In Bentiu, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Kondial 97.2 FM, a humanitarian radio station inside the Bentiu PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager Akiki Tusiime (atusiime@internews.org) or Team Leader Pout Tuor (ptuor@internews.org).

Kondial FM correspondent interviews beneficiaries of a new borehole drilled by Concern Worldwide in Bentiu A residential. Photo@Internews

What We Heard This Week
Feedback from the Community

We need ebola messages during church prayers
Church goers in Bentiu PoC requested for messages on Ebola during church services. They said those without radios do not hear the messages about the disease. They requested the health cluster to send their staff to churches so they can share messages on the Ebola disease with the congregation.

Adults & youth, PoC.

Youth in Tong request for sporting items
Feedback collected from youth in Tong village indicated that some organized sporting teams lack footballs, volleyballs, t-shirts and shoes. They requested partners to help them with sporting items.

Youth, Tong.

Thanks for the volleyball field, UNMISS peacekeepers
Youth in Bentiu town have expressed gratitude to UNMISS peacekeepers for renovating their volleyball pitch. They directed their appreciation to Mongolian battalion for maintaining their volleyball pitch.

Youth, Bentiu town.

The vulnerable in Tong need mobility aids
The elderly in Tong village of Rubkona said that they lack chairs and walking sticks to help with their mobility. They requested concerned protection agencies to provide them with the items.

Elderly, Tong Village.

Farmers in PoC requested for vegetable seeds
Farmers in the PoC said that they have completed the preparation of their gardens. They added that lack of seeds remains a challenge and requested humanitarian FSL partners to provide them with seeds.

Adult, Sector 1, Block 4.

Request for home delivery kits
Pregnant women in the PoC requested for delivery kits to promote hygienic home deliveries when access to health facilities at night is impossible. They requested concerned health partners to think about it and do the needful if possible.

Adult, sector 4, block 6.

Cleaning equipment requested in Sector 4
Latrine monitors in sector 4 said that they have run out of soaps that they use for cleaning latrines. They requested Mercy Corps WASH to distribute soap for cleaning the latrines.

Adult, Sector 4, Block 6.

Adult, Sector 4, Block 6.

Data collected from: 1,483 females (65%) and 809 males (35%)
August 15, 2019

UNMISS – CAD PROGRAM: UPDATE ON REVITALIZED PEACE PROGRESS.
Since the onset of conflict in South Sudan, there have been reports on road ambushes, rape and cattle raids. Not much has changed despite the revitalized peace deal signed by the warring parties in Addis Ababa in September 2018. In recent weeks, parties to the peace agreement took a step closer to finding a solution to criminality in greater Unity. A 3-day peace dialogue that brought together government of Northern Lich, SPLA iO and traditional chiefs was held in Bentiu. They agreed on the deployment of joint patrol force along civilian routes to ensure their safety. Through coordination of UN-IMISS’s civil affairs, Kondial FM had a live studio discussion with peace advisers from Northern Lich and SPLA iO Lich states to update the public on the peace progress and the plan to ensure safe movement of civilians.

BEYOND BENTIU RESPONSE: NEW CENTER FOR WOMEN & GIRLS
BY GBV SUB-CLUSTER
Bentiu SGBV Sub-cluster handed over a new center to women and girls at an IDPs resettlement area in Kurkal, Rubkona County. The center will be used by women and girls to conduct meetings and skills trainings. Speaking during the inauguration ceremony DRC’s unity state Area Manager, on behalf of GBV sub-cluster said that, they constructed the center for women and girls to keep them engaged in tailoring and jewelry making, conducting of their meetings and also discuss and report any GBV related cases to concerned authorities. While talking to Kondial FM, residents thanked humanitarians for the services they are providing to people in need. They requested for a malaria center to be constructed in Kurkal so that they can easily access treatment.

EVENING SHOW: YOUTH PLANT TREES IN BENTIU TOWN
In an initiative to “Make Bentiu Green”, youth planted 50 trees along the road from the state secretariats to Prison Service offices in Bentiu town. The initiative was supported by humanitarian partners, Action for Conflict Resolution (ACR) as the implementer of the UNDP funded project. In the attendance was UNMISS, IOM, UNOCHA, UNICEF, government of Northern Lich and representatives from other humanitarian organizations. Speaking during the event, the Northern Lich state minister of information thanked humanitarians for the tremendous support to keep the environment green and healthy. Bentiu youth union representatives while talking to Kondial FM thanked ACR and UNDP for supporting youth initiatives and they promised to protect the trees they planted from being destroyed by animals.

Internews Bentiu e-Bulletin

Kondial 97.2 FM
Weekly Program Highlights

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Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

26% CCCM
9% Disease
8% Education
2% Food Distribution
13% Health
2% FSL
8% Non-Food Items
2% Nutrition
4% Peace
6% Protection
21% WASH

Detailed: CCCM
This graph details the feedback on CCCM that was received this week.
In Jamjang, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Jamjang 89.4 FM, a humanitarian radio station in Ajuong Thok, conducting listening groups to gather community feedback. If you have information to be shared with refugees or humanitarians, please contact: Humanitarian Project Manager James Mafer (jmafer@internews.org).

### What We Heard This Week

#### Feedback from the Community

**Appreciation for Mentor Initiative**
Families in Ajuong Thok expressed their appreciation to Mentor Initiative for the fumigation.

*Adults, Block 23*

**Opening a college for form 4 leavers**
Residents in Ajuong Thok appealed to LWF to open the Emmanuel Christian College to students who completed their fourth grade and passed. They said that many of these students have no activities to engage them after completion of school.

*Residents, block 23 zone D*

**Many open pits in the camp**
The community in Ajuong Thok are concerned about the many open pits in their blocks. They said the pits pose a danger to the lives of their children. They requested the camp management to provide them with murram to back fill the pits.

*Adults, block 6*

**Help with carrying food ration**
The elderly in Ajuong Thok requested protection agencies to assist them with their food rations. They asked DRC for wheelbarrows.

*Elders block 23*

**Training for vulnerable groups**
The elderly in Ajuong Thok expressed gratitude to IRC, Economic Recovery Development (ERD) for their assistance in training refugees on business skills. They requested if the elderly can be included in the next training.

*Elderly block 44*

**Appreciation to community health promoters**
The community in Ajuong Thok appreciated the work by community health workers of AHA for tirelessly educating Refugee Community on the importance of hygiene. The result can be evidenced in the camps.

*Community members, block 45 Zone F*

**Request for sanitary pads**
Pupils at King of Nuba Primary School requested agencies to provide them with sanitary kits because they cannot afford buying them. They said that lack of these items disrupts school attendance.

*Female learners, Pamir*
MEASURES TO PROTECT COMMUNITY FARMLANDS FROM DOMESTIC ANIMALS.

In an effort to find solutions for the issues of crops being destroyed by livestock, Jamjang County Executive Director appealed to the families who own cattle, goats and sheep to keep their animals away from the farms. He stressed that the responsibility of monitoring entirely lies with both the owners of farmlands and animals. The chief in Jamjang town, while appearing on the same show on Jamjang FM, asked owners to fence their gardens to keep animals out.

THE ABORTIONS SIDE EFFECTS EXPLAINED ON JAMJANG FM.

A health worker at Hakima Hospital hosted by Jamjang FM talked about the dangers and side effects of self-abortions. During the program, the health worker explained that abortion causes bleeding, infertility and death. The doctor added that the side effects include period-type pain, severe cramps and virginal bleeding. Abortion causes physical and physiological problems, added the doctor. The doctor appealed to the community and women in particular to stop self-abortion to avoid danger and side effects.

THE ROLE OF PARENTS AND TEACHERS’ ASSOCIATION (PTA) IN MONITORING STUDENT ACADEMIC PERFORMANCE AND BEHAVIOR.

The Jamjang FM team produced a pre-recorded program with the members of the Parents and Teachers’ Association (PTA) at Makoria Primary School to explain their roles. One of the members, said their role is to monitor and oversee the students’ academic performance and behavior adding that when the students absent themselves from class or performing poorly, the PTA intervenes to find out the causes and solutions. The PTA members requested LWF to conduct workshops for families on the importance of sending children to school. On the same program, Jamjang FM interviewed many students at Makoria Primary School who asked the PTA to provide a good monitoring tools for behavior, ethics and academic performance.

Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The chart below illustrates the overall categories in which feedback was collected this period.

<table>
<thead>
<tr>
<th>Category</th>
<th>Feedback</th>
</tr>
</thead>
<tbody>
<tr>
<td>Culture</td>
<td>3%</td>
</tr>
<tr>
<td>Disease</td>
<td>3%</td>
</tr>
<tr>
<td>Education</td>
<td>21%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>6%</td>
</tr>
<tr>
<td>FSL</td>
<td>3%</td>
</tr>
<tr>
<td>Health</td>
<td>3%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>24%</td>
</tr>
<tr>
<td>Protection</td>
<td>15%</td>
</tr>
<tr>
<td>Shelter</td>
<td>3%</td>
</tr>
<tr>
<td>WASH</td>
<td>21%</td>
</tr>
</tbody>
</table>

Detailed: WASH

This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Subcategory</th>
<th>Feedback</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water</td>
<td>9%</td>
</tr>
<tr>
<td>Hygiene</td>
<td>9%</td>
</tr>
<tr>
<td>Sanitation</td>
<td>3%</td>
</tr>
</tbody>
</table>
In Malakal, Internews’ Humanitarian Information Service (HIS) implements a communicating with communities (CwC) program to increase information sharing. The program operates Nile 98.0 FM, a humanitarian radio station inside the Malakal PoC, conducting listening groups to gather community feedback. If you have information to be shared with the PoC or humanitarians, please contact: Humanitarian Project Manager and Trainer Nimaya Manasseh (nmanasseh@internews.org) or Team Leader Dau Chol (dchol@internews.org; +211 916930440).

What We Heard This Week
Feedback from the Community

Assign more teachers
Community members living in Canal said their children lack enough teachers to attend to them when they go to school. They requested the education cluster to help assign them more teachers, so their children don’t lose out on education.

Youths & Adults, location: Canal

Thanks for the malaria protection awareness
Residents in the PoC thanked IOM for conducting a malaria protection awareness in their area. They said the information will help them protect themselves against malaria during the rainy season. They requested the organization to keep conducting such awareness so as to reduce on malaria cases.

Youths & Adults, location: sector 3

Lesser chlorine in water
Women and girls in Malakal town appreciated the World Vision staff for reducing the amount of chlorine in the water. They said they can now drink the water with no difficulties, and they requested the agency to keep up the good work.

Youths & Adults, location: Malakal town – Hi Jalaba

Establish a mobile clinic during the rainy season
Community members living in PoC sector 4, said that during the rainy season they face difficulties taking their patients to humanitarian health facilities, especially at night. They requested the health cluster to establish a mobile clinic during the rainy season. They said the mobile clinic will help patients get access to treatment in time.

Youths & Adults, location: sector 4

Latrines emitting foul smell
Residents in PoC said during the rainy season, the latrines situated close to their shelters emit foul smell. They requested the WASH cluster to help and provide them with a chemical that will diminish the bad smell. Pupils from Dr. John Garang too raised the same concern about bad smell from the latrines within the school which creates discomfort while they are in class.

Youths, Adults & school children, location: sector 2 & Malakal town

Rice is good for our nutrition
Elderly people in PoC thanked DRC for distributing rice to the newly registered groups. They said the rice is easier to cook hence they will be able to eat on time.

Elders, location: sector 1

School children requested for torches
For the second times, pupils & students said they lack torches to use at night while revising their books. They requested agencies to provide to them with torches to improve their reading culture and better their grades.

School children, location: sector 1
PROTECTION PROGRAM: TAKING CARE OF GRANDPARENTS

Feedback from the community indicated that there are some families which do not provide good hygiene and nutrition to their elderly parents and relatives. Nile FM protection program producer mobilized community members to suggest ways families can provide better care and improve the situation of the senior citizens. A community member said that it’s very important for families to have elderly persons because they offer wise counsel due to the amount of experience they have acquired over the years. He added that when an elderly member of a family falls sick he/she should receive urgent and full medical attention. An other community member added that positive communication is necessary to enhance the relationship between grandparents and other people. He said by so doing, it will keep the family emotionally healthy in addition to food, water and a clean environment.

WASH PROGRAM: HOW TO ELIMINATE MOSQUITOS TO LIMIT MALARIA

IOM WASH department conducted an awareness campaign in sector 3 in the PoC on how the community can control mosquitoes to reduce malaria. Following the campaign, Nile FM WASH program producer asked the agency to conduct sensitization to cover the areas outside the PoC where the radio broadcast reaches. He asked the IOM WASH hygiene promoter to explain how every family can eliminate mosquitoes during the rainy season. He explained that families should remove all stagnant water around homes and keep their surroundings clean so that mosquitoes don’t find where to breed and hide. IOM hygiene promoter went on to explain that people should open all drainages to allow stagnant water flow into the main water channel. The IOM hygiene promoter further urged people to sleep under mosquito nets and not to dispose of all garbage within the house or family compound.

PEACE & RECONCILIATION PROGRAM: PEACE MAKING SKILLS

NILE FM peace & program producer asked some community members to suggest how members in each community can contribute to peace building. One community member said that the best way to make peace is to forget the bitterness from the past. He added that upholding peace will lead to forgiveness and forgiveness will lead to reconciliation and reconciliation will lead to peace among individuals and the communities. Another community member explained that within each community there are skilled mediators. He suggested that such people should play active mediation roles to reconcile offenders and the offended. He added that, media tors can quickly defuse tension that could otherwise grow into a fight. An elderly person added that everybody should be made aware about the basic skills of peace building. Tribalism was cited as a negative practice and that communities have no option but co-exist so that they live in peace and harmony to foster development.

Community Feedback

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<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>CCCM</td>
<td>8%</td>
</tr>
<tr>
<td>Disease</td>
<td>2%</td>
</tr>
<tr>
<td>Education</td>
<td>8%</td>
</tr>
<tr>
<td>Food Distribution</td>
<td>2%</td>
</tr>
<tr>
<td>Health</td>
<td>11%</td>
</tr>
<tr>
<td>Non-Food Items</td>
<td>15%</td>
</tr>
<tr>
<td>Nutrition</td>
<td>4%</td>
</tr>
<tr>
<td>Peace</td>
<td>2%</td>
</tr>
<tr>
<td>Protection</td>
<td>8%</td>
</tr>
<tr>
<td>WASH</td>
<td>42%</td>
</tr>
</tbody>
</table>

Detailed: WASH

This graph details the feedback on WASH that was received this week.

<table>
<thead>
<tr>
<th>Water</th>
<th>Hygiene</th>
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<tr>
<td>6%</td>
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