



# Food Security & Livelihoods Coordination Meeting

22 August 2023

Cox's Bazar, Bangladesh



**COX'S BAZAR  
FOOD SECURITY  
SECTOR**

Photo: ISCG / Saikat Mojumdur

# Introduction & Welcome

# Agenda

## Meeting agenda

- Introductions & welcome
- FSS general Updates
- Homestead Gardening
- Partner Updates
- AOB

# Last meeting minutes review (25 July 2023)



Who	Action	Status
<b>FSS FINANCIAL ANALYSIS</b>		
	<p>FSS will finalize FSS financial analysis and share with ISCG.</p> <p>FSS partners will provide feedback on FSS activity categorised if they have any concern.</p>	Done
<b>HOMESTEAD GARDENING OPERATIONAL &amp; TECHNICAL GUIDELINE A MINIMUM STANDARD</b>		
FSS	<p>FSS will incorporate homestead gardening guideline’s narrative parts.</p> <p>FSS will request for EENC inputs</p>	Done

# Last meeting minutes review (26 June 2023)

Who	Action	Status
<b>FSS CONTINGENCY STOCK</b>		
	Partner will provide input on online contingency stock for emergency (If they did not provide yet)	Done
<b>FSS FIELD VISIT</b>		
FSS	FSS is planning to organize a FSS field visit with partners. The proposed tentative date for the field visit will be end of August 2023.  FSS will share the facilitation registration link to FSS partner colleagues.	Ongoing

# FSS general Updates

# FSS Updates

WFP – Bangladesh  
M&E Unit



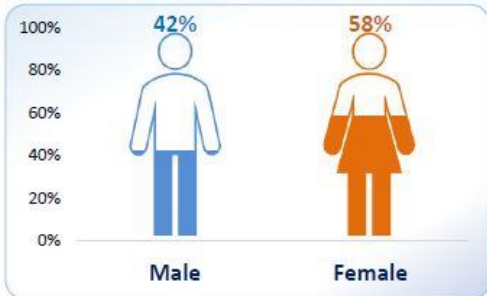
## Community Feedback Mechanism (CFM) Report – July 2023



### Complaints/Issues Recorded in July - 2023



### Gender Disaggregation (Consolidated)



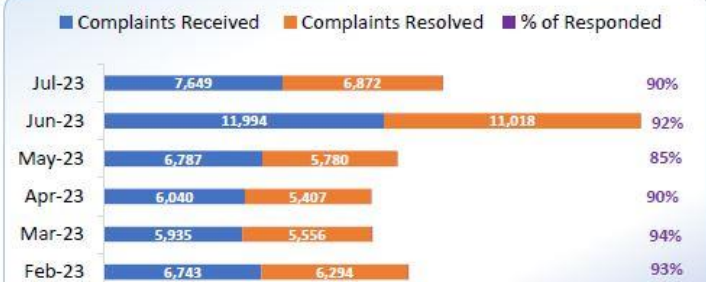
### Gender Disaggregation (CFM Channels)

CFM Channels	Male (%)	Female (%)
Helpdesk	39	61
Referrals	52	48
Hotline	59	41

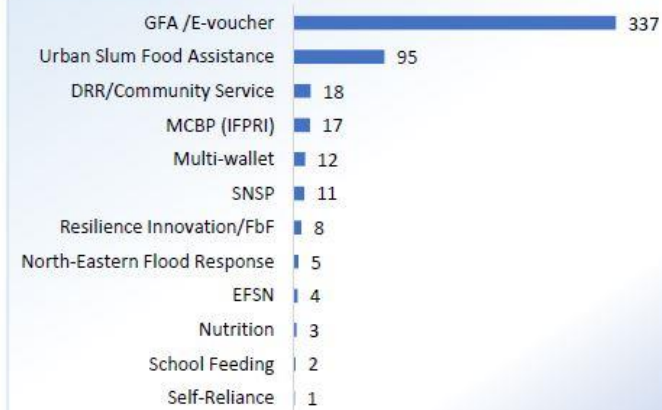
### Cases Closure Rate (%) in July 2023

CFM Channels	Total Case	Closed Case	Open Case	Case Closure Rate (%)
Helpdesk	4864	4153	711	85%
Referrals (UNHCR/IOM)	2024	1968	56	97%
Hotline	513	503	10	98%

### Complaints/Issues Recorded from Feb 2023 – July 2023



### Programme-wise Calls Received by Hotline/Call Centre



### Highlights

- In July 2023, total **7,649** complaints/issues were recorded through four (4) different CFM channels. **42%** of the complainants were **male** and the rest of **58%** were **female**.
- In terms of response/case closure rate, **90%** of the complains/issues were resolved. In July 2023, highest (**15.36%**) number of complaints/issues were recorded from **Kutupalong RC**.
- According to consolidated Helpdesk data, some major issues were noticed such as, Special Cycle/Alternate Support - HH needs family size top-up for Protection issue (**10.29%**), HH member staying out of camp (**9.38%**), Death case (**9.26%**), Ration cut for FDMNs/refugees in Cox's Bazar (**7.98%**), and Special Cycle/Alternate Support - HH does not have active SCOPE voucher (**6.75%**).
- Total **513** calls were received through WFP Hotline channel. The highest number of calls (**66%**) recorded from the GFA/E-voucher. And most of the issues were recorded as Programme general query/information (**61%**) and Ration cuts for FDMNs/refugees in Cox's Bazar (**19%**).

### Ration Cuts

- In July 2023, total **647** ration cuts related issues/calls were recorded through WFP Hotline (**97**) and Helpdesk (**550**) channels where Male beneficiaries were **58%** and Female were **42%**.
- Most of the issues/calls were received from **Camp 09 (23.49%)**, Camp 15 (9.74%), Camp 10 (9.12%), Camp 13 (8.96%), Camp 01E (5.72%), Camp 19 (5.41%) and Camp 17 (5.26%).
- According to CFM database, most of the beneficiaries **query about the reasons for ration cuts, how long it will continue** or, any **possibility to increase the amount** etc.
- They have also noticed that due to the **current price hike** the **revised entitlement is not adequate** for them. They **requested to increase the ration amount/entitlement**.

# FSS Updates

## Flash Update #2 on Monsoon Response of 5-8 August 2023

Since 1 August 2023, Cox's Bazar has received more than 400 mm of rainfall

### Situation Overview<sup>2</sup>

<b>25,533</b> refugees affected	<b>3,348</b> refugees displaced	<b>2</b> refugee fatalities in the camps
<b>3,974</b> shelters damaged	<b>147</b> facilities damaged	<b>258</b> slope failure incidents

- WFP and its partners lead the emergency food assistance, distributing 458 cartons of fortified biscuits and 6,135 hot meals (2,514 for lunch and 3,621 for dinner) to 478 households (2,396 individuals) across the camps.
- MSI provided 1500 hot Meal (Birani) at Camp 10 and planning to response Coxsbazar upazila (except Ukhiya and Teknaf)
- WFP DRR team distributed BDT 4,100 to 5,343 HH of at Teknaf Upazila (3 Union: Teknaf pourosova, Sabrang and Nila) through Mobile money transfer (Bikas) as Anticipatory Action.
- The Sector is closely coordinating with resilience and livelihood partner organisations to monitor 832 fully damaged homestead gardens and 3,541 partially damaged gardens in the camps.
- AAB, OXFAM, Helvetas, is assessing the vulnerable affected beneficiaries at host and camp beneficiaries in the Ukhiya and Teknaf Upazilas.



# FSS | Gender Focal Point

- Act as the point of contact for their sector and the GiHA WG.
- Be a main actor on the ground to support the roll out of the Sector Gender Tipsheets, IASC GiHA handbook guidance, IASC Gender with Age Marker, etc.
- Be a catalyst within the sector on GEEWG (include raising awareness, advocating for resources, etc. rather than assume total responsibility for all gender-related acXons).

After reviewing the Expressions of Interest (EOI) for the FSS Gender focal point details provided by the partners organizations.

## Contact Details:

Name of the GFP: **Fariha Hossain**

Designation of the GFP: **Project Manager**

Organization Name: **ActionAid Bangladesh**

Contact Number: **01748273812**

Email: **[fariha.hossain@actionaid.org](mailto:fariha.hossain@actionaid.org)**

# FSS Updates | J MSNA

Sector	16 August	17 August	20 August
FSS + Cash and Markets	3:00-4:45 pm UKHIA	11:00 – 1:00 am CXB 3:00-5:15 pm CXB	8:45 – 10:45 am CXB (LSDS)

- FSS facilitated 3 Sessions to 100+ Enumerator
- The MSNA data collection is scheduled from 27 August to 12 September, and data cleaning is expected to be completed by 29 September. Primary data will be shared by early/mid-October.

# FSS Updates | AAP Training

Mainstreaming Accountability to Affected Population (AAP)  
AAP TWG, in collaboration with BBC Media Action

Training on Mainstreaming Accountability to Affected Population (AAP) | **21 and 22 August, 2023**

- ❑ Number of batches: 02 (each one is one-day-long; 21 and 22 August, 2023)
- ❑ Number of participants: 25 individuals in each training (total 50)
- ❑ Location: Cox's Bazar (the venue will be communicated with the participants)
- ❑ Facilitation language: primarily English; and Bangla (as required)

FSS nominated 6 participants from FSS partners

# FSS Updates | LSDS

- Livelihoods and Skills Development Service Baseline Mapping | Deadline: 17 August 2023

If the partners do not have any skills development activities, they can fill in section regarding the current volunteer engagement and anticipated needs for 2024 from their respective organization, which will help us better match the skilled volunteer pool with the needs/demand across the board.

Link: [Baseline Service Mapping](#)

# FSS Volunteer Role

# FSS Updates | Volunteer Role

FSS is Reviewing Standardized List of Volunteer Roles \_August 2023

# FSS Field Visit

# FSS Updates

## **FSS Field Visit with FSS partner**

Partners are requested participant for the upcoming field visit on 30 August 2023.

Register through [this link](#) latest by COB 24 August 2023 (4).

Date of Visit : 30 August 2023



# FSS Updates

## FSS Field Visit with FSS partner

### PROPOSED SITE

Location	Activity type (e.g. handicraft production)	Organization	Implementing Partner	Person in charge
Camp 13,14,15,16	Home stead gardening & Awareness session	CWW	SARPV /CWW	Zillur Rahman Chowdhury, Cell no. 01730044375. <a href="mailto:zillur.rahman@concern.net">zillur.rahman@concern.net</a>
Camp-1W and Camp-2W	1W= Canal Garden; 2W=Pond fish and vegetable	UNHCR	Mukti Cox's Bazar	Md. Osman Gani, PC. Cell: 01719824699. Email: <a href="mailto:osmangani@mukticox.org">osmangani@mukticox.org</a>
CAMP 3,4,5,8W and 17	Homestead gardening and demo plot	Helvetas	Prottiyashi	Md. Badruzzaman, phone no- 01712740576, <a href="mailto:badruzzaman@prottiyashi.org">email- badruzzaman@prottiyashi.org</a>
Camp: 4ext and 5	Home gardening and Pond fish culture	WFP	BRAC	Sujoy Barman Project Manager M: +88 01847-455 543 <a href="mailto:sujoy.b@brac.net">sujoy.b@brac.net</a>

# Regarding the International Youth Day Conference 2023

## Conference ( 12 August)

YWG in collaboration with its partner is aiming for a two-day conference inspired by International Youth Day, which is dedicated to empowering youth and humanitarian agencies in Bangladesh and to discovering this year's theme "Green Skills for Youth: Towards a Sustainable World".

**Title:** Green Skills for Youth: Towards a Sustainable World

**Date & Location:** August 28 and 29, Ocean Paradise Coxs Bazar

**Target Demographic:** 40 Youth (host and refugee) + 30 participants from partners and Sector

**Registration Link:** [Google form](#)

# FSS Homestead Gardening Research

# FSS Updates

**Homestead gardening operational and technical guideline a minimum standard**

Partners are requested to provided gardening relevant picture to FSS for guideline uses

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# INFORMATION MANAGEMENT UPDATE

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2023 FSS IM

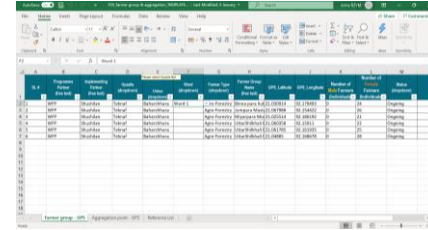


# INFORMATION MANAGEMENT UPDATE

## 2023 FSS IM

### Reminder (August Report)

- FSS is preparing half yearly dashboard for partners uses.
- Interactive dashboard will be update by the support of gFSC



Organization	Country	Subsector	Activity	Beneficiaries	Value	Unit	Period	Status	Notes
1	India	Food Security	Food Security	10000	10000	10000	10000	10000	10000
2	India	Food Security	Food Security	10000	10000	10000	10000	10000	10000
3	India	Food Security	Food Security	10000	10000	10000	10000	10000	10000
4	India	Food Security	Food Security	10000	10000	10000	10000	10000	10000
5	India	Food Security	Food Security	10000	10000	10000	10000	10000	10000

FSS Reporting Deadline | 12 September 2023

- For FSS 5W response tracker ([5W Guidance Note](#))
  - [FSS 5W response tracker \(google sheets\)](#): The online FSS 5W response tracker in the March 2023 Tab only – (please note that this is a LIVE document and protected, therefore DO NOT try to delete fields/rows or apply filters).
  - Or the attached offline 5W template. *If using the offline template, it may be convenient for you to download the above response tracker and keep your specific organization's rows only and update the monthly tab each month with your activities' beneficiary figures.*

FSS IM Team

➤ **Neyamul Akhter** | IMA | +8801313770424/ [neamul.akhter@wfp.org](mailto:neamul.akhter@wfp.org)

# Partner's Update

AOB

**Thank you**

**Next FSS coordination meeting**

**26 September 2023, 11:00-12:30**

Information Management Associate (IMA), **Neyamul Akhter**, 01313770424, [neamul.akhter@wfp.org](mailto:neamul.akhter@wfp.org)