National FSC Meeting Agenda
6th August 2020

1. Introduction (All) - 5mins
2. Overview of After Action Review (FSC) - 10mins
3. Mozambique IPC Acute Food Insecurity Analysis results and updates on Food Security assessment (SETSAN) - 20 mins
4. Linha Verde Presentation (Linha Verde/WFP) - 10 mins
5. AoB (All) - 5mins
Overview of After Action Review of Cyclones

**Background**

- It is critical to review & assess any actions taken as part of emergency response to capitalize on best practices, identify areas for improvement, and promote collective learning.

- AAR provides a unique opportunity to review functional capacities and to identify practical areas for continued improvement.

- AAR goal is collective learning, experience sharing and future operational improvement.

- It is not assessment of individual organization performances but rather to identify functional challenges to be addressed, and best practices to be maintained.

- Its value-added: turning tacit knowledge into learning, and building trust and confidence among partners.

- AARs can be implemented as part of the preparedness and response cycle.

- FSC plans to undertake an AAR for cyclones response to identify & document best practices and challenges.
Overview of After Action Review of Cyclones (FSC)

Scope
✓ AAR will focus on reviewing FSC responses to cyclones (1 year period).
✓ It will cover entire humanitarian programming cycle:
  1. Preparedness
  2. Need assessment and needs analysis
  3. Strategic planning
  4. Resources mobilization
  5. Implementation and monitoring,
  6. Operational peer review and evaluation
  7. Enablers (Coordination and information management)
✓ NB: AAR will look at overall FSC response to cyclones (emergency and recovery phases).
Overview of After Action Review of Cyclones (FSC)

Purpose
• Provide stakeholders with an external, overall, independent and objective review of FSC responses to Cyclones Idai and Kenneth in Mozambique vis-a-vis the Strategic Response plan and cluster core functions.
• Identify lessons learnt that may guide preparedness, improved coordination and future response to emergencies of similar magnitude.

Objectives
• Document FSC responses and coordination functioning at national and sub-national levels, key lessons learnt, challenges faced during responses to cyclones and recommend key actions for future from FSC coordination perspective.

Methodology
• Mixed method approach (key informants interviews & working groups)
Overview of After Action Review of Cyclones

Key participants/Stakeholders
• Local authorities at National, Provincial and District levels.
• FSC Partners (UN, Red cross, INGOs, NNGOs)
• Development partners
• FSC CLAs
• UN Agencies.
• Other Clusters

Next Step
• Consultant being sourced to undertake review.
• FSC/consultant will be contacting key stakeholders to schedule interviews.
• AAR findings will be presented to stakeholders.
The tollfree inter-agency hotline accessible between 6am to 9pm, 7 days a week. *Linha Verde* 1458 is used by the affected population and humanitarian actors to make requests for information, assistance or raise concerns in relation to, or resulting from humanitarian assistance. An aspect of accountability for affected populations, the hotline also serves as a mechanism to report abuses in humanitarian assistance. In the context of Covid-19, *Linha Verde* 1458 has the capacity and flexibility to assist in the dissemination of correct information about the virus and to forward relevant calls to health service providers.
CASES PER SECTOR
16TH JUNE – 15TH JULY 2020

Food Security
16 May - 15 June: 383
16 June - 15 July: 601

1603

GBV
16 May - 15 June: 10
16 June - 15 July: 8

Other
16 May - 15 June: 32
16 June - 15 July: 16

Protection
16 May - 15 June: 9
16 June - 15 July: 14

INGC
16 May - 15 June: 1
16 June - 15 July: 1

Child Protection
16 May - 15 June: 26
16 June - 15 July: 25

Health
16 May - 15 June: 1317
16 June - 15 July: 1603

WASH
16 May - 15 June: 5
16 June - 15 July: 6

CCC
16 May - 15 June: 2
16 June - 15 July: 8

Food Security
Ch ild Protection
GC
GBV
FOOD SECURITY

16 June - 15 July 2020

Cases Registered: 600
Feedback provided: 149

Sofala 246
Zambezia 12
Manica 51
Tete 7
Nampula 8
Cabo Delgado 255
Inhambane 5
Gaza 11
Maputo 6
IDAI RESPONSE
16TH JUNE – 15TH JULY 2020

CASE CATEGORY

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<thead>
<tr>
<th>Category</th>
<th>May/June</th>
<th>June/July</th>
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<tbody>
<tr>
<td>Positive Feedback</td>
<td>18</td>
<td>42</td>
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<tr>
<td>Assistance Request</td>
<td>66</td>
<td>72</td>
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<tr>
<td>Information Request</td>
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<tr>
<td>Complaint/Negative Feedback</td>
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<td>177</td>
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<tr>
<td>Technical problems</td>
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Abuse of power: refers to local leaders including family members and associates who do not fit the vulnerability criteria.

**Corruption:** refers to the wrongful act of charging a fee to beneficiaries/non-beneficiaries as a condition to receive humanitarian assistance.

*SEA cases are removed from the complaints as they are reported separately through the PSEA Taskforce*
Abuse of power: refers to local leaders including family members and associates who do not fit the vulnerability criteria.

Corruption: refers to the wrongful act of charging a fee to beneficiaries/non-beneficiaries as a condition to receive humanitarian assistance.
Thank You!