Accountability to Affected Populations

By Paul Gol
The overall goal of the Somalia FSC is to be the primary source of information on the on-going humanitarian response to address food insecurity and facilitate the development of a strategic vision.

Specific responsibilities of the FSC is to building the capacity of partners and members for;

1. Improved information provision,
2. Consultation
3. Participation in relevant decision-making at the planning and implementation stage.
4. Feedback and complaints handling focusing on affected populations
The Cluster has embarked on working with partners to promote a culture of ‘Accountability’.

The aim of the mission was to collect and collate emerging AAP issues and to advice on food security programming.

Conducted bilateral meetings with 16 partners in Dollow and Baidoa.

Conducted sensitization on AAP, Do No Harm ‘Analytical Framework’, pretested AAP Capacity Assessment tool.
EMERGING ISSUES

- Double registration.
- The Gate Keepers involved in fraudulent activities.
- Exclusion of the most-needy and vulnerable. There are allegations of discrimination, favouritism, double registration and personal interests.
- Loss of Scope and sim cards, biometric challenges, delayed payments.
- Delayed or no response to feedback and complaints.
- Lack of clarity on selection criteria.
- Cash and voucher programming a pull factor in rural urban migration.
Poor gender representation in key committees.

Having the food vouchers risked the lives of the targeted communities especially in areas with insurgents.

Lack of information on available humanitarian services to the new arrivals.

Lack of consistency in service provision. Some agencies gave one time assistance while others gave long term.

The need to have an integrated sectoral approach has been raised to sustain the gains.

Poor or lack of Collaboration among implementing partners.

Overwhelming needs vice a vice the available resources.
AAP NEXT STEPS

- Conduct bilateral meetings with partners in Galkaayo, Bossaso, Garowe and Mogadishu.
- AAP training in Baidoa with specific focus on information sharing, targeting and complaints handling.
- Strengthen internal AAP systems for partners and to link individual CRMs with the UN OCHA led common feedback and complaints mechanism.
THANK YOU!