TRADITIONAL SHOW: Cheesy goodness

On the Traditional Show, Nyapith Mawuok Lony explained cheese preparation and how special it is for husbands and guests, and how it can be used as lotion for young ladies and girls. William Ruon Mut an old man in his 70s and living in Bentiu PoC Sector 5 said cheese is nutritious and can prevent malnutrition in children. Peter Gatkuoth Pathuok said that in Nuer tradition cheese is used to bless people on special occasions and for smearing traditional weapons like spears and sticks etc. They encouraged children to learn about their culture and tradition.

MORNING SHOW: Children need to be looked after

The issue of street children in Bentiu PoC was raised by the Community Watch Group (CWG) on the morning show by CWG Security adviser Joseph Gattuot said that hundreds of children live on the streets of the PoC and castigated traders for using them as laborers instead of allowing them to attend school. Members of the community said that many children don’t have relatives to take care of them and asked for child friendly spaces across the PoC so children can engage in constructive activities.

Feedback Gathered Through 2,726 Interactions

- Listening Group: 17%
- Information Officer: 83%
- Phone: 1%

184 Feedback Collected From

- Adults (over 35 years old): 24%
- Youth (18-35 years old): 71%
- Children (0-18 years old): 5%

What We Heard This Week – Feedback from the Community

Firewood help

Disable people have raise concern that, they are not able to collected fire wood by their own, and they have requested UNHCR to provide them with charcoals.

Adults - Sector 2

Bentiu Youth concerned about Crime

The Youth Union in Bentiu town said they are not happy about the criminal activities in PoC and they said they blame UNMISS about the killings they hear about in the POC and they are urging UNMISS to protect the IDPs.

Youths – Bentiu Town

Training for all

Community listening groups in Bentiu town have accused all agencies for only giving training opportunities to educated people and they don’t give training to non-educated people in the town.

Adults – Bentiu Town

Let us visit those with malaria

Adults and youth listening groups in sectors 1-5 in Bentiu PoC have raised serious concerns that Warrior Security staff restrict people from visiting malaria patients and from taking food for patients at the main gate of the MSF Hospital. They are asking if free movement to visit admitted patients can be guaranteed for them.

Adults – Sector 1

Cutting tools to save cutting hands

Sector 4 Block 10 Cleaners are requesting tools for cutting the weeds growing in the blocks. “We tried to remove this small weed growing in the blocks with our bare hands. Sometime there is sharp object which always cut our finger while removing them, because if we leave them growing some of the harmful insect can hide themselves there and bite the people. We are asking WASH Agencies to provide us with slashes.”

Youth – Sector 4

More water, less fighting

Adults and youth listening group in Rubkona town say they have a shortage of water points, and this creates fighting among the Women in the Rubkona water points. They ask if the WASH agencies could construction more water points.

Adults – Rubkona

Books wanted to cut crime

Youth have been complaining in listening groups about the closure of the Library center in Bentiu PoC after the community leaders misunderstanding with IOM CCCM. They said that the closure of the library has made some youth to think for crimes in the PoC because there is nowhere for youth who want to read books. They ask for the Library center again to be reopened again.

Youth – Sector 4

Are We Eating Wild Animals?

People in Bentiu PoC Sector 1, 2, 3, 4, 5 have raised concerns about the type of meat being sold in the PoC. They say the meat is questionable. Many residents suspect some of the meat may be of wild animals and are asking if perhaps Veterinaries Sans Frontières (VSF) or another concerned NGO or cluster could test the meat before it is sold in PoC.

Adults, youths and children - Sectors 1-5

Kondial 97.2 FM Weekly Program Highlights

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Internews Bentiu collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

### COMMUNITY FEEDBACK

- **CCCM** 21%
- **Protection** 24%
- **Food Distribution** 6%
- **Health** 6%
- **NFI** 16%
- **GBV** 1%
- **Women** 3%
- **Elderly** 1%
- **Disabled** 1%
- **Children** 3%
- **Trauma** 1%
- **Disease** 1%
- **Peace** 3%
- **Education** 14%
- **WASH** 12%
- **Unidentified** 2%

### WEEKLY PROGRAM HIGHLIGHTS CONTINUED

#### EDUCATION SHOW: More books for learning
On the show Unity Primary School admin officer Michael Taban discussed the lack of scholastic materials, and how the 3,675 pupils at his school received exercise books, pens, pencils and rulers from Mercy Corps. Pupils on the show appreciated the agency's support. Mercy Corps Gai Kualang education official said that they responded promptly following feedback from the affected pupils and the school authorities.

#### INTERNATIONAL PEACE DAY: special coverage
The station covered the International Peace day celebrations in Bentiu PoC alongside UNMISS officials, humanitarians, community leadership and various community groups. War Isaac Guol from Action for Conflict Resolution (ACR), the event organizer appreciated the attendance and urged more to be done to achieve total peace. UNMISS Civil Affairs’ Team Leader Paul Adijok called on South Sudanese to live in peace and love each other. Women’s representative Deborah Nyabol Gai was hopeful but urged protection partners to do more in domestic peace by protecting lives and property of IDPs from armed robberies.

#### EVENING SHOW: trauma and fighting
Over the last few weeks there has been a lot of feedback about fights among youths in the PoC and beyond over minor issues. In listening groups the youths attributed this behaviour to trauma, mental health & psychosocial related issues. Discussing this on the Evening Show, VISTAS official Samuel Reath said they conducted a 5-day training on trauma awareness for 25 community members in Bentiu town. Some of the trainees expressed happiness on the show for the trauma awareness training.

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### CCCM Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart above.

- **CCCM - Leadership** 1%
- **CCCM - Management** 10%
- **CCCM - Security** 9%

### PROTECTION Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart above.

- **Children** 4%
- **Disabled** 4%
- **Elderly** 4%
- **GBV** 1%
- **Women** 5%
- **Youth** 5%
### What We Heard This Week – Feedback from the Community

<table>
<thead>
<tr>
<th>Feedback</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>No food, no school</strong></td>
<td>Adults, Ajuong Thok, Block 11</td>
</tr>
<tr>
<td>A listening group have been told that students had stopped attending the classes due to hunger. The students said they only rely on food distributed to them by WFP and ask concerned agencies to help.</td>
<td></td>
</tr>
<tr>
<td><strong>We want birth certificates to be issued as we don’t have refugee IDs</strong></td>
<td>Mothers, Ajuong Thok, Block 11</td>
</tr>
<tr>
<td>Mothers at Block 11 of Ajuong Thok complained over the system of issuing birth certificates to the newborn babies. They explained that precondition to get birth certificate was related to already having refugees IDs which many of them do not have and have asked UNHCR to look into their issue.</td>
<td></td>
</tr>
<tr>
<td><strong>How do you give out Plumpy Nut and mosquito nets</strong></td>
<td>Adults, Ajuong Thok, Block 27</td>
</tr>
<tr>
<td>Mothers at Block 27 of Ajuong Thok camp complained over the criteria of allowing children to receive the Plumpy Nut nutritional supplement. They explained that their children had been in need to receive nutrition flour but they had been considered too young and have asked AHA to specify the eligible ages for Plumpy Nut. In addition they were also highly concerned about malarial in this block with many members of another adult listening group asking for mosquito nets.</td>
<td></td>
</tr>
<tr>
<td><strong>Illegal inhabitation in the Ajuong Thok camp</strong></td>
<td>Adults, Ajuong Thok, Block 44</td>
</tr>
<tr>
<td>Residents of block 44 of Ajuong Thok complained over the illegal inhabitation of people in their block. They explained that unknown people were entering the block and causing trouble and have asked UNHCR and DRC to address the issue.</td>
<td></td>
</tr>
<tr>
<td><strong>Demand for digging tools to build new latrines</strong></td>
<td>Adults, Ajuong Thok, Block 44</td>
</tr>
<tr>
<td>Refugees at Block 44 of Ajuong Thok camp reported that a number of their latrines had got full and they would require digging tools to build new latrines. They asked Samaritan Purse to provide them with digging tools.</td>
<td></td>
</tr>
<tr>
<td><strong>Complaints over the damaged plastic sheets</strong></td>
<td>Adults, Ajuong Thok, Block 44 and 66</td>
</tr>
<tr>
<td>Refugees at Ajuong Thok reported that a number of their roofing plastic sheets had got damaged. They explained that whenever they would ask DRC to provide support, there were no response and they have called on DRC again to assist them with plastic sheets.</td>
<td></td>
</tr>
</tbody>
</table>

#### Jamjang 89.4 FM Weekly Program Highlights

**Education Program: A new school in Ajuong Thok.**
At the opening of newly constructed school in Ajuong Thok – The Education Show spoke to the refugees in Ajuong Thok who have expressed their joy in relation to the opening of new school and encouragement to families to send their children the school. Mubarak Al Masha Primary School, Dendi Kyie, LWF Education Coordinator stressed out this as a positive contribution which would create learning space as well as enhance the community to take advantage of getting knowledge. In addition, Daniel Musa, Ajuong Thok Camp Chairperson urged the parents to show a parental role toward their children by engaging them in education rather than being in the market.

**Peace in Community Program: Curfew and night patrols in the camps.**
The Peace Show interviewed a number of Refugees in Ajuong Thok who had requested the security agencies to intensify the patrolling to limit the criminal activities in the camp. As a response Bith Kur Nueir, Ajuong Thok Police Inspector pointed out that a curfew was...
Internews Jamjang collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

**Environment Program: Marking of trees in Ajuong Thok.**
In Ajuong Thok refugees took part in the Environment show to talk about the importance of conserving the environment from deforestation, can coming on the Environment show, Alier Jacob, DRC Head of Vocational Training Center (VTC) talked about how they are marking trees in Ajuong Thok to help the ban on the random cutting of trees as well as conserving the environment from deforestation. Daniel Pau, Agricultural Expert highlighted that the marking campaign has been one of means of protecting the environment from deforestation.

**Education Program: Demands for exercise books in Ajuong Thok.**
Daniel Miajak, LWF Education Supervisor explained that the transportation process had delayed arrival of the exercise books from Juba and have added that they had budget issues related to transportation of the exercise books. He pointed out that the exercise books should arrive once shipment process in Juba is finalized. Some teachers and students told of how they could not write their lessons due to the lack of exercise books. A number of students on the Education Show in Ajuong Thok had asked LWF to provide them with exercise books to enable them in writing their notes and lessons.

**HEALTH Detailed Feedback**
This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.
The leader of sector 1A, Joshua Obac, explained why distribution of plastic sheets has been suspended. Joshua said they reached an agreement with DRC to suspend the distribution to some families in the PoC to avoid fights. Joshua added that the decision was made because some families have complained and want to fight DRC staff responsible for the distribution. He said the problem came up as a result of each family receiving one plastic sheet instead of two as previously communicated by the leaders. In the program some families welcomed the suspension and said they will wait until the leaders and the DRC agreed to give them two plastic sheets. They said one plastic sheet is not enough to cover the 10m tents.

**Education program: Accelerated Learning Program (ALP)**
Intersos Education Officer, Payeti Adiang, said they celebrated the opening of a new Accelerated Learning Program with those who dropped out from regular education due to various reasons. He said they were encouraged to see them coming back to continue with learning. Payeti added that the new ALP will help the community invest their time in education rather than getting involved in activities which are not profitable to them and to the community.
Internews Malakal collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

### Community Feedback

- **WASH**: 55%
- **Protection**: 13%
- **Nutrition**: 4%
- **Health**: 2%
- **Education**: 2%
- **Culture**: 2%
- **Peace**: 9%
- **CCCM**: 3%

### Weekly Program Highlights Continued

#### Spraying of drainages against mosquitoes in PoC: special coverage

Mentor Initiative Prevention Officer Juma Keik, explained in a special coverage that there this week his team has started spraying mosquitoes with insecticides in all the 4 sector of the PoC. Juma added that the plan was implemented after an assessment of the main drainages in the PoC in response to complaints from the community. Juma urged residents to help open the nearest drainages to their residence in order to spray them easily in future.

#### Health program: dog's rabies

The World Health Organization (WHO) Epidemiological diseases Coordinator Thomas Hakim, explained on health program that rabies is a virus that causes a hard infection in the brain both in animals and human beings. It is a transmittable disease among dogs. Thomas added that this disease is transmitted to humans through dog bite. Thomas has urged anyone who is beaten by a dog to visit the nearest medical clinic to get treatment. This program has been produced to raise awareness in the community as the number of dogs in the PoC is multiplying very fast. It was produced on the occasion of World Rabies Day celebrated annually on 28 September.

### WASH Detailed Feedback

This graph details the feedback by sub-category, for the most mentioned overall category from the chart to the left.
What We Heard This Week – Feedback from the Community

High chlorination of water
Women in PoC 3 say that the drinking water supplied is highly chlorinated. The women stated that “The chlorinated water we are consuming rusts metal, if it does that to metals what of humans? Won’t it be of a very negative effect to our health in a long run?” One woman added “Our water is highly chlorinated. We need the WASH partners to look into the treatment process. The chlorine develops into rust when we boil the water we are given. There is need of it being reduced since it is leading to many internal infections like kidney failure in the PoC.”

Adults, Block C, PoC 3.

Scarcity of drugs at IMC.
In a listening group discussion about Malaria prevention residents expressing concern that drugs are not adequate at the facility. They continued stressing that there’s no proper treatment in the clinic and the facility administration must improve the medical services to the community.

Listening Group, zone I, PoC 3.

Hand Washing tanks have no water.
Some PoC residents remarked that hand washing tanks at the latrines are empty so when people go to use the latrines, they end up not washing their hands after use. “Though some of them are old, we are happy to continue using them since they play a very big role in maintaining proper hygiene. We request the partner agency responsible to at least get us more hand washing taps in the community and address the water challenge in the available taps.”

Listening Group zone D, PoC 3.

Shortage of Water in the PoCs.
A listening group discussion with elders stressed a concern over shortage of water in the PoC. They say that women are under pressure to fetch water first which might cause conflict. “We do urge the concerned partners that work in the field of water supply in PoC 1 that they should look into the problem and work it out since it is becoming a daunting to the community. Some of the women have to go fetch water from distant blocks that still have operating taps”.

Listening Group, block D, PoC 1.

Firewood Collection
In a listening group discussion conducted by BBTT staff, a group of women expressed concerns of protection partners escorting them for firewood collection since they feel insecure when they go without being escorted. We still depend on selling firewood to get our food supplements. “We go collect firewood and sell it in the markets in order to get our food supplements, if we don’t go for firewood collection then we will starve since the rations we receive from WFP can’t cater for the whole month”

Listening Group, zone I, PoC 3.

This week BBTT collected 107 unique feedbacks throughout the PoCs:

- Adults (over 35 years old) 56%
- Youth (18-35 years old) 31%
- Children (>18 years old) 7%
- Elderly (60+ years) 6%

Data collected from 660 females (59%) and 468 males (41%) in PoC 1 (28% of feedback) and PoC 3 (72% of feedback).

This week BBTT interacted with 1,128 PoC residents through the following methods:

- Listening Group 39%
- Informal Meeting with BBTT Staff 59%
- Focus Group Discussion 2%

Open defecation poses health threats
BBTT spoke with Nile Hope about open defecation, which feedback illustrates has increased, particularly with children who do not want to use the latrine but rather defecate in the open. This has worried some mothers about the health implications. Mothers are asking fellow parents to control their children and tell them not to defecate in the open.

Juma Abraham a hygiene promoter of Nile Hope said that open defecation is dangerous to public health. They are carrying out increased hygiene promotion to eliminate this habit.

Movement at the weapon free zone
This week BBTT focused on the issue of overgrown grass in the weapons-free zone. Following a previous incident of a killing that took place at the weapon free zones between Poc1 and 3, residents of the PoCs expressed concern that the grass in the area has grown tall. Koang Luak Hoth Nhial the camp chairman for PoC 3 advised that people should be extra careful when moving in the area. “I am telling you my fellow community that before UNMISS action to slash down the grasses, always be extra careful when crossing to...
Internews Juba collects feedback on a weekly basis through listening groups, over the phone or by SMS and through direct interactions our staff have with community members. The pie chart below illustrates the overall categories in which feedback was collected this period.

This graph details the feedback on Sanitation that was received this week, illustrated by PoC. Fifteen feedbacks were recorded on the topic, reported by 144 IDPs including 84 females and 57 males.

Safety at the football field in the UN House PoCs.
After a previous incident where a child broke his arm falling from a container, BBTT spoke with members of the sports committee about safety in the Ngun Deng play ground in PoC 3. Machar Isaac Yak, the chairman of the PoC 3 Sports Committee said that in regard to the protection of children at the facility, they are doing their level best to make sure children are safe and are not playing on top of the containers.

Garbage Collection Points.
In our weekly WASH program, BBTT addressed the issue of improper dumping of garbage becoming an increasing problem in the PoCs. Around the streets, there are dumping sites designated by THESO for community members to drop their trash before the garbage truck comes to collect. Some residents who stay near dumping sites said some parents send children with the trash and the children drop the litter anywhere on the road. THESO is asking people to dump garbage properly. Marco Gatgiek Jiech from THESO said the garbage should only be taken to the dumping sites for the trucks can take the garbage away.

These graphs detail the feedback on CCCM/Management that was received this week, illustrated by PoC and Block/Zone. Eighteen feedbacks were recorded on the topic, reported by 211 IDPs including 88 females and 123 males.