Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Kondial 97.2 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Bentiu PoC. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

Who We Heard

54 instances of feedback gathered

**COLLECTION TYPE**

- **Call-Ins**: 33%
- **Informal Meetings**: 32%
- **Listening Group**: 35%

**Age Groups**

- 36-45 Years: 65%
- 46-60 Years: 18%
- 26-35 Years: 13%
- 15-25 Years: 2%
- 60+ Years: 2%

If you want to contribute to this bulletin or have information to share through Kondial FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Gabriel Budjack Gerich (ggerich@internews.org)
TOP CONCERNS THIS WEEK

**SANITATION**

**Diarrhea Increasing**
Members of a listening group in Bentiu PoC said their children have diarrhea. "My child has had diarrhea for three days. The clinic gave her ORS," said a 36-year-old woman. They requested assistance from health partners.

*Listening Group - Adults and Youth, Bentiu PoC*

**Water Shortages**
Listening group members in Sector 4 and 5 in Bentiu PoC decried water shortages. "My children are short on food because I have no water for cooking," a 40-year-old mother said. They would like WASH partners to pump more water.

*Listening Group, Adults - Sector 4&5 Bentiu PoC*

**Thanks for the Water**
Some PoC residents thanked IOM for allowing them access to water. "I am happy because IOM allowed me to fetch water from the Library Center," a 19-year-old girl said. They asked IOM to allow them to continue fetching water from the center.

*Adults, Sector 2 Bentiu PoC*

**VACCINES**

**Vaccinate Dogs**
Adults and youth requested VSF to vaccinate dogs against rabies. "Dogs have become wild and are biting people. They have to be vaccinated," a 31-year-old man said. They requested VSF to urgently address the matter.

*Listening Group, Adults, and youth - Rubkonà, Bentiu PoC & Town*

**COVID-19**

**Thanks IOM-CCCM**
People in Bentiu PoC appreciate IOM-CCCM for airing educational PSAs on COVID-19 prevention measures. "I understood the messages on prevention, and I will use them to protect myself," a 37-year-old man said. They requested IOM-CCCM to continue with the sensitization.

*Mixed Listening – Sector 1-5 Bentiu PoC*

**COVID CORNER**

**Masks Needed for Protection**
"We request health partners provide us with face masks as COVID-19 cases keep increasing in South Sudan," said the 56-year-old man.

*Adults, Sector 1-5 Bentiu PoC*

**COVID-19 and the Flu**
People are happy with IOM-CCCM for messages differentiating between COVID-19 and the common flu. "We now understand the difference between COVID-19 and flu because IOM-CCCM has clearly differentiated them," they said. They requested for more COVID-19 messages.

*Adults and Youth in Rubkonà Town and Bentiu*
Request for COVID-19 Awareness

Rubkona residents requested for more information about COVID-19. They said that they have only heard about “Corona” but do not know how it is contracted. They requested health partners to educate them about COVID-19.

Adults, Rubkona

Concerns about New COVID-19 Cases

Rubkona residents said that they are worried about the increasing cases of COVID-19 in the country. They requested health partners to distribute face masks to protect them against the virus.

Adults, Rubkona

“We now understand the different between COVID-19 and flu because IOM-CCC has clearly differentiated them.”

~ Adults and Youth in Rubkona and Bentiu Towns
Radio Program Highlights

EVENING TALK SHOW: ALCOHOLISM CAN LEAD TO DEATH

Feedback indicated that there is excessive alcohol consumption among all age groups. A World Health Organization doctor said that people of various ages are dying due to liver disease attributed to alcohol abuse. “Excessive drinking can damage the brain, cause loss of appetite, lead to liver problems and death.” Health partners said over 60 percent of teenagers take alcohol without knowing the health complications. “Some people prefer alcohol to food in South Sudan” said a caller on the radio show.

HEALTH: HOW TO BREASTFEED BABIES AT HOME

“Giving breast milk in the first six months will help your child grow healthy and strong,” said a community member in Bentiu PoC. Kondial 97.2 FM aired a pre-recorded program where lactating mothers advised other mothers on how to breastfeed their babies. Martha, a lead mother trainer with Concern Worldwide urged mothers to take care of their babies the way the organisation has trained them. Mothers were advised not to leave their children unfed for lengthy periods of time as this would lead to malnutrition at an early age.

EVENING TALK SHOW: MARKET PRICES UP DUE TO COVID-19

Residents in Unity are concerned about the economic situation slumping due to the COVID-19 pandemic. The lockdown has made it difficult to access goods in markets. “I can’t afford anything. The little money I have can’t even buy half a kilo of meat,” said a community member. One of the callers on the radio show said markets prices have been going up in the past 2 years. The vulnerable and widowers called upon traders to reduce prices so they can afford commodities in the markets. Callers appreciated Kondial FM for the radio program.
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Jamjang 89.4 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Ajuong Thok, Jamjang, Pamir and Yida. The feedback shared sets the agenda for humanitarian actors and the government – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

Who We Heard

40 Instances of feedback gathered

<table>
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<th>Collection Type</th>
<th>Percentage</th>
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<tr>
<td>Community Meetings</td>
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<td>Informal Meetings</td>
<td>3%</td>
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<tr>
<td>Listening Groups</td>
<td>75%</td>
</tr>
</tbody>
</table>

Age Groups

- 19–25 Years: 27%
- 36–45 Years: 48%
- 26–35 Years: 25%

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckir@internews.org)
TOP CONCERNS THIS WEEK

Stop Community Violence
Residents of Pamir Camp said that some women in the camp involve themselves in children’s fights by taking sides. “We request the camp administration to carry out awareness so that mothers stop getting involved in children’s matters.”

Adult, Block 29, Pamir.

Finding Those Responsible for Unaccompanied Children
The head of Block 28 in Pamir said they lack experience finding individuals who can provide the information on unaccompanied children that is necessary for them to receive services provided by humanitarians. “I appeal to the camp administration to sensitize blocks leaders on how to handle unaccompanied children,” he said.

Adult, Block 28, Pamir.

Thanks, International Rescue Committee
Refugee families in Pamir camp thanked International Rescue community with support from UNHCR for improving health services at Hope Hospital in Pamir.

Adults, Pamir.

COVID CORNER

Gratitude to Local Authorities
Residents in Yida settlement thanked local authorities and camp leadership for the messages on COVID-19. “The refugees and host community members are engaged in the campaign against COVID-19. The messages are sent out in Dinka and Arabic languages,” they said.

Adults, Yida Settlement

Care International Appreciated
Refugee’s community members in Yida settlement said that they are happy with Care International organization for assigning the blocks and host community areas health workers. “The health workers are helping the community with awareness about COVID-19 and how to protect themselves,” they added.

Adults, Yida Settlement

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Allocate Land for Cultivation

Newly arrived refugees in Ajuong Thok appealed for early allocation of farmlands. “We need IRC to show us the new allocations of farmlands to help us prepare for cultivation early,” said the farmers.

~ Medical student
Albert Einstein German Academic Refugee Initiative (DAFI)

Stop Selling Humanitarian Food

Some refugees in Ajuong Thok informed their leaders about fellow refugees who sell sorghum provided by humanitarians, saying that this can result in hunger. They appealed to the camp leadership to intervene.

Adult, Block 66, Ajuong Thok

Allocate Land for Cultivation

Newly arrived refugees in Ajuong Thok appealed for early allocation of farmlands. “We need IRC to show us the new allocations of farmlands to help us prepare for cultivation early,” said the farmers.

Adult, Block, Pamiir

“COVID-19 can be contracted through shaking hands or close contacts. Practice good hygiene and avoid congested places.”

Jamjang FM Community Correspondent taking feedback from Block Leaders in Pamiir Refugee camp. ~ Photo@Internews
Radio Program Highlights

PROTECTION: PROBLEMS WITH CHILDREN IN MARKETPLACES

Children around Jamjang are increasingly spending time around markets, exposing them to various dangers. To shed more light on the problem, Jamjang FM’s Child Program producer interviewed the Child Protection Officer at LWF. In the interview, the latter implored parents to stop their children from going to markets. He explained that children roaming around marketplaces puts their lives at risk. "A child in the market could be easily exploited by traders and exploited through engaging child labor," said the Child Protection Officer. Parents were also advised to protect children from contracting COVID-19.

COVID-19: BOOSTING AWARENESS ON COVID-19

Jamjang FM’s team visited to Gum Riak village inhabited by seasonal herders from Sudan. The visit came as an initiative to share information about COVID-19 with host community members in remote areas. "The arrival of cattle keepers from Sudan has reduced due to COVID-19 fears," said by a local chief. Another volunteer at a water point appealed to the government and humanitarian partners to assist them with IEC materials on COVID-19. Residents in Gum Riak were advised to follow instructions by health agencies to protect themselves against COVID-19 infections.

HEALTH: INADEQUATE AVAILABILITY OF DRUGS

Feedback received from the refugee community indicated adequate lack of drugs in the medical boxes in residential areas. Jamjang FM shared the concerns with African Humanitarian Action (AHA) who responded by saying that 46 medical boxes were positioned in some blocks of Ajuong Thok camp with the aim of serving children from 1-5 years of age. "The medical boxes are equipped with drugs for diarrhea, pneumonia and coughing," said the health worker with Hakima Health Center. Another health official advised women to care for their children to protect them against diseases.

If you want to contribute to this bulletin or have information to share through Jamjang FM, please contact: Humanitarian Project Manager Akiiki Tusiime (atusiime@internews.org) or Chol Michael Mayom (ckiir@internews.org)
Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Radio Salam 99.1 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals in Maban. The feedback shared sets the agenda for humanitarian actors and the government - building responsive and accountable processes that serve the needs, and advance the rights, of those in the camps.

Who We Heard

47 Instances of feedback gathered

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<th>COLLECTION TYPE</th>
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<td>Community Meetings</td>
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<td>Informal Meetings</td>
<td>34%</td>
</tr>
<tr>
<td>Listening Groups</td>
<td>57%</td>
</tr>
</tbody>
</table>

Age Groups

- 26-35 Years: 64%
- 19-25 Years: 30%
- 36-45 Years: 6%

If you want to contribute to this bulletin or have information to share through Radio Salam, please contact: Humanitarian Project Manager Adhe Boru (aboru@internews.org) or Team Leader Philip James Lukudu (jlukudu@internews.org)
TOP CONCERNS THIS WEEK

**WATER AND SANITATION**

Environment Isn’t Clean

Batil refugees said that the hygiene in their environment is not good. There is accumulation of rubbish like plastic bottles around the camp. They request the department of environment to urgently do something about the situation.

*Adult, Batil camp*

Request for Sanitizers and Sterilizers

Kaya residents asked Relief International for hand sanitizers and fabric sterilizers to be distributed in the clinic in accordance with the WHO guidelines.

*Adult, Kaya Camp*

**HEALTH**

Youths, Get HIV Testing

Gendrassa residents are encouraging youths, both boys and girls to get testing for HIV/AIDs at Gentil Clinic in order to know their status and stay safe.

*Adult, Gendrassa camp*

**REFUGEES**

Request for Repatriation

Batil refugee camp community requested UNHCR for repatriate them back to their homeland.

*Adult, Batil Camp*

**COVID CORNER**

Is Treatment Available?

Bunj town residents asked if it happens that someone is found COVID-19 positive, will that person be treated locally in Bunj or be transferred to Juba for medical attention?

*Elders, Bunj town*

COVID-19 Goods

“Buying commodities from Sudan, Juba, and Ethiopia is buying Coronavirus because the sources have COVID-19,” said refugees. “If we don’t buy, we will starve to death. If we continue we’ll get infected,” they added. They requested safety precautions be taken when exchanging goods.

*Consumers, Doro Zone B Camp*
TOP CONCERNS
THIS WEEK

COVID-19

Work With Service Providers on COVID-19

Kaya community leaders encouraged youth to join hands with agencies operating in the camp to carry out more awareness on COVID-19 to enable information reach everyone.

Adult, Kaya Camp

Thanks for the Sensitization

Refugees in Gendrassa appreciated Save the Children International for raising awareness on COVID-19 through the children’s program. They requested Save the Children to continue the initiative.

Community, Gendrassa Camp

Social Ceremonies Should Stop

Doro refugees said, regardless of the messages on social distancing, people still gather for traditional and religious ceremonies. They requested more sensitization on the impact crowding may have on the spread of COVID-19.

Adult, Doro Camp

Close the Border!

Bunj town residents are concerned about the Buud border remaining open. There is fear that people with the COVID-19 could cross into South Sudan for services.

Residents, Bunj town

“We are using all avenues to instruct the community to follow WHO guidelines of washing hands, social distancing and maintaining a clean environment.”

Dr. Boutros Deneq Dario, WHO Representative

Radio Salam correspondent interviewing a community member on the role of women in COVID-19 prevention - Photo@Internews
Radio Program Highlights

**EDUCATION: PRONUNCIATION AND PHONETIC LESSONS**

Radio Salam broadcast lessons produced by LWF teachers targeting learners from primary one to six. The program offered a lesson on phonetics, particularly the pronunciation of the letter H. The teacher encouraged students to write down what they have understood from the lesson and gave them a follow up homework exercise. Similar programs will run while schools remain closed due to COVID-19.

**NUTRITION: REDUCTION IN RATIONS FOR 2 YEAR OLDS**

There’s a reduction in the nutrition rations for two-year-old children, according to the Relief International in Gendrassa camp. To clarify about the changes, IR’s Nutrition Department together with Radio Salam, produced a recorded program in which they explained that the reduction is meant to prioritize children brought to the center with malnourishment. The changes will include lactating mothers and to help pregnant women avoid pneumonia during delivery. The Nutrition officer added that the program will prioritize the elderly who are malnourished because their bodies can weaken due to lack of balanced diet.

**ENVIRONMENTAL HEALTH: CLEANING CAMPAIGN IN GENDRASSA CAMP**

To discuss issues related to the environment, ACTED’s Health Supervisor in Gendrassa coordinated with the community members to discuss environmental programs in the camps. The official said that they have held environmental hygiene campaigns in all the 4 camps at various intervals with camp committees. In response to requests for cleaning equipment, he said that there is a shortfall in the budget which has led to the delay in their request. He advised the community to take care of household hygiene and observe cleanliness outside their homes on a regular basis.

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Internews’ Humanitarian Information Service (HIS) implements the Communication and Community Engagement (CCE) program, aired on Nile FM 98.0 FM. The program acts as a tool of empowerment, encouraging civic engagement among a diverse set of individuals inside Malakal PoC. The feedback shared sets the agenda for humanitarian actors and the government – building responsive and accountable processes that serve the needs, and advance the rights, of those in the camp.

If you want to contribute to this bulletin or have information to share through Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)

Who We Heard

62 Instances of feedback gathered

COLLECTION TYPE

Call-Ins 21%
Informal Meetings 77%
Listening Group 2%

Age Groups

19-25 Years 6%
26-35 Years 39%
36-45 Years 40%
46-60 Years 15%

May 07, 2020
Internews Weekly e-Bulletin
Malakal
TOP CONCERNS THIS WEEK

**WASH SOLID WASTE**

**Thanks IOM**
Residents in Malakal PoC appreciate IOM for collecting garbage which has improved sanitation and hygiene in their area. They said they now have a better and healthier environment.

*Adults & Youths, Location: Sector 2 Block V*

**World Vision Appreciated**
Malakal Town residents appreciate World Vision for desludging toilets. They said it will now be possible to use the facilities and maintain good hygiene.

*Adults & Youths, Location: Malakal Town*

**IOM, Good Site Planning!**
Residents in PoC appreciated the role IOM played in reopening the main drainage system. This, they said, will help water flow easily during the rainy season.

*Adults & Youths, Location: Sector 1 block D*

**WATER AND SANITATION**

**Low Water Pressure**
Residents of Malakal Town complained about the overcrowding at the water points due to low water pressure. They requested the appropriate agencies increase water pressure to reduce congestion.

*Adults & Youths, Location: Malakal Town*

**WATER AND SANITATION**

**Planning A Demo**
Residents in the PoC planned to hold a peaceful demonstration over water shortages. They said that they lacked water for two days in a row.

*Adults & Youths, Location: Sector 1 Block B*

**COVID CORNER**

**Request for COVID-19 Testing Kits**
Residents of Malakal Town requested health implementing agencies to provide COVID-19 testing machines so that people can know their status.

*Adults & Youths, Location: Malakal Town & PoC*

**Show by Example, Humanitarians!**
Residents in two different locations requested the humanitarian agencies to practice social distancing during awareness so that the community can learn by good examples from them. They said imitating good practice will help improve preventive measures against COVID-19.

*Adults & Youths, Location: Malakal Town & PoC*

If you want to contribute to this bulletin or have information to share though Nile FM, please contact: Humanitarian Project Manager Nimaya Manasseh (nmanasseh@internews.org) or Dau Chol (dchol@internews.org)
**TOP CONCERNS THIS WEEK**

**COVID-19**

*Appreciation for SSRC*
Residents of Malakal Town thanked South Sudan Red Cross (SSRC) for the awareness they provided to the community about measures to prevent COVID-19.

*Adults & Youths, Location: Malakal Town*

*COVID-19 Voluntary Testing*
Residents in Malakal Town requested humanitarian agencies to carry out voluntary tests on community members to know whether there are any cases of COVID-19.

*Adults & Youths, Location: Malakal Town*

**DANGER**

*Collection of Human Remains*
Residents of Malakal requested humanitarian agencies to help and collect human bones which are still scattered in some areas around the town. They said the bones can cause injuries to people who step on them.

*Adults & Youths, Location: Malakal Town*

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"**Conduct mobile awareness on COVID-19 for children using systems like megaphones.**"

~ Adults & Youths, Location: Sector 1, 2, 3 & 4 Malakal PoC

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*Awareness for Youth and Children*
Residents in the PoC said they will help extend awareness to children and youth about the effects of social gatherings like games and sports.

*Adults & Youths, Location: Sector 4 Block C*

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*Collection of Human Remains*
Residents of Malakal requested humanitarian agencies to help and collect human bones which are still scattered in some areas around the town. They said the bones can cause injuries to people who step on them.

*Adults & Youths, Location: Malakal Town*

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*IOM-MHPSS department staff speaks to Nile FM correspondent about the face masks they are making to help in the prevention of COVID-19 – Photo@Internews*
Radio Program Highlights

CCCM PROGRAM: COVID-19 COORDINATION EFFORTS

After the meeting to address the COVID-19 prevention and control measures, the chairperson of PCCC said that the interaction was fruitful and yielded action points for the COVID-19 Task Forces for Akoka, Kurfous, Atar, Fangak and Malakal. The aim of the task forces is to monitor the movement of civilians in the counties. The task forces reassured members about their preparedness to work for the good of their communities. They implored people to listen to messages from the Minister of Health and World Health Organization and the Coronavirus Committee in the state.

WASH PROGRAM: BEST PRACTICES WHEN USING TOILETS

Following feedback received from the community regarding the poor condition of toilets, Nile FM hosted the World Health Organization Hygiene Supervisor to speak about the situation in the facilities. The official highlighted the importance of good latrine use, how desludging helps improve hygiene in the community by emptying the toilets and eliminating the odor. He added that, using water for ablution is better than hard material that makes desludging difficult for WASH partners. The official said that the condition of their latrine facilities is dependent on how communities use them.

WOMEN & GIRLS PROGRAM: CROSS-GENERATIONAL RELATIONSHIPS

A social activist blamed older people for enticing young people into relationships. The activist cited cases of elderly men going for girls as young as 17 and older women using cosmetics to attract young boys. This, the activist said, only leads to temporary relationships or affairs which break up easily due to misunderstandings. The affairs can also result in unplanned pregnancies, especially now that girls are out of school due to COVID-19. Adults were discouraged from targeting children, while parents were urged to advise their children on avoiding such relationships.