Survey conducted by the RECA (Regional Emergency Cluster Advisor) Cheryl McDonald on behalf of the Somalia Cluster Coordinator Kathryn Harries July 2012

69 responses

Summary

Which area are you working in?

<table>
<thead>
<tr>
<th>Area</th>
<th>Count</th>
<th>Percentage</th>
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<tbody>
<tr>
<td>South Central</td>
<td>58</td>
<td>84%</td>
</tr>
<tr>
<td>Puntland</td>
<td>16</td>
<td>23%</td>
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<tr>
<td>Somaliland</td>
<td>14</td>
<td>20%</td>
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People may select more than one checkbox, so percentages may add up to more than 100%.

Which organisation are you working for?

Sustainable Development and Peace Building Initiatives (SYPD)
SWALIM ARD SAACID xxx WARDI RDI Technoplan group of volunteers (TGV)
Ban'Adam org wocca Taakulo Somaliland Community (TASCO) ORDO SYPD islamc relie ...

Please select the type of organisation that you represent

<table>
<thead>
<tr>
<th>Type</th>
<th>Count</th>
<th>Percentage</th>
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</thead>
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<tr>
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<td>International NGO</td>
<td>24</td>
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<td>UN agency</td>
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<tr>
<td>Consultant</td>
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<tr>
<td>Donor</td>
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</tr>
<tr>
<td>Other</td>
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1. The WASH Cluster is useful and meets my needs

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
2. I feel there is a mechanism to give feedback to the Cluster if it is not meeting my needs

1. Strongly disagree 2 3%
2 2 3%
3 14 20%
4 23 33%
5 - Strongly agree 26 38%

3. The WASH partner contact list is up to date and easy to access

1. Strongly disagree 4 6%
2 2 3%
3 14 20%
4 30 43%
5 - Strongly agree 19 28%

4. Decision making in the cluster actively involves local NGOs.

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
5. Temporary water interventions are the preferred approach of the WASH Cluster

| 1 - Strongly disagree | 6 | 9% |
| 2                | 4 | 6% |
| 3                | 18 | 26% |
| 4                | 18 | 26% |
| 5 - Strongly agree | 21 | 30% |

6. The Strategy of the WASH Cluster has directly improved outcomes for people affected by emergency in Somalia

| 1 - Strongly disagree | 2 | 3% |
| 2                | 3 | 4% |
| 3                | 15 | 22% |
| 4                | 28 | 41% |
| 5 - Strongly agree | 19 | 28% |

7. The Strategic Advisory Group (SAG) is representative and provides useful guidance to Cluster

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
8. NGOs act effectively as regional cluster focal points

- Strongly disagree: 4 (6%)
- Agree: 11 (16%)
- Strongly agree: 19 (28%)

9. It would be useful to have cluster materials available in the local language.

- Strongly disagree: 4 (6%)
- Agree: 1 (1%)
- Strongly agree: 38 (55%)

10. The relevant government/local authority plays an active role in the cluster

- Strongly disagree: 14 (20%)
- Agree: 19 (28%)
- Strongly agree: 2 (3%)

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
Strongly disagree | Strongly agree

**National level and Regional/Zonal level coordination**

The questions below relate to National Level coordination and Regional/Zonal level coordination. Please answer according to your experience.

11. Actions from Cluster are normally followed up - National level

<table>
<thead>
<tr>
<th>Response</th>
<th>Count</th>
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<tbody>
<tr>
<td>Strongly disagree</td>
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</tr>
<tr>
<td>Disagree</td>
<td>6</td>
<td>9%</td>
</tr>
<tr>
<td>Neutral</td>
<td>25</td>
<td>38%</td>
</tr>
<tr>
<td>Agree</td>
<td>27</td>
<td>39%</td>
</tr>
<tr>
<td>Strongly agree</td>
<td>7</td>
<td>10%</td>
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</table>

11. Actions from Cluster are normally followed up - Regional or Zonal level

<table>
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<tr>
<th>Response</th>
<th>Count</th>
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<td>1%</td>
</tr>
<tr>
<td>Disagree</td>
<td>5</td>
<td>7%</td>
</tr>
<tr>
<td>Neutral</td>
<td>22</td>
<td>32%</td>
</tr>
<tr>
<td>Agree</td>
<td>29</td>
<td>42%</td>
</tr>
<tr>
<td>Strongly agree</td>
<td>6</td>
<td>9%</td>
</tr>
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</table>

12. Meetings are well managed and action orientated - National level

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
12. Meetings are well managed and action orientated - Regional or Zonal level

1. Strongly disagree 1 1%
2. Disagree 5 7%
3. Neutral 17 25%
4. Agree 28 41%
5. Strongly agree 14 20%

13. The cluster meets frequently and at regular intervals - National level

1. Strongly disagree 1 1%
2. Disagree 6 9%
3. Neutral 10 14%
4. Agree 27 39%
5. Strongly agree 22 32%

13. The cluster meets frequently and at regular intervals - Regional or Zonal level

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
14. The purpose of WASH cluster groups/meetings are clear and agreed - National level

1 Strongly disagree 1 1%
2 Disagree 8 12%
3 Neutral 11 16%
4 Agree 23 33%
5 Strongly agree 17 25%

14. The purpose of WASH cluster groups/meetings are clear and agreed - Regional or Zonal level

1 Strongly disagree 2 3%
2 Disagree 4 6%
3 Neutral 17 25%
4 Agree 22 32%
5 Strongly agree 17 25%

15. The cluster coordinator (National level) or Focal point (Regional/Zonal) is an independent and impartial representative of the cluster - Cluster coordinator - National level

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
15. The cluster coordinator (National level) or Focal point (Regional/Zonal) is an independent and impartial representative of the cluster - Focal point - Regional or Zonal level

1 Strongly disagree 2 3%
2 Disagree 6 9%
3 Neutral 20 29%
4 Agree 25 36%
5 Strongly agree 11 16%

16. The quality of leadership of the cluster is high - Cluster coordinator - National level

1 Strongly disagree 0 0%
2 Disagree 3 4%
3 Neutral 11 16%
4 Agree 26 38%
5 Strongly agree 26 38%

16. The quality of leadership of the cluster is high - Focal point - Regional or Zonal level

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
17. The cluster coordinator adds value in terms of providing advice and support - Cluster coordinator - National level

- 1 Strongly disagree: 2, 3%
- 2 Disagree: 10, 14%
- 3 Neutral: 21, 30%
- 4 Agree: 22, 32%
- 5 Strongly agree: 7, 10%

17. The cluster coordinator adds value in terms of providing advice and support - Focal point - Regional or Zonal level

- 1 Strongly disagree: 1, 1%
- 2 Disagree: 3, 4%
- 3 Neutral: 8, 12%
- 4 Agree: 29, 42%
- 5 Strongly agree: 25, 36%

Page 3

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
18. If there was an emergency I am clear about how the WASH cluster and other WASH agencies would respond

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Strongly agree</th>
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<tbody>
<tr>
<td>1 - Strongly disagree</td>
<td>3</td>
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<td>2</td>
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<td>3</td>
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<td>25</td>
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<td>5 - Strongly agree</td>
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19. I am confident that agencies could respond effectively in the event of an emergency

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Strongly agree</th>
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<tbody>
<tr>
<td>1 - Strongly disagree</td>
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<td>5 - Strongly agree</td>
<td>13</td>
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</table>

20. The allocation and prioritization of CHF funds by the WASH cluster is fair and transparent

<table>
<thead>
<tr>
<th>Strongly disagree</th>
<th>Strongly agree</th>
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<tbody>
<tr>
<td>1 - Strongly disagree</td>
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<tr>
<td>2</td>
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<td>4</td>
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<tr>
<td>5 - Strongly agree</td>
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21. The quality of WASH information management is satisfactory for your organisation

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
22. The data and information given by the cluster represents field realities

- Strongly disagree: 1 (1%)
- Agree: 8 (12%)
- Strongly agree: 9 (13%)

23. The collaboration between National and Regional/Zonal levels is good

- Strongly disagree: 3 (4%)
- Agree: 5 (7%)
- Strongly agree: 7 (10%)

24. Systems are in place to include the needs of other clusters in WASH projects

- Strongly disagree: 2 (3%)
- Agree: 5 (7%)
- Strongly agree: 9 (13%)

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
25. I have seen, read and agree with the TOR for the WASH cluster

<table>
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<tr>
<th>Agreement Level</th>
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<td>19%</td>
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<tr>
<td>3</td>
<td>28</td>
<td>41%</td>
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<tr>
<td>Strongly agree</td>
<td>21</td>
<td>30%</td>
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26. There has been a delay in covering key positions (cluster coordinator/information Management) in the cluster with competent staff

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<tr>
<td>4</td>
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<tr>
<td>Strongly agree</td>
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27. The technical working groups provide the cluster forum with timely and useful products

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<th>Agreement Level</th>
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<tbody>
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<tr>
<td>4</td>
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<td>41%</td>
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<tr>
<td>Strongly agree</td>
<td>9</td>
<td>13%</td>
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</tbody>
</table>
28. Information products (maps, gaps, coverage) can be used to make informed decisions

Strongly disagree | Strongly agree
--- | ---
1 - Strongly disagree | 1 1%
2 | 4 6%
3 | 13 19%
4 | 28 41%
5 - Strongly agree | 17 25%

29. There is a dedicated information manager for the WASH cluster

Strongly disagree | Strongly agree
--- | ---
1 - Strongly disagree | 2 3%
2 | 3 4%
3 | 13 19%
4 | 14 20%
5 - Strongly agree | 32 46%

30. I found it easy to obtain the number of people in need of water, sanitation and hygiene interventions in each Regional, from the Cluster.

Strongly disagree | Strongly agree
--- | ---
1 - Strongly disagree | 4 6%
2 | 11 16%
3 | 17 25%
4 | 22 32%
5 - Strongly agree | 10 14%

31. There are standard needs assessment processes agreed and used by the cluster

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
32. There is a mechanism for sharing best practice amongst cluster partners

1 - Strongly disagree  1  1%
2                      6  9%
3                      11 16%
4                      27 39%
5 - Strongly agree     18 26%

33. The response has been guided by a set of agreed technical standards

1 - Strongly disagree  3  4%
2                      3  4%
3                      18 26%
4                      29 42%
5 - Strongly agree     11 16%

34. The cluster has a way to understand problems in implementation, so they can be addressed centrally

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
35. It's easy to find out what other agencies are doing in my region

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<th>Strongly disagree</th>
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<td>5 - Strongly agree</td>
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Strongly disagree | Strongly agree

36. There are clear advocacy messages agreed by the cluster which are shared with the right people

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<td>35%</td>
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<tr>
<td>4</td>
<td>19</td>
<td>28%</td>
</tr>
<tr>
<td>5 - Strongly agree</td>
<td>9</td>
<td>13%</td>
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Strongly disagree | Strongly agree

37. There is a capacity building programme for WASH partners

https://docs.google.com/a/tearfund.org/spreadsheet/viewanalytics?formkey=dHdiaVN... 10/07/2012
38. What is the Somalia WASH cluster doing that really adds value to the WASH response?
Coordination/Information sharing  Coordination  Information sharing nothing may be bringing people to a common place  1. coordination, information sharing, technical back stopping  1. improve the water sustainable  ...

39. What is on your wishlist for the future of the Somalia WASH cluster?
Support local organization with the capacity to Do WASH interventions/responses  To be more present in the field and work more closely with responsible government institutions  To be more capacity Building wo  ...
Question 38. What is the Somalia WASH cluster doing that really adds value to the WASH response?

1. Coordination/Information sharing
2. Coordination
3. Information sharing
4. May be bringing people to a common place
5. Coordination, information sharing, technical back stoping.
6. Improve the water sustainability in somalia
7. Information sharing, coordination
8. Update meetings
9. They doing hygiene promotion water facilities installations
11. CRC quick reviews and resources prioritization
12. Enhanced coordination and networking
13. Updating maps and statistics
14. Communication from the WASH coordinator in Nairobi level
15. Awareness of HP
16. Excellent in coordination with major players in different regions and bringing them together at field level has prevented duplication and improved response. Great in sharing important field information, operational tools, guidelines and much more that added tremendous value to our daily work.
17. Cluster coordination reducing duplication
18. Planning and coordinating with local and international NGOs to approach AWDs prevention methodology to tackle during emergency situation in the affect areas/regions.
19. Co-ordination, best practice, standards
20. Co-ordination and information sharing
21. Information and Coordination of Interventions on WASH in Somalia
22. The hygiene promotion inter-cluster has provided useful guidance in the implementation of HP activities, the WASH cluster has useful reporting on how to meet global standards (i.e. SPHERE) in implementing WASH programming, the 4W matrix is useful at tracking agencies programming and the maps provided on the website are useful for our program development
23. Providing standards and systems that would check duplication
24. Coordination; information sharing
25. Coordination
26. Development of tools and guidelines that are really good and usable
27. Standard guidelines
28. Meetings, Needs assessment
29. Somali wash cluster is being coordination of wash information management and technical assistance
30. Dedicated resources to improved coordination and sharing of information!
31. Regular updates on relevant developments such as prevailing AWD/Cholera, situation
32. Identifying basic standards for WASH response; Good information, communication and education (hygiene awareness) materials.
33. Information sharing, identifying gaps, responding to emergencies, creating awareness and hygiene promotions among others.
34. Coordination and guidelines
35. Sharing information, guidelines and updates
36. Weekly updates
37. Production of information products from the 4Ws
38. Clear Agendas, Selection of Capacity NGOs to implement, tracing CHF projects, Capacity Building
39. Information sharing, development of technical tools, Leading in development of contingency plans, Coordination
40. Coordination, information sharing, identifying gaps and filling them
41. Coordination, information sharing, technical advice
42. Sharing information, putting up standards of WASH interventions, update on what is happening in other regions, log frame standard and common approach on WASH standards.
43. Coordination
44. Effective emergency response among cluster members
45. Providing Information
46. Information sharing. Tools translated into local language, WASH tools and materials.
47. Coordination, capacity building, and information sharing, standardization of the activity
48. Coordination, having common standards, partnership with other clusters
49. Coordination, Developing technical guidelines and standards, lobbying for funds, building partner capacities, sharing experiences and lessons learnt, mapping activities to avoid overlap, resolving issues raised by partners working in the same locations among many other good things
50. Being an information hub
51. Information sharing, identifying gaps, providing relevant trainings, responding to emergencies.
52. To fairly distribute the allocation to regions
53. Enough Provision of Toilets
54. Sharing information
55. To get an overall picture
56. Standard guidelines
57. The Cluster does quick and urgent info sharing.
58. Information sharing
59. 1. Information sharing, 2. clear advocacy message in each region, reports on WASH gaps in the area.
60. Improvement of access to clean water
61. Coordination, policy formulation, networking and information management
62. Identifying and notifying members on sector priorities
63. Coordination of activities among WASH actors

Question 39, What is on your wishlist for the future of the Somalia WASH Cluster

1. Support local organization with the capacity to do WASH interventions/responses
2. To be more present in the field and work more closely with responsible government institutions
3. More Capacity Building workshops
4. IM, Coordination, better response & Complimentary work
5. Capacity building training for WASH Cluster members.
6. 1. to share information 2. selection of the regions must be transparency 3. performance appraisal
7. To have genuine monitoring and evaluation to the WASH programmes as many Agencies are not supporting IDPs/host community in certain area where actual no one even visited
8. To eradicate any gaps
9. Hygiene promotion, Water treatments, Latrines provision
10. Embark on recovery amid development WASH needs of the regions.
11. To be the most active cluster
12. That some working group is not triggered in the field like HPWG have never never been held in somalia but at nairobi level
13. Where the Somalia National Cluster meetings will be held in Mogadishu and not Nairobi
14. Good coordination, regular meetings and information sharings, quick response with time
15. To do real action towards the field and give priority to gaps by giving WASH projects to new NGOs who are ready to implement directly to entire community.
16. Early warning mechanism, Capacity building programme preferably online, Advocacy
17. Transparency in allocation of resources so as to meet the needs of the situation
18. We are expecting more improvements and further coordination with Somali Wash Cluster response, to share information in the field level during the emergency situations in the region in order to serve best practice for the community we represent to seek support and stand helping them while they are in need for rapid intervention. We are highly recommending being
transparent and approaching every situation with clear strategy and coordination with the
designated regions or areas of operations.
19. Assist the national levels in their mandate
20. Community driven and sustainable WASH projects
21. Continued coordination and collaboration
22. Better coordination between actors, much more information share, updating mapping and producing information in a more timely way
23. Be more inclusive and research on areas that are suggested by agencies as highly needy
24. More participatory approach
25. Capacity building workshops/trainings for members
26. More capacity building of WASH staff in key agencies including NGOs.
27. Improved system in place
28. Information sharing and coordination
29. To be an active member in wash cluster in our respective area, responding wash needs in the field on timely and effective coordination and implementation to cover wash needs in the area

30. Bring in more development focus, at least for those working in Northern parts (e.g. Somaliland), as there is plenty of room for rehabilitation and development activities, yet Cluster sometimes focuses too much on short term/emergency responses.
31. Regular assessment of partner's understanding of the WASH SOF
32. Need for better coordination at the field level; Need for better information/mapping from the field level
33. Complete decentralization of structures, equity and fair distribution of funds.
34. More efficient response from the field focal points
35. More involvement of partners especially NGO's and capacity development
36. To have a comprehensive strategic plan that builds on current achievements
37. Consideration for protracted drought affected populations, especially in the coastal areas
38. Clear objectives, constant capacity building trainings and selecting quality focal points of regional/national levels
39. Quarterly capacity building trainings for local partners, WASH cluster Assessments rather than depending on FSNAU
40. Strengthening focal and regional representation
41. To become active member regularly responding WASH needs in order respective area collaborating governments institute UN international operating in WASH Sector
42. Somalia WASH cluster has done well and one thing to improve on is the scale up in the interventions in central Somalia especially Gedo region
43. Effective coordination and collaboration with other partners like arab-funded organization and members of Organization of Islamic Consortium
44. Quick response in emergency
45. A coordinated and regal WASH cluster meetings. Follow up on decisions or action points agreed.
46. To come up with new approaches that will help for the beneficiarie
47. Adherence to the set standards, ability to measure impact of all the projects, meeting the Sphere standards for the IDPs
48. Continued strong leadership like the current existing, coordination, lobby for funds, technical guidelines and strengthening of field coordination mechanisms that has already been established
49. Regular update of data base
50. Decentralization of the cluster coordination response, equity and fair distribution of funds, strong and competent team.
51. No to sideline NGOs which might do a lot for the needy people
52. To come up proper management
53. Adequate training for WASH focal person
54. More field based with field capacity
55. Disaster Risk Reduction
56. I wish the WASH Cluster to further strengthen its operation and services for the better future achievement of WASH programs and also conduct capacity building for the local NGOs
57. Capacity building and technical support for local NGOs
58. 1. continue the cluster meetings as is, 2. full participation by all cluster members for enough flow of positive information sharing
59. Expand WASH program to the river areas
60. More specialized capacity building, stronger emphasis on local NGO project implementation, more concerted effort in fund raising, an increase in local NGO accountability and ranking of local NGOs according to capacity and accountability.
61. To facilitate joint learning initiatives
62. Strengthen WASH information sharing among partners