WASH</td>
<td>17%</td>
</tr>
</tbody>
</table>

**Detailed: WASH**
This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Subcategory</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>[3%]</td>
</tr>
<tr>
<td>Hygiene</td>
<td>[10%]</td>
</tr>
<tr>
<td>Sanitation</td>
<td>[3%]</td>
</tr>
</tbody>
</table>
What We Heard This Week

Feedback from the Community

Verification difficult for vulnerable during GFD
Residents in the community are asked why verification is done during food distribution yet their pictures were already been taken during the registration. They said the verification process during GFD is delays food distribution and making it difficult for the vulnerable people.

Residents, POC 1, Block H •

Teachers hope for hundred dollar stipend
Some teachers in a school supported by NRC said they are not happy with their monthly wage. They said the amount is very little and is not enough to help them support their families. They appealed to NRC to increase the amount to a hundred dollars to meet the current economic situation.

Teachers, POC 3, Zone E •

Escort us to firewood collection
Several women in the POC said there is no firewood in the PoC neighborhoods. They said they have to travel far to fetch firewood. They are requesting agencies to provide them with escorts for security when going to collect firewood.

Women, PoC 3, Zone F •

Raise awareness on hepatitis
Residents in PoC 3 Zone C requested IMC to raise awareness about Hepatitis. They said it is a dangerous disease that can kill and that there is lack of awareness among the PoC population.

Residents, POC 3, Zone C •

Residents misuse water meant for latrines
Some latrine attendants said the residents are using the water in the containers allocated for latrines for showering and washing clothes. They said such behavior is causing shortages of water and making their cleaning work difficult. They urged the community to refrain from using the water meant for cleaning the latrines and let them do their work effectively.

Latrine attendance, POC 3, Zone A and B •

Provide security during football match
Some residents in the community are urging the security partners to provide security during football matches. They said quarrels break out during games leading to serious fights when the matches end. They said the security would help guard the players and prevent any fighting during and after matches.

Residents, POC 3, Zone C •

Need for shelter assessment
The POC community is asking for shelter assessment so they can be provided with materials. They said signs of rains have started and are worried because their shelters are in a bad state. They requested the responsible agencies to provide materials so that they can repair their shelters before the rains set in.

Residents, POC 3, Zone I •

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Feedback from the Community

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Residents, POC 3, Zone I •
**New library in POC 1**
Acted has constructed a new library for the students and those who are able to read in POC 1. BBTT interviewed ACTED to find out how those who would want to use the library can have access. In the interview, the site manager for POC 1 said everyone is allowed to use the library and that there will be a library attendant to take the details of all those who want to use it. He added that any person who would want to access the library must come with a national ID to present at the entrance and will get it back when leaving the facility.

**Help unblock drainage system**
Community members in POC 1 Block G complained about drainage system blockage in their block and that it needed reopening. In response to this, BBTT interviewed the assistant officer for ACTED in PoC 1 to find out if they had plans for an intervention. The officer said that they were working hard to ensure the necessary repairs are done before the rainy season. He said they started working in block G where IMC and Hunger Five are located. He appealed to the community to use the pipes in the drainage system for liquid waste only and not solid waste.

**Importance of child protection campaign by TDH**
THD conducted a child protection awareness campaign in the POC. BBTT interviewed the team leader on the importance of child protection. In the interview, TDH’s team leader said that the child protection campaign in the PoCs is to educate parents and the community on the importance of child education, proper care and feeding. He said TDH is ready to support the children with child friendly spaces and games but added that upbringing and feeding the children is the responsibility of the parents.

**Parents appealed for school learning materials**
In our feedback last week, some parents in the PoC requested the education partners to distribute educational materials because they are unable to provide them for their children. To seek answers to this request, BBTT visited Mal primary school supported by Intersos to find out if there are any plans to distribute educational materials to the pupils. The head teacher of Mal Primary School said they had received some materials like books and had started distributing to the pupils in the school. He urged parents to try their best to provide for their children with the missing items which are not available in the school.

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<thead>
<tr>
<th>Category</th>
<th>Count</th>
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</tr>
</thead>
<tbody>
<tr>
<td>WASH</td>
<td></td>
<td>29%</td>
</tr>
<tr>
<td>Disease</td>
<td></td>
<td>14%</td>
</tr>
<tr>
<td>Education</td>
<td></td>
<td>13%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td></td>
<td>11%</td>
</tr>
<tr>
<td>Health</td>
<td></td>
<td>8%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td></td>
<td>7%</td>
</tr>
<tr>
<td>Protection</td>
<td></td>
<td>6%</td>
</tr>
<tr>
<td>Shelter</td>
<td></td>
<td>1%</td>
</tr>
<tr>
<td>CCCM</td>
<td></td>
<td>4%</td>
</tr>
<tr>
<td>Culture</td>
<td></td>
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</tr>
</tbody>
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<td>[11%]</td>
<td></td>
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<td>[7%]</td>
<td></td>
</tr>
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What We Heard This Week
Feedback from the Community

Train us in business
Some women and girls said they want to start business activities like their colleagues who received training from Oxfam and now belong to business groups. However, they said they lack the basic skills for starting business. They requested Oxfam to train them on how to initiate money making ventures such as baking bread so that they can earn income to help their families instead of being dependent on others.

Youths, Adults, location: Sector 3

Raise awareness about fruit washing
Residents are happy with the bountiful availability mango fruits in the PoC but at the same time worried about health implications. They said some children eat before washing both their hands and fruits. They called on the concerned agencies to create awareness on the importance of washing fruits and hands before eating. The concerned residents said they are worried that many children may get sick because of lack of knowledge for proper hygiene.

Youths & Adults, location: Sector 1, 2 & 3

More trainings in peace and conflict resolution needed
Youths in Malakal town and PoC thanked UNMISS Civil Affairs Department for conducting a training on peace and conflict resolution. They suggested to CAD works out a plan to carry out more trainings among the youths to spread messages of peace and reconciliation to their communities.

Youths, Adults, location: PoC & Malakal town

Thanks for hygiene awareness
Residents thanked IOM WASH department for conducting awareness for schoolchildren on the dangers of open defecation. They said the awareness would help the children know that defecating in open places could cause disease outbreaks such as Cholera.

Adults, location: Sector 1

Drainages attract hordes of mosquitoes
Community members have noticed an increase in mosquitoes at the PoC drainages. They want to know when the next spraying schedule will be. They said they worry that children who play around the drainages could get malaria.

Adults, location: Sector 1

A woman speaks to Nile FM correspondent at the end of a peace-building workshop in the PoC. Photo © Internews

Cultural Day to enhance peaceful co-existence
Several youths are grateful to Upper Nile Youth Development Association (UNYDA) for organizing a successful cultural day for peace at Malakal stadium. They said such an event could help both residents from the PoC and Malakal town to reunite and to think about how best to co-exist as various communities.

Youths & Adults, location: PoC & Malakal town

This week Internews collected 32 unique feedbacks:
• Children (Under 10 years old) 3%
• Youth (18-35 years old) 22%
• Adults (over 35 years old) 72%
• Elderly (Over 60 years old) 3%

Internews interacted with 919 people through:
Listening Group 100%

Data collected from:
412 females (45%) and 507 males (55%)

Adults, location: Sector 1

Internews Malakal e-Bulletin
March 21, 2019
With the onset of the national polio vaccination campaign, Nile FM health producer talked to the World Health Organization doctor who pointed out the importance of vaccinating children against polio. The coordinator of epidemiological diseases in greater Upper Nile region explained that polio is a disease that has no cure but can be prevented through vaccination of all children from birth to five years. The doctor added that Polio causes life-long paralysis and urged all parents and family members in greater Upper Nile region to make sure that their targeted children are vaccinated against the disease. The WHO vaccination officer added that polio is a disease resulting from environmental contamination due to open defecation by sick children. He added that the signs of the disease include high fever, joint pains and headache.

Women’s & Girls program: The role of women in a community
Nile FM women program producer mobilized some women in the community to suggest roles women could play in the community and not only in their families. A mother said that women can maintain their position in society through good treatment of others. Another woman said women shouldn’t fear to advise children in the community when they make mistakes. In addition, a man said women can strengthen their role in helping the community by providing services such as tea and food during communal gatherings. Another man urged the community to allow women participate in different activities in order to acquire multiple life skills.

Peace & reconciliation program: Youth trained in peace-building skills
Peace & reconciliation producer mobilized some youths who participated in a peacebuilding workshop organized by (UNYDA) at the youths’ office in Malakal PoC. He asked them to inform Nile FM listeners about the new skills they received at the workshop. One of the youth said it was clear at the workshop that peace building is everyone's responsibility in the community. Another said they learned new skills on how to help the community peacefully resolve issues. Meanwhile, the UNYDA training officer said that they mobilized 50 youth from Malakal town and 50 from the PoC for the training so that the impact of peace building can be felt in both locations.

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<td>FSL</td>
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<td>Non-Food Items</td>
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<td>Protection</td>
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<td>Shelter</td>
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