In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiiki Tusime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

What We Heard This Week
Feedback from the Community

Give Voices To The Vulnerable
Women in the PoC said that youths and community leaders ignore them and resort to acting on issues based on individual interests. They asked concerned agencies to train leaders on how to represent the vulnerable without bias.

Adults, Bentiu PoC ●

Prioritize The Vulnerable
Pregnant women voiced concerns about exposure to heat during food distribution exercises. They requested FSL and protection partners to prioritise pregnant women during the general food distribution.

Adults & youth, Bentiu ●

Storm Destroyed Plastic Sheets
Many residents of Bentiu PoC said that plastic sheets on their shelters were destroyed by the recent storm. They worry it could get worse if no distribution is done soon. They requested S/NFI partners to speed up and distribute items before more rains come.

Adults & youths, PoC ●

Thank You!
Women thanked humanitarian agencies for engaging youths and CHC leaders to allow food distribution for vulnerable. They appreciated FSL partners for providing them with food.

Adults, Sector 3, 4 & 5 ●

Our Leaders, Don’t Allow GFD Blockages Again!
Women who did not receive food for 5 days due to food distribution blockage by youths in PoC told CHC and youths leaders not to allow such a mistake again. The youth were protesting against non PoC resident drivers. They urged partners to guide community leaders on how to represent the interests of the vulnerable.

Adults, PoC ●

We Will Not Obstruct Services Again
Youths who blocked food distribution and prevented none PoC residents from driving food trucks said they would not repeat the action. They asked FSL partners to give them employment opportunities.

Youths, PoC ●

Women In Kalibalek Requested Mosquito Nets
Pregnant women in Kalibalek Bentiu town voiced concerns about malaria causing mosquitoes. They asked WASH and health partners to distribute mosquito nets.

Adults, Kalibalek ●

We Need Vocational Training
Women and girls in Suk-Saba of Bentiu town said they lack life skills to help them generate income to support their families. They requested any concerned agencies to provide them with sewing machines and training in tailoring.

Adults, Suk-Saba ●

We Are Happy for Church Space
A listening group of Christian believers in PoC have expressed gratitude to IOM for allocating them space to construct their church. They directed their appreciation to camp management for considering their request.

Adults, Sector 5, Block 2 ●

The Hygiene & Sanitation at Butcheries is Poor
Adults and youth voiced concerns about the possible spread of water-borne diseases due to the unsanitary conditions in the markets, especially the butcheries. They requested WASH partners to sensitize meat sellers about hygiene.

Adults, PoC ●
Kondial 97.2 FM
Weekly Program Highlights

WOMEN SHOW: Delay in Food Distribution Trigger Protest in PoC
Hundreds of women gathered in front of CHC office in PoC condemning the action taken by youths to block non PoC drivers from manning food trucks. They demanded that CHC leaders take action against instigators obstructing services in PoC. Women interviewed by Kondial FM blamed youths and community leaders for the 5 day delay of food distribution. Talking to Kondial FM, CHC and youth leaders confirmed that there would be no more obstruction of services in the PoC.

MORNING SHOW: Plastic Sheet Assessment in PoC.
S/NFI agencies are carrying out a needs assessment in the PoC. This is in response to feedback received about the need for replacement of plastic sheeting for shelters. While on the CCCM-Hour show, Concern Worldwide confirmed the ongoing assessment in the PoC. Camp management and community representatives confirmed participation as observers. However, the community is still worried about the damaged shelters during recent storm. Community members appreciated the activity. Kondial FM will continue airing PSAs that encourage residents to cooperate with the ongoing assessment.

BEYOND BENTIU RESPONSE (BBR) SHOW:
Balls For Sporting Team
Birr Primary School Sports Club in Bentiu town received material from the Danish Refugee Council (DRC). While speaking on the BBR radio show, DRC confirmed that they had distributed 10 balls to Trench FC teams. Both football and volleyball teams received 5 balls each. Trench FC players confirmed receiving sporting material from the protection agency. The school and the head appreciated DRC for the support.

MUSIC PROGRAM: Community Engagement for Peace
Kondial FM mobilized youth to talk about music and peace in the community. While appearing on music show, artists said they are more organized than before due to sensitization about peace and support received from the humanitarian agencies. A local musician who has recently produced song titled "THANKS MOMS AND DADS FOR TEACHING CHILDREN" said that the song has helped reduce emotional stress and anxiety induced by trauma in the community in PoC. Dozens of callers thanked youths and encouraged them to continue.

Community Feedback
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<table>
<thead>
<tr>
<th>Category</th>
<th>Feedback Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>15%</td>
</tr>
<tr>
<td>Disease</td>
<td>1%</td>
</tr>
<tr>
<td>Education</td>
<td>7%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>8%</td>
</tr>
<tr>
<td>FSL</td>
<td>3%</td>
</tr>
<tr>
<td>Health</td>
<td>6%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>18%</td>
</tr>
<tr>
<td>Nutrition</td>
<td>1%</td>
</tr>
<tr>
<td>Peace</td>
<td>3%</td>
</tr>
<tr>
<td>Protection</td>
<td>18%</td>
</tr>
<tr>
<td>Shelter</td>
<td>2%</td>
</tr>
<tr>
<td>WASH</td>
<td>19%</td>
</tr>
</tbody>
</table>

Detailed: Protection
This graph details the feedback on Protection that was received this week.

<table>
<thead>
<tr>
<th>Group</th>
<th>Feedback Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Children</td>
<td>6%</td>
</tr>
<tr>
<td>Disabled</td>
<td>3%</td>
</tr>
<tr>
<td>Women</td>
<td>4%</td>
</tr>
<tr>
<td>Youth</td>
<td>3%</td>
</tr>
<tr>
<td>Gender-Based Violence</td>
<td>1%</td>
</tr>
</tbody>
</table>
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

What We Heard This Week
Feedback from the Community

**Harmonize building standards and materials**
Residents in Pamir said that Samaritan Purse produced new circular slabs which are incompatible with the rectangular shaped latrines they dug. They asked Samaritan Purse to find solution for their dilemma.

Adults, block 26, Pamir ●

**Torches Being Stolen**
One community leader in Pamir said that the torches that were distributed to elderly and women headed households have led to an increase of thefts at night. He explained that many thieves are targeting the new torches. Government has been asked to intervene.

Adults, block 26, Pamir ●

**Wind blows off child-friendly space roof**
Parents in Pamir reported that the wind blew off the roof of Baankhy CFS. They asked the concerned agency to make repairs to the roof.

Adults, Block 26, Pamir ●

**Unfenced child friendly space worries parents**
The block 77 community in Ajuong Thok complained that the child friendly space located in their block is not fenced which poses a danger to the children. They requested the LWF to fence off the place.

Adults, block 77, Ajuong Thok ●

**Refugees in Ajuong Thok ready to cultivate but waiting for tools**
Inhabitants of block 26 in Ajuong Thok expressed their readiness to embark on agriculture but don’t have the necessary tools to cultivate. They asked concerned agencies to provide them with the farming tools to help them start preparing their lands.

Adults, block 26, Ajuong Thok ●

**Monthly food is not enough for refugees**
Families in block 4 complained about the quantity of monthly sorghum that they receive not being enough to last them through the month. They asked the concerned humanitarian agency to increase the amount of the sorghum.

Adults, block 4, Ajuong Thok ●

**Rains are coming, we need tools**
A group of farmers in block 25 of Pamir requested humanitarian agencies supporting food security and livelihoods to speed up distribution of tools to clear their farming land.

Adults, block 25, Pamir ●

**Provide plastic sheeting for roofing**
Some families in block 25 in Pamir camp reported that roofs of their shelters are damaged. They asked concerned agencies to provide them with plastic sheets to replace the worn out material before rainy season.

Adults, block 25, Pamir ●

**Construct shelters for the elderly**
The inhabitants of block 25 in Pamir said that there are some elderly people in the block and do not have shelters. They asked humanitarian agencies to help them get shelters.

Adults, block 25, Pamir ●

**Youth inquire about their center to begin activities**
Youth in Ajuong Thok Camp block 77 were inquiring when LWF will hand them the center to help them conduct their meetings.

Youth, block 77, Ajuong Thok ●

**Youth in Pamir Camp block 77 inquiring when LWF will hand them the center**
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Adults, block 25, Pamir ●
Agriculture Program: IRCC to ensure bountiful agricultural season
The IRC agriculture team leader speaking on Jamjang FM and said that the refugee farmers are clearing their farmlands. He added that land has been handed to the refugee farmers through the heads of agricultural committees in each block. The team leader said that they are targeting 14 new farmers in Ajuong Thok and 24 in Pamir camp. Jamjang FM correspondent interviewed a number of farmers in Ajuong Thok and Pamir who expressed their readiness to cultivate in the coming season.

Health Program: Indoor Residual Spray (IRS) campaign launched in Pamir
“It is an effort to combat insects as well as to prevent mosquito breeding and prevent malaria”, said Mentor initiative manager while on Jamjang FM during the launching of the IRS campaign in Pamir. The guest appealed to the families in Pamir to be present during the campaign to ensure that all shelters are accessed by the fumigators adding that the campaign would last for 13 days. The Pamir camp chairperson said that the campaign would help reduce the prevalence of malaria in the camp. Jamjang FM interviewed a number of families during the campaign and they appreciated Mentor Initiative for their efforts to combat insects through IRS campaigns.

Nutrition Program: Healthy nutrition during the month of Ramadan
In order to sensitize the community about healthy living, Jamjang FM hosted guests from the refugee community to talk about nutrition during the Ramadan period. During the talk show, one guest said that proteins are the most nutritious and the best food during Ramadan. The guest added that this kind of food will help people fasting to stay fit and healthy. Another guest advised people not to take water in excess during breakfast. People were also advised to be active and not oversleep during fasting as it could affect a person negatively.

CCCM Program: CRA explains election process and guidelines for Ajuong Thok blocks leaders
Conducting refugee leadership elections helps the community be part of the decision making process. This was explained in detail by the CRA community services officer said during a talk show on Jamjang FM. The official said that the refugee leadership general elections is periodically conducted after every two years. The purpose of conducting elections is to allow new candidates to participate in the block leadership as well as encourage the community to take part in decision making. He appealed the community members interested in contesting to submit their applications to DRC community services office in Ajuong Thok by the 24 of May 2019.

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Community Feedback

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Culture</td>
<td>7%</td>
</tr>
<tr>
<td>Education</td>
<td>7%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>11%</td>
</tr>
<tr>
<td>FSL</td>
<td>4%</td>
</tr>
<tr>
<td>Health</td>
<td>11%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>4%</td>
</tr>
<tr>
<td>Peace</td>
<td>4%</td>
</tr>
<tr>
<td>Protection</td>
<td>29%</td>
</tr>
<tr>
<td>Shelter</td>
<td>7% WASH</td>
</tr>
</tbody>
</table>

Detailed: Protection
This graph details the feedback on Protection that was received this week.

Children 11%
Gender-Based Violence 4%
What We Heard This Week

Feedback from the Community

Control the Aggressive Dogs
The community in Malakal town said there are too many aggressive dogs in the area, which are a threat to the children. They said the dogs attack children and are asking any concerned agencies to intervene with measures to protect children against the hostile dogs in the streets.

Youths & Adults, Malakal town

Youth Request for Computer Training
A group of youths in Malakal town said they lack computer skills. They requested any agency to help organize computer trainings to improve their skills.

Youths, Malakal Town

Help Clear Harmful Debris
The community in Malakal town said there is a lot of scrap metal and other sharp objects littering the ground around town due to the destruction during the conflict. This has led to many cases of limb injuries. It could get worse during the rainy season because of an increase in IDPs returning to their homes. They requested humanitarian agencies in the area to help them clear debris before the onset of the rains.

Youths & Adults, Malakal town

Thanks for Distributing School Uniforms
Parents of Secondary schoolchildren in PoC thanked War Child Canada for the school uniforms distributed to their children. They said the uniforms will the children feel proud being students like they were before the crisis.

Youths & Adults, Sector 1, 2, 3 & 4

Blankets and Mosquito Nets Needed
Elderly people with special needs in Malakal town said they don’t have blankets for protection against the cold during the rainy season. They also said they lack mosquito nets. They requested any agency to provide them with blankets and mosquito nets.

Elders, Sector 2 & Malakal Town

Community Seeks Dental Services
Residents from two locations of Malakal said that they can’t access any dental health services. They are requesting health cluster partners to add dental care in the already existing health centers because it is unaffordable for them to travel to Juba where such services are commercially available.

Youth & Adults, Malakal Town & PoC

Organize a Peace Cultural Dance Event
Youths in PoC expressed interest in having an event in which all communities will showcase their cultural performances to promote peace and reconciliation. They say this should be organized to bring together the communities in the PoC and those in Malakal town in a bid to rebuild trust and embrace peaceful coexistence. They presented their request asking any agency to support and organize the event in Malakal town.

Youths, Sector 1 & 4

This week Internews collected 147 unique feedbacks:
- Children (Under 10 years old) 1%
- School Age (11-18 years old) 1%
- Youth (18-35 years old) 30%
- Adults (over 35 years old) 65%
- Elderly (Over 60 years old) 3%

Internews interacted with 1,870 people through:
- Listening Group 100%

Data collected from:
- 813 females (43%)
- 1,057 males (57%)

A woman speaks to Nile FM correspondent on the protection program - Photo @Internews
Protection Program: Protecting Children from Drowning

After a child from PoC drowned in one of the open wells outside PoC, Nile FM protection program producer asked community members to suggest how the community or families can protect their children from dangers of open water wells. A community member who spoke on the program said it is challenging to keep children indoors. He suggested that one way to protect children from drowning in the open wells is by talking to people farming near the wells to be on the lookout for children. Another community member suggested that parents should advise their children about the dangers of swimming in the wells. The participant added that respecting mothers is important for peace and reconciliation. She added that, promoting mutual respect among community members can produce good relationships. An elderly woman who participated on the program urged the community and especially families to always talk about peace and reconciliation to their children so that they grow up with a culture of peace.

Peace & Reconciliation Program: Reconciliation after Conflict

Nile FM peace & reconciliation program producer mobilized community members to suggest how people can reconcile after any conflict. An elderly community member said that reconciliation after conflict always helps the community address hardships and shape a better future. Another community member said that peace requires self-liberation from past bitterness, wrong and inciting information & rebuilding of trust. A female participant said that respecting mothers is important for peace and reconciliation. She added that, promoting mutual respect among community members can produce good relationships. The health official added that people can protect themselves from getting skin diseases by observing good hygiene. He said that children are most affected and urged parents to ensure good hygiene for their children. He urged people to bath with clean water and avoid sharing clothes with those having symptoms of skin diseases.

Health Program: Prevention of Skin Diseases

Feedback indicated that cases of skin diseases are on the rise in the community. To raise awareness on the prevention of skin diseases, Nile FM health program producer invited IMC medical assistant to sensitize the community on the causes and prevention of skin diseases. The IMC medical assistant said that bacteria or germs usually cause skin diseases. He said that one of the visible signs of skin diseases are pimples on the face and rashes on the body. The health official added that people can protect themselves from getting skin diseases by observing good hygiene. He said that children are most affected and urged parents to ensure good hygiene for their children. He urged people to bath with clean water and avoid sharing clothes with those having symptoms of skin diseases.