



24, September 2014

## Cluster Performance Monitoring *Preliminary Report*

**Cluster:** FSC  
**Country:** Colombia  
**Level:** National  
**Completed on:** 24/09/2014

This report provides the findings of the Cluster Performance Monitoring to be reviewed by the cluster in order to identify best practices, constraints as well as actions points.

| <b>Partner type</b>       | <b>Number partners responding</b> | <b>Total number of partners</b> | <b>Response rate (%)</b> |
|---------------------------|-----------------------------------|---------------------------------|--------------------------|
| <b>International NGOs</b> | 5                                 | 13                              | 38%                      |
| <b>National NGOs</b>      | 1                                 | 1                               | 100%                     |
| <b>UN organisations</b>   | 6                                 | 5                               | 120%                     |
| <b>National authority</b> | 0                                 | 0                               | 0                        |
| <b>Donors</b>             | 1                                 | 4                               | 25%                      |
| <b>Others</b>             | 1                                 | 2                               | 50%                      |
| <b>Total</b>              | 14                                | 26                              | 54%                      |



| <b>Table 2 Performance status</b>   |  |
|---|--|
|   | Performance status   |
|   | Green = <b>Good</b>  |
|   | Yellow = <b>Satisfactory</b> ,<br>needs minor improvements   |
|   | Orange = <b>Unsatisfactory</b> ,<br>needs major improvements |
|   | Red = <b>Weak</b>  |
| <b>1.Supporting service delivery</b>  |  |
| 1.1 Provide a platform to ensure that service delivery is driven by the agreed strategic priorities                             | Good   |
| 1.2 Develop mechanisms to eliminate duplication of service delivery   | Satisfactory   |
| <b>2. Informing strategic decision-making of the HC/HCT for the humanitarian response</b>                                       |  |
| 2.1 Needs assessment and gap analysis (across other sectors and within the sector)  | Satisfactory   |
| 2.2 Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues.                         | Good   |
| 2.3 Prioritization, grounded in response analysis   | Satisfactory   |
| <b>3. Planning and strategy development</b>   |  |
| 3.1 Develop sectoral plans, objectives and indicators directly supporting realization of the HC/HCT strategic priorities        | Satisfactory   |
| 3.2 Application and adherence to existing standards and guidelines  | Satisfactory   |
| 3.3 Clarify funding requirements, prioritization, and cluster contributions to HC's overall humanitarian funding considerations | Satisfactory   |
| <b>4. Advocacy</b>  |  |
| 4.1 Identify advocacy concerns to contribute to HC and HCT messaging and action   | Good   |
| 4.2 Undertaking advocacy activities on behalf of cluster participants and the affected population                               | Satisfactory   |
| <b>5. Monitoring and reporting</b>  | Satisfactory   |



|   |                |
|---|----------------|
| <b>6. Contingency planning/preparedness</b>     | Satisfactory   |
| <b>7. Accountability to affected population</b> | Unsatisfactory |

**Table 3 Scoring by question (the higher the percentage, the better the performance of this activity)**

| <b>1. Supporting service delivery (all values in %)</b>  | <b>All values in %</b> |
|--|------------------------|
| <b>1.1 Provide a platform to ensure that service delivery is driven by the agreed strategic priorities</b> | Good                   |
| List of partners regularly updated   | 100                    |
| Regular cluster meetings organised   | 100                    |
| Attendance of cluster partners to cluster meetings   | 88                     |
| Level of decision making power of staff attending cluster meetings   | 100                    |
| Conditions for optimal participation of national and international stakeholders                            | 75                     |
| Writing of minutes of cluster meetings with action points  | 100                    |
| Usefulness of cluster meetings for discussing needs, gaps and priorities                                   | 100                    |
| Useful strategic decision taken within the cluster   | 75                     |
| Attendance of cluster coordinator to HCT and ICC meetings  | 100                    |
| Support/engagement of cluster with national coordination mechanisms  | 25                     |
| <b>1.2 Develop mechanisms to eliminate duplication of service delivery</b>                                 | Satisfactory           |
| Mapping of partner geographic presence and programme activities updated as needed                          | 75                     |
| Inputs of health partners into mapping of partner geographic presence and programme activities             | 75                     |
| Involvement of partners into analysis of gaps and overlaps based on mapping                                | 100                    |
| Analysis of gaps and overlaps based on mapping useful for decision-making                                  | 63                     |
| <b>2. Informing strategic decision-making of the HC/HCT for the humanitarian response</b>                  |                        |
| <b>2.1 Needs assessment and gap analysis (across other sectors and within the sector)</b>                  | Satisfactory           |
| Use of cluster agreed tools and guidance for needs assessments   | 50                     |



|   |              |
|---|--------------|
| Involvement of partners in joint needs assessments  | 75           |
| Sharing by partners of their assessment reports   | 88           |
| <b>2.2 Needs assessment and gap analysis (across other sectors and within the sector)</b>                                       | Good         |
| Analyses of situations done together with cluster partners  | 100          |
| Analyses of situations identified risk  | 75           |
| Analyses of situations identified needs   | 100          |
| Analyses of situations identified gaps in response  | 75           |
| Analyses of situations identified capacity in response  | 75           |
| Analyses of situations identified constraints to respond  | 75           |
| Age (cross-cutting issue) considered in analyses  | 100          |
| Gender (cross-cutting issue) considered in analyses   | 75           |
| Diversity – other than age and gender- (cross-cutting issue) considered in analyses   | 100          |
| Human rights (cross-cutting issue) considered in analyses   | 75           |
| Protection, including gender-based violence (cross-cutting issue) considered in analyses  | 75           |
| Environment (cross-cutting issue) considered in analyses  | 75           |
| HIV/AIDS (cross-cutting issue) considered in analyses   | 50           |
| Disability (cross-cutting issue) considered in analyses   | 50           |
| <b>2.3 Prioritization, grounded in response analysis</b>  | Satisfactory |
| Joint analyses supporting response planning   | 75           |
|   |              |
| <b>3. Planning and strategy development</b>   |              |
| <b>3.1 Develop sectoral plans, objectives and indicators directly supporting realization of the HC/HCT strategic priorities</b> | Satisfactory |
| Strategic plan developed  | 100          |
| Partners involved in the development of strategic plan  | 100          |
| Sectoral strategic plan includes objectives, activities and indicators  | 100          |
| Sectoral strategic plan reviewed against host government strategy   | 100          |



|  |                     |
|--|---------------------|
| Age (cross-cutting issue) considered in strategic plan   | 75                  |
| Gender (cross-cutting issue) considered in strategic plan  | 75                  |
| Diversity – other than age and gender- (cross-cutting issue) considered in analyses  | 100                 |
| Human rights (cross-cutting issue) considered in analyses  | 75                  |
| Protection, including gender-based violence (cross-cutting issue) considered in strategic plan   | 75                  |
| Environment (cross-cutting issue) considered in strategic plan   | 75                  |
| HIV/AIDS (cross-cutting issue) considered in strategic plan  | 50                  |
| Disability (cross-cutting issue) considered in analyses  | 50                  |
| Strategic plan shows synergies from with other sectors   | 75                  |
| Strategic plan guided response from partners   | 50                  |
| Deactivation criteria and phasing out strategy formulated together with partners   | 50                  |
| <b>3.2 Application and adherence to existing standards and guidelines</b>  | <b>Satisfactory</b> |
| National and international standards and guidance identified and adapted as required   | 100                 |
| Technical standards and guidance agreed upon and used by partners  | 75                  |
| <b>3.3 Clarify funding requirements, prioritization, and cluster contributions to HC's overall humanitarian funding considerations</b> | <b>Satisfactory</b> |
| Prioritisation of proposals against the strategic plan jointly determined with partners based on agreed transparent criteria           | 75                  |
| Prioritisation of proposals against strategic plan reflected interest of partners  | 75                  |
| Cluster supported and facilitated access to funding sources by partners  | 75                  |
| Regular reporting on funding status  | 75                  |
|  |                     |
| <b>4. Advocacy</b>   |                     |
| <b>4.1 Identify advocacy concerns to contribute to HC and HCT messaging and action</b>   | <b>Good</b>         |
| Issues requiring advocacy identified and discussed together with partners  | 100                 |
| <b>4.2 Undertaking advocacy activities on behalf of cluster participants and the affected population</b>                               | <b>Satisfactory</b> |



|  |     |
|--|-----|
| Advocacy activities agreed upon and undertaken with partners   | 75  |
| <b>5. Monitoring and reporting</b>   |     |
| Programme monitoring formats agreed upon and used by cluster partners  | 50  |
| Reports shared by partners taken into account in cluster reports   | 100 |
| Regular publication of progress reports based on agreed indicators for monitoring humanitarian response                          | 100 |
| Regular publication of cluster bulletins   | 100 |
| Changes in needs, risk and gaps highlighted in cluster reports and used for decision-making                                      | 75  |
| Monitoring and response of the cluster taking into account the needs, contributions and capacities of women, girls, men and boys | 75  |
| <b>6. Contingency planning/preparedness</b>  |     |
| National contingency plans identified and shared   | 100 |
| Partners contributed to risk assessments and analysis  | 75  |
| Partners involved in development of preparedness plan  | 100 |
| Partners committed staff and/or resources towards preparedness plans   | 50  |
| Early warning reports shared with partners   | 75  |
| <b>7. Accountability to affected population</b>  |     |
| Mechanisms to consult and involve population in decision-making agreed upon and used by partners                                 | 50  |
| Mechanisms to receive, investigate and act upon complaints on the assistance received agreed upon and used by partners           | 50  |

| <b>Table 4a Partner Comments</b> |                               |
|----------------------------------|-------------------------------|
| <b>SectionNr</b>                 | <b>Comments from partners</b> |
| <b>0. General</b>                |                               |



|   |  |
|---|--|
|   | <p>Although my organization (ACF) is not a cluster lead, it supported one of the co-leads (FAO) in an administrative process to contract the cluster coordinator in the second half of 2013, funded by ECHO through FAO.</p>   |
|   | <p>As a donor, SDC does not participate to the cluster events, although we could.</p>  |
|   | <p>He participado en algunas reuniones del clúster, más como apoyo en algunos temas. No tengo una participación constante en el mismo</p>  |
|   | <p>The organization is International Organization for Migration</p>  |
| <b>1. Supporting service delivery</b>   | <p>Accountability<br/>Fenomeno del Niño</p>  |
|   | <p>Aunque mi participación no es muy activa sé que las acciones de mapeo y de identificación de zonas prioritarias como zonas de intervención se realizan de manera periódica y la información es aportada por todos los miembros del clúster</p>  |
|   | <p>Our organization (SDC) is regularly copied on the communications of the Cluster, which appears to be among the most active.</p>   |
|   | <p>The cluster coordinator has reviewed the proposals submitted to the ERF in Colombia, related to food security and nutrition.<br/>The cluster has provided training in the capital (Bogotá) and in some regional locations; at the same time, the cluster coordinator engaged to some evaluations in field (using MIRA), integrated by one or more cluster members.<br/>There is a general sense that information is and may be shared within the cluster. The cluster holds an specific web page where useful information may be found and shared.<br/>The cluster has provided technical guidance (e.g. on legal issues in the country).</p> |
| <b>2. Informing strategic decision-making of the HC/HCT for the humanitarian response</b> | <p>Ayuda a visibilizar regiones, pero no siempre es posible por falta de presencia de organizaciones del SNU y INGOS.</p>  |



|   |   |
|---|---|
|   | <p>El clúster de Seguridad alimentaria y nutrición trabaja de manera coordinada al interior del mismo con sus socios, lo que ha permitido un ejercicio de planeación coherente que entrega insumos para los procesos de planeación del EHP.</p> <p>N/A</p> <p>The cluster has provided useful information for the Humanitarian Needs Overview and for the Humanitarian Strategic Plan in Colombia.<br/>The cluster coordinator and some cluster members engaged in fruitful and strategic analysis with the Protection Cluster, generating useful discussion on the barriers of IDP in official systems to effectively access to assistance.</p>  |
| <b>3. Planning and strategy development</b> | <p>The cluster is a space mostly for information sharing and strategic thinking.<br/>In terms of decision making for funding (on CERF funding distribution to proposals or partners) nor the cluster as a body or the cluster coordinator have the capacity to influence. Once decided the allocation for SAN in a CERF call, the UN agencies independently decided to directly implement it or implement it through their partners (that mostly are not part of the cluster).<br/>The funding gap was defined 10 months ago, but there are limited capacities.<br/>Some key donors (e.g. ECHO) considered this cluster key for strategic development and participate in it.<br/>The cluster coordinator promoted key discussion on accountability /transparency.</p>   |
| <b>4. Advocacy</b>                          | <p>Advocacy has been performed by some cluster members (individually or collectively - in the case of some UN agencies) or by the cluster coordinator (representing the cluster). As the relations of local Government with the humanitarian community in Colombia are complex, the cluster coordinator is developing a useful strategy of gradual approach to State institutions, opening spaces for the cluster members.</p> <p>El clúster de SAN es activo cuando se trata de realizar acciones de incidencia. A través de la coordinadora del clúster se realizan acciones para visibilizar situaciones humanitarias preocupantes con la institucionalidad nacional. Por ejemplo el caso de la Guajira y como un posible fenómeno del Niño el clúster SAN junto con el clúster WASH promovió la realización de reuniones de articulación y misiones coordinadas de identificación de necesidades a profundidad.</p> |





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|---|--|
|   | El clúster SAN debe tener agenda de advocacy con entidades de gobierno más allá de las organizaciones definidas a nivel EHP  |
| <b>6. Contingency planning/preparedness</b>     | All Unicef Nutrition Staff are involved in preparedness but UNICEF doesn't have enough staff at local level  |
|   | As resources are limited and scarce, my organization - and possible all the cluster members - only could mobilize resources in the departments where we have currently porgrammes or in critical situations outside. Financial resources are a barrier for this issue. |
|   | El clúster cuenta con un plan de contingencia que han socializado con los socios.  |
|   |  |
| <b>7. Accountability to affected population</b> | A complaint mechanism is used by at least one of the participating organization, but we don't know if this mechanism was agreed within the cluster.  |
|   | El clúster SAN solicito a miembros presentar sus mecanismos de quejas para compartir experiencias, pero como clúster no existe un procedimiento.   |
|   | Probablemente los ejercicios de consulta a población afectada se realizan por parte de cada una de las organizaciones del clúster, pero no tengo claro si hay una estrategia como clúster.   |
|   |  |
|   | There is an incipient discussion led by International NGO on accountability mechanism to affected populations.   |

|                                      |                                  |
|--------------------------------------|----------------------------------|
| <b>Table 4b Coordinator Comments</b> |                                  |
| <b>SectionNr</b>                     | <b>Comments from coordinator</b> |

24, September 2014

## Cluster Performance Monitoring

### *Final Report*

**Cluster:** FSC  
**Country:** Colombia  
**Level:** National  
**Completed on:** 11/12/2014

This report provides the findings of the Cluster Performance Monitoring and allows the reporting of good practices, constraints and action points that will be identified and agreed upon by the cluster during the revision of the preliminary report.

*This is a template of the final report to be filled in and shared publicly. The performance status is filled from the results of the survey. The last 2 columns need to be filled according to discussions held with partners during the meeting reviewing the results of the cluster performance*

**Table 1 Response rate among partners**

| Partner type       | Number partners responding | Total number of partners | Response rate (%) |
|--------------------|----------------------------|--------------------------|-------------------|
| International NGOs | 5                          | 13                       | 38%               |
| National NGOs      | 1                          | 1                        | 100%              |
| UN organisations   | 6                          | 5                        | 120%              |
| National authority | 0                          | 0                        | 0                 |



|               |    |    |     |
|---------------|----|----|-----|
| <b>Donors</b> | 1  | 4  | 25% |
| <b>Others</b> | 1  | 2  | 50% |
| <b>Total</b>  | 14 | 26 | 54% |

| IASC core functions   | Indicative characteristics of functions  | Performance status  | Performance status<br>Constraints: unexpected<br>circumstances and/or<br>success factors and/or<br>good practice identified  | Follow-up action, with<br>timeline, (when status is<br>orange or red) and/or<br>support required   |
|---|--|---|--|--|
| <b>Performance status legend:</b>   | Green = <b>Good</b>  | Yellow = <b>Satisfactory</b> ,<br>needs minor<br>improvements | Orange = <b>Unsatisfactory</b> ,<br>needs major improvements   | Red = <b>Weak</b>  |
| <b>1.Supporting service delivery</b>  |  |   |  |  |
| 1.1 Provide a platform to ensure that service delivery is driven by the agreed strategic priorities | <i>Established, relevant coordination mechanism recognising national systems, subnational and co-lead aspects; stakeholders participating regularly and effectively; cluster coordinator active in inter-cluster and related meetings.</i> | Good  | <p>Los sistemas nacionales de coordinación en SAN para emergencias no existen como tal. Solo se cuenta con la Comisión intersectorial de Seguridad Alimentaria y Nutrición (Conpes 113, 2008) que hace parte de la política de SAN del país. Se ha trabajado con la CISAN para establecer una ruta de SAN en emergencias. Y se han tenido reuniones con la CISAN, el Ministerio de Salud y el DPS para</p> <p>El clúster SAN participa regularmente y aporta a las reuniones del intercluster y otras actividades humanitarias programadas en el país.</p> | <p>El clúster deberá buscará realizar un/dos talleres con la CISAN, UARIV, UNGRD donde se compartan experiencias exitosas del trabajo en emergencias. Trabajar con la UNGRD para contar con un sector de SAN en emergencias específicamente dentro de las guías y para las evaluaciones de necesidades y respuesta.</p> <p>A nivel de los equipos humanitarios locales, el clúster deberá establecer un liderazgo de SAN claramente asignado y con roles específicas para aquellas agencias u ONGs que estén dispuestas a liderar los temas de SAN a nivel local.</p> <p>Se continuará con las reuniones mensuales del clúster y se participará activamente posicionando SAN en los intercluster y GTMI.</p> |



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|--|---|---------------------|--|---|
| <p>1.2 Develop mechanisms to eliminate duplication of service delivery</p>                                     | <p><i>Cluster partner engagement in dynamic mapping of presence and capacity (4W); information sharing across clusters in line with joint Strategic Objectives.</i></p>     | <p>Satisfactory</p> | <p>Al menos dos veces al año los socios del clúster están reportando su información de 4W para que sea incluida en el SIDIH y sirva de base para la planeación y reportes de ejecución humanitaria. La coordinación del clúster realiza dos talleres al año para revisar las metas del clúster y publica la información de las metas en la página web, como en las presentaciones de las reuniones.</p>  | <p>Se seguirá apoyando a los socios del clúster SAN para mantener actualizado el 4W. La coordinación del clúster SAN seguirá revisando el SIDIH e interactuando con OCHA para este fin.</p> <p>Se continuará copiando a los coordinadores de otros clústeres en los trabajos del clúster SAN y se socializará la información de todos los socios del clúster.</p> |
| <p><b>2. Informing strategic decision-making of the HC/HCT for the humanitarian response</b></p>               |   |                     |  |   |
| <p>2.1 Needs assessment and gap analysis (across other sectors and within the sector)</p>                      | <p><i>Use of assessment tools in accordance with agreed minimum standards, individual assessment / survey results shared and/or carried out jointly as appropriate.</i></p> | <p>Satisfactory</p> | <p>Durante el 2014 algunos socios del clúster socializaron y entregaron resultados de evaluaciones de necesidades y de líneas de base y seguimientos realizados. Estas han sido colgadas en la página web del clúster y los resultados presentados en las reuniones del clúster. El clúster apoyó la realización de varias evaluaciones de necesidades conjuntas entre socios y con otros clústeres, en especial en La Guajira. Las herramientas e evaluación de necesidades están colgadas en la página web. Se incluirá en las herramientas de evaluación de necesidades variables sobre discapacidad.</p> | <p>Se seguirán revisando las herramientas de evaluación de necesidades para acomodar las necesidades de los socios.</p> <p>El clúster SAN apoyará la realización de evaluaciones conjuntas con los socios y con otros clústeres donde éstas se requieran.</p> <p>El clúster SAN visibilizará los resultados de las evaluaciones de necesidades.</p>               |
| <p>2.2 Analysis to identify and address (emerging) gaps, obstacles, duplication, and cross-cutting issues.</p> | <p><i>Joint analysis for current and anticipated risks, needs, gaps and constraints; cross cutting issues addressed from outset.</i></p>                                    | <p>Good</p>         | <p>En cada reunión mensual del clúster SAN se realiza un análisis de contexto; y también se invita a ONGs y a Agencias del SNU a realizar presentaciones sobre las situaciones (Ej: ACNUR –análisis</p>  | <p>Se seguirá promoviendo el intercambio de información y transparencia en las coberturas y metas de los socios para generar sinergias, evitar duplicaciones y mejorar la respuesta a las brechas</p>   |



|  |   |              |  |  |
|--|---|--------------|--|--|
|  |   |              | de vacíos de protección; FLM-Accountability to affected populations).  | encontradas.   |
| 2.3 Prioritization, grounded in response analysis  | <i>Joint analysis supporting response planning and prioritisation in short and medium term</i>  | Satisfactory | El clúster tiene una participación muy activa de los socios en los talleres de análisis de la respuesta y priorización a corto y mediano plazo. El plan de respuesta del clúster SAN se basa en un taller con la participación de los socios.  | Se continuará trabajando con los socios para priorizar zonas y respuesta de manera estratégica.  |
| <b>3. Planning and strategy development</b>  |   |              |  |  |
| 3.1 Develop sectoral plans, objectives and indicators directly supporting realization of the HC/HCT strategic priorities | <i>Strategic plan based on identified priorities, shows synergies with other sectors against strategic objectives, addresses cross cutting issues, incorporates exit strategy discussion and is developed jointly with partners. Plan is updated regularly and guides response.</i> | Satisfactory | <p>Se ha realizado el ejercicio de acuerdo a los tiempos y metodología del Humanitarian Programme Cycle.</p> <p>El clúster SAN cumple con las fechas límites para presentar los productos esperados propuestos por el EHP y por OCHA.</p> <p>El clúster SAN realiza talleres con los socios para definir la estrategia cada año.</p> | <p>Se revisará el Plan de Repuesta de todos los clústeres para el 2015 y se buscarán las sinergias con otros clústeres. Se hará un plan de trabajo específico con los otros clústeres (en especial Protección, Recuperación Temprana, WASH, Salud y Educación en Emergencias).</p> <p>Dos veces al año se realizarán talleres para actualizar el Plan de Respuesta del clúster y preparar los informes de monitoreo (dos al año) y una vez al año se realizará el taller de preparación del plan de respuesta del año siguiente.</p> |
| 3.2 Application and adherence to existing standards and guidelines   | <i>Use of existing national standards and guidelines where possible. Standards and guidance are agreed to, adhered to and reported against.</i>   | Satisfactory | <p>Las guías internacionales y nacionales para SAN están colgadas en la página web del clúster y han sido discutidas y analizadas en algunas reuniones pasadas del clúster SAN.</p> <p>Son tenidas en cuenta al momento de evaluar propuestas ERF.</p>   | Realizar una reunión para resaltar los temas principales de los estándares internacionales con los socios; y revisar con la UNGRD y la UARIV estos temas.  |
| 3.3 Clarify funding requirements, prioritization, and cluster contributions to HC's overall humanitarian funding         | <i>Funding requirements determined with partners, allocation under jointly agreed criteria and prioritisation, status tracked and information shared.</i>   | Satisfactory | Las necesidades de financiación del clúster están claramente establecidos por cada socio, en la matriz de monitoreo de   | Actualizar a los socios sobre los fondos disponibles, el uso de fondos comunes por parte de los socios y el estado de la   |



|   |  |              |   |   |
|---|--|--------------|---|---|
| considerations.   |  |              | <p>indicadores desarrollada por el clúster.</p> <p>El clúster informa a los socios sobre la financiación CERF, ERF y la que aparece en el FTS.</p>  | <p>financiación para Colombia que aparece en el FTS.</p>  |
| <b>4. Advocacy</b>  |  |              |   |   |
| 4.1 Identify advocacy concerns to contribute to HC and HCT messaging and action                   | <i>Concerns for advocacy identified with partners, including gaps, access, resource needs.</i> | Good         | <p>El clúster trabajó en un documento sobre el rol del clúster SAN en un posible post-acuerdo, después de la firma del proceso de paz; el Clúster SAN también apoyó la elaboración de tres de los seis documentos de incidencia que fueron preparados durante el segundo semestre del 2014 a solicitud del CH y el EHP:</p> <p>1) Vacíos y barreras en la asistencia; 2) cómo vincular los procesos humanitarios a los de desarrollo; y 3) Asegurar visibilidad de necesidades humanitarias y de protección en un escenario de post-acuerdo.</p> <p>El clúster también divulgó de manera regular la situación sobre el fenómeno de El Niño, los resultados de estudios de los socios y las evaluaciones de necesidades conjuntas.</p> | <p>El clúster seguirá realizando acciones de abogacía y buscará aliarse con otros clústeres para sacar adelante temas estratégicos.</p> <p>El clúster buscará visibilizar la información de documentos, líneas de base, valoraciones y seguimientos realizados por los socios.</p> <p>También apoyará la realización conjunta de evaluaciones de necesidades y divulgará los resultados en los espacios pertinentes</p> |
| 4.2 Undertaking advocacy activities on behalf of cluster participants and the affected population | <i>Common advocacy campaign agreed and delivered across partners.</i>                          | Satisfactory | <p>Para Colombia no se tiene una campaña de abogacía del Clúster SAN hacia el público en general. Los temas de comunicación son directamente manejados por el CH y los representantes de las agencias líderes</p>   | <p>Además de las actividades de abogacía mencionadas en el párrafo anterior, se seguirá apoyando la elaboración de documentos de incidencia.</p>  |
| <b>5. Monitoring and reporting</b>  |  |              |   |   |
| Monitoring and reporting the implementation of the cluster strategy and                           | <i>Use of monitoring tools in accordance with agreed minimum standards, regular report</i>     | Satisfactory | <p>El clúster SAN en Colombia cuenta con una herramienta en</p>   | <p>Se debe trabajar en mejorar la herramienta actual; para que</p>  |



|  |  |                       |   |  |
|--|--|-----------------------|---|--|
| <p>results; recommending corrective action where necessary</p>                                   | <p><i>sharing, progress mapped against agreed strategic plan, any necessary corrections identified.</i></p>  |                       | <p>Excel de monitoreo de las metas de los indicadores del Plan de Respuesta con semaforización para alertar sobre metas que están atrasadas.</p> <p>Esta herramienta es trabajada en talleres con los socios y después cada uno ingresa los insumos para el consolidado final que es compartido con todos.</p>  | <p>incluya una desagregación por departamentos y por género, edad y etnia.</p> <p>Se realizará un taller sobre indicadores SAN con todos los socios, para estandarizar y revisar experiencias exitosas.</p>  |
| <p><b>6. Contingency planning/preparedness</b></p>   |  |                       |   |  |
| <p>Contingency planning/preparedness for recurrent disasters whenever feasible and relevant.</p> | <p><i>National contingency plans identified and shared; risk assessment and analysis carried out, multisectoral where appropriate; readiness status enhanced; regular distribution of early warning reports.</i></p>                                 | <p>Satisfactory</p>   | <p>El clúster SAN trabajo en la divulgación de la información del fenómeno de El Niño; preparó un borrador del Plan de Contingencia frente al Fenómeno de El Niño y realizó acciones de comunicación y abogacía frente a este fenómeno (programa de Radio Naciones Unidas).</p>   | <p>Realizar un ejercicio de análisis de riesgos; actualizar el Plan de Contingencia del clúster y distribuir de manera regular los reportes de alerta temprana.</p>  |
| <p><b>7. Accountability to affected population</b></p>   |  |                       |   |  |
|  | <p><i>Disaster-affected people conduct or actively participate in regular meetings on how to organise and implement the response; agencies have investigated and, as appropriate, acted upon feedback received about the assistance provided</i></p> | <p>Unsatisfactory</p> | <p>El cluster SAN promovió un taller sobre el tema de “accountability to affected populations”; Donde la Federación Luterana Mundial y ACH compartieron las metodologías, documentos y experiencias en esta materia con el resto de los socios, en especial con respecto al manejo de preguntas, quejas y reclamos. (PQR). En la página web del clúster se ha colgado la información más pertinente de este tema.</p> | <p>Buscar acuerdos mínimos entre los socios para realizar algunas acciones en esta material en el 2015.</p> <p>Revisar y divulgar las guías y listas de chequeo para formulación e implementación de proyectos en el marco de “Accountability to affected populations” (Enero/Febrero 2015).</p> <p>Estar presentando información (tips, otros) en todas las reuniones del clúster en el 2015.</p> |

