What needs to be considered to ensure safety, dignity and avoid causing harm?

- Well oriented staffs are deployed
- Follow DO NO HARM Policy
- Protection monitoring during distributions
- More orientation with staff to maintain do no harm
- Safe and transparent delivery (porter) system for PWD to collect distributions themselves (elderly, persons with disabilities, female headed hh)
- Reporting PSEA incident
- Separate timeslot for PWD for distribution to ensure their safety

How to ensure meaningful access?

- Block wise distribution and maintaining minimum distance
- Diversity desegregated data collection
- Collect diversity desegregated data and organize support system accordingly
- Give preference to EVIs family
- Separate line for male & female
- Regular process monitoring need to integrate at project implementation time
- Meaningful access of disable person with safety

What needs to be done to ensure participation and empowerment?

- Consultations throughout the program cycle
- Individual Household distribution for Host community
- Time segment among the targeted population
- Community engagement skills
- FGD with The participants
- Block level meeting including PWD
- Need based Capacity Strengthening

How to ensure accountability?

- Proper Tracking system for CFM
- Community consultation, ensure feedback mechanism, orientation to the beneficiaries
- Established Inclusive Complaint Feedback and Response Mechanism
- Feedback to the community of CFM
- Feedback and complaint mechanism
- Ensure hot line communication channel through mobile
- Ensure complaint mechanism at community level
- Should common understanding who will do what
- Interpersonal communication skills of staff
- Properly orient the beneficiary before the event and distribute complaint cell number
- Ensure people know how to track a complaint and when/how it is solved
<table>
<thead>
<tr>
<th>Why are complaints and feedback important?</th>
<th>What are the CFM channels available in Camps?</th>
<th>Feedback collection tools/platforms?</th>
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</thead>
<tbody>
<tr>
<td>e.g. to ensure accountability</td>
<td>e.g. Hotline</td>
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